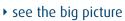
# **Cultural Traits**

Our cultural traits reflect what we value as an organization. They were developed through an employee-driven process and are the behaviours and mindset we strive to demonstrate and apply throughout our work.



- understand the politics
- focus on service
- communicate effectively with stakeholders

serve the customer





 build confidence, increase trust, earn respect

#### own the outcome



- think strategically
- foster innovation
- pursue innovation and seek continuous improvement









Making a difference...together



### develop employee excellence

- model integrity
- develop self
- support professional growth



#### work collaboratively

- build partnerships
- develop others
- work with a common purpose



## embrace change

- demonstrate courage
- create a common vision for change and support change management
- welcome ideas and perspectives

