

#### **Capital Regional District**

625 Fisgard St., Victoria, BC V8W 1R7

## Notice of Meeting and Meeting Agenda Governance Committee

Wednesday, October 2, 2024

9:30 AM

6th Floor Boardroom 625 Fisgard St. Victoria, BC V8W 1R7

M. Little (Chair), S. Goodmanson (Vice Chair), S. Brice, C. Coleman, B. Desjardins, G. Holman, P. Jones, K. Murdoch, D. Murdock, S. Tobias, C. Plant (Board Chair, ex officio)

The Capital Regional District strives to be a place where inclusion is paramount and all people are treated with dignity. We pledge to make our meetings a place where all feel welcome and respected.

#### 1. Territorial Acknowledgement

#### 2. Approval of Agenda

#### 3. Adoption of Minutes

**3.1.** 24-911 Minutes of the July 10, 2024 Governance Committee Meeting

Recommendation: That the minutes of the Governance Committee meeting of July 10, 2024 be adopted

as circulated.

Attachments: Minutes - July 10, 2024

#### 4. Chair's Remarks

#### 5. Presentations/Delegations

The public are welcome to attend CRD Board meetings in-person.

Delegations will have the option to participate electronically. Please complete the online application at www.crd.bc.ca/address no later than 4:30 pm two days before the meeting and staff will respond with details.

Alternatively, you may email your comments on an agenda item to the CRD Board at crdboard@crd.bc.ca.

#### 6. Committee Business

#### Notice of Meeting and Meeting Agenda

**6.1.** Legislative and General Government, Facilities Management Services -

2025 Operating and Capital Budgets

Recommendation: The Governance Committee recommends to the Committee of the Whole recommend

to the Capital Regional District Board:

That Appendices A through Q, the Legislative and General Government, Facilities Management Services Operating and Capital Budgets be approved as presented and

form the basis of the provincial 2025-2029 Financial Plan.

Attachments: Staff Report: Leg & Gen Gov Facilities Mgmt-2025 Operating Capital Budgets

Appendix A: 2025 Leg & Gen Consolidated Operating Budget

Appendix B: Budget Board Expenditures

Appendix C: Budget Other Leg & Gen Climate

Appendix D: Budget CAO Exec Services

Appendix E: Budget Corp Services

Appendix F: Budget Real Estate

Appendix G: Budget HR

Appendix H: Budget Finance

Appendix I: Budget Health & Capital Planning Status

Appendix J: Budget IT

Appendix K: Budget GM Planning & Protective Services

Appendix L: Budget Corp Emergency

Appendix M: Budget First Nations Relations

Appendix N: Budget GM PES

Appendix O: Budget Corp Comms

Appendix P: GM - EA Services

Appendix Q: Budget Facility Mgmt

**6.2.** <u>24-939</u> Upcoming Alternative Approval Processes and Communication Options

**Recommendation:** The Governance Committee recommends to the Capital Regional District Board:

That staff be directed to include a communications plan in the AAP Requirements

Report that is approved by the Board prior to the commencement of each AAP process.

Attachments: Staff Report: Upcoming AAP's and Communication Options

Appendix A: Public Notice Bylaw

Appendix B: Examples of Public Notices on Website

Appendix C: Public Notice Policy

Appendix D: Previous Staff Report re: Bylaw No. 4566 (August 2, 2023)

Appendix E: AAP Communications Plan Options

Appendix F: Future Planned and Potential AAPs (2024-2025)

**6.3.** 24-867 Capital Regional District Accessibility Plan

Recommendation: The Governance Committee recommends to the Capital Regional District Board:

That the Capital Regional District Accessibility Plan be approved.

<u>Attachments:</u> Staff Report: CRD Accessibility Plan

Appendix A: Accessibility Plan

**6.4.** 24-942 Regional Resident Survey Progress Report

**Recommendation:** There is no recommendation. This report is for information only.

<u>Attachments:</u> <u>Staff Report: Regional Resident Survey Progress Report</u>

**6.5.** 24-924 Previous Minutes of Other CRD Committees and Commissions for

Information

Recommendation: There is no recommendation. The following minutes are for information only.

a) Accessibility Advisory Committee Meeting - July 16, 2024

Attachments: Minutes: AAC - July 16, 2024

#### 7. Notice(s) of Motion

**7.1.** 24-880 Motion with Notice: Chair Elections (Director Alto)

**Recommendation:** The Governance Committee recommends to the Capital Regional District Board:

Whereas annual elections for local government leadership can be disruptive to operational and strategic decision-making, resolved that the CRD advocate to the Minister of Municipal Affairs to make changes to the Local Government Act to allow for

2-year terms for Regional District Board Chairs and Vice-chairs.

#### 8. New Business

#### 9. Adjournment

The next meeting is December 4, 2024.

To ensure quorum, please advise Jessica Dorman (jdorman@crd.bc.ca) if you or your alternate cannot attend.



#### **Capital Regional District**

625 Fisgard St., Victoria, BC V8W 1R7

#### **Meeting Minutes**

#### **Governance Committee**

Wednesday, July 10, 2024

9:30 AM

6th Floor Boardroom 625 Fisgard St. Victoria, BC V8W 1R7

#### **Special Meeting**

#### **PRESENT**

Directors: M. Little (Chair), S. Goodmanson (Vice Chair), K. Armour (for B. Desjardins) S. Brice, C. Coleman, G. Holman, P. Jones, K. Murdoch (9:37 am), D. Murdock, S. Tobias (EP),

C. Plant (Board Chair, ex officio)

Staff: T. Robbins, Chief Administrative Officer; N. Chan, Chief Financial Officer; K. Morley, General Manager, Corporate Services; S. Carey, Senior Manager, Legal & Risk Management; M. Lagoa, Deputy Corporate Officer; J. Dorman, Committee Clerk (Recorder)

EP - Electronic Participation

Guest(s) Director D. Kobayashi (EP)

Regrets: Director B. Desjardins

The meeting was called to order at 9:32 am.

#### 1. Territorial Acknowledgement

Director Jones provided a Territorial Acknowledgement.

#### 2. Approval of Agenda

MOVED by Director Holman, SECONDED by Director Brice, That the agenda for the July 10, 2024 Governance Committee be approved and that Director Kobayashi be permitted to participate (without vote). CARRIED

#### 3. Adoption of Minutes

#### 3.1. 24-513 Minutes of the April 3, 2024 Governance Committee Meeting

MOVED by Director Coleman, SECONDED by Director Goodmanson, That the minutes of the Governance Committee meeting of April 3, 2024 be adopted as circulated. CARRIED

#### 4. Chair's Remarks

Chair Little thanked everyone who participated in the Pride Parade.

#### 5. Presentations/Delegations

There were no presentations or delegations.

#### 6. Committee Business

**6.1.** 24-718 Advocacy to Support Local Government Act Legislative Reform Initiative

K. Morley spoke to Item 6.1.

Discussion ensued on the following:

- UBCM advocacy and working group
- funding and business regulation
- current impact to regional district operations

Director Murdoch joined the meeting in person at 9:37 am.

MOVED by Director Holman, SECONDED by Director Brice,
The Governance Committee recommends to the Capital Regional District Board:
That the Board Chair write a letter of support for the Local Government Act
Legislative Reform Initiative addressed to Minister Kang, with copies to UBCM
President Mandewo and Chair Craig of the Regional District of Nanaimo.
CARRIED

**6.2.** 24-719 Advocacy to Sustain Funding for At-Risk Youth Counselling

S. Carey spoke to Item 6.2.

Discussion ensued on the importance of the MYST and CRED programs.

MOVED by Director Goodmanson, SECONDED by Director Coleman, The Victoria Family Court & Youth Justice Committee recommends the Governance Committee recommends to the Capital Regional District Board: That the CRD Board Chair send an advocacy letter to the Province to encourage renewed support for the Pacific Centre Family Services Association's Mobile Youth Services Team (MYST) and its Crime Reduction and Exploitation Diversion (CRED) program, with consistent and sustainable funding to encourage renewed and additional support for the MYST youth counsellor position in the very near future due to the critical and urgent work with vulnerable youth and their families within the CRD.

**CARRIED** 

### **6.3.** Creation of a Sub-regional Service for Expansion of the West Shore RCMP Detachment

K. Morley spoke to Item 6.3.

Discussion ensued on the following:

- CRD responsibility and indemnification
- financial isolation, cost overrun and analysis
- jurisdiction of land and existing property
- legal framework allowance and ownership of assets

MOVED by Director Goodmanson, SECONDED by Director Murdoch,
The Governance Committee recommends to the Capital Regional District Board:
That CRD continue to engage in discussions with staff from the municipalities of
Colwood, Langford and View Royal to explore the creation of a sub-regional
service to expand the West Shore RCMP detachment.
CARRIED

**6.4.** 24-716 Electronic Meetings and Participation by Members

K. Morley spoke to Item 6.4.

Discussion ensued on closed meeting guidelines and confidentiality and merits surrounding online participation.

MOVED by Director Coleman, SECONDED by Director Goodmanson,
The Governance Committee recommends to the Capital Regional District Board:
That staff be directed to report back to the Governance Committee with bylaw
amendments to update the provisions for electronic meetings and electronic
participation of members of CRD committees, commissions and boards.
CARRIED

**6.5.** Previous Minutes of Other CRD Committees and Commissions for Information

The following minutes were received for information:

a) Accessibility Advisory Committee Meeting - March 19, 2024

#### 7. Notice(s) of Motion

#### **7.1.** <u>24-510</u>

Motion with Notice: Regional Diversity on CRD Committees and Commissions (Alternate Director Riddell)

Chair Little spoke to Item 7.1.

Discussion ensued on complications and appointing agencies.

MOVED by Director Little, SECONDED by Director Tobias,

The Governance Committee recommends to the Capital Regional District Board: That staff explore options to ensure that CRD Commissions and Committees reflect the diversity of our region's population, including gender diversity, to the greatest extent possible, and report back to the board with recommendations.

MOVED by Director Brice, SECONDED by Director Murdoch,

That the main motion be amended by adding the words "non-board" before the word "Committees".

**CARRIED** 

Opposed: Armour, Coleman, Holman, Jones, Murdoch

MOVED by Director Murdoch, SECONDED by Director Brice,

That the main motion be amended by replacing the word "ensure" with "support".

**CARRIED** 

The question was called on the main motion as amended:

That staff explore options to support that CRD Commissions and non-board Committees reflect the diversity of our region's population, including gender diversity, to the greatest extent possible, and report back to the board with recommendations.

**CARRIED** 

**Opposed: Jones** 

#### 8. New Business

There was no new business.

#### 9. Adjournment

MOVED by Director Coleman, SECONDED by Director Goodmanson, That the July 10, 2024 Governance Committee meeting be adjourned at 10:55 am. CARRIED

CHAIR		 
RECORDER		



### REPORT TO GOVERNANCE COMMITTEE MEETING OF WEDNESDAY, OCTOBER 02, 2024

### <u>SUBJECT</u> Legislative and General Government, Facilities Management Services - 2025 Operating and Capital Budgets

#### **ISSUE SUMMARY**

To provide an overview of the draft 2025 Legislative and General Government, and Facilities Management service budgets, including 2024 year-end budget projections.

#### **BACKGROUND**

The Capital Regional District (CRD) was created in 1966 as part of the British Columbia Provincial Government's initiative to provide regional decision-making on matters that transcend municipal boundaries, and to enable more effective service delivery through region-wide or shared delivery models. In addition, as the local government for electoral areas, the CRD facilitates and delivers projects and services for residents living in unincorporated areas. The CRD also owns and operates the Capital Region Housing Corporation (CRHC), the second largest non-profit housing provider in the province, and administers the Capital Regional Hospital District (CRHD) which provides capital funding for healthcare infrastructure, such as health facilities and hospital equipment.

The governance structure includes a 24-member Board of Directors which is composed of one or more elected officials from each of municipality and electoral area within CRD boundaries. Each local government and electoral area hold one director position on the Board for every 25,000 residents (or portion thereof). Each director also serves on the CRHD and CRHC Boards.

By way of legislation, costs for legislative and general government activities are included in a Legislative and General Government Service. This service includes sub-budgets for Board Expenditures, the Chief Administrative Officer (CAO) and Executive Services, Corporate Climate Action, Corporate Communications, Corporate Emergency Services, Corporate Services, Financial Services, First Nations Relations, Human Resources (HR), Information Technology (IT), and select General Managers (GMs).

The Legislative and General Government Service is primarily funded through requisition and cost recovery from CRD services, the CRHC and the CRHD. Other funding sources include transfers from reserve, grants and surplus carryforward when available. The Facilities Management Service is primarily funded through cost recovery from CRD services.

This report will provide forecasted 2024 results and an overview of the 2025-2029 Financial Plan for the Legislative and General Government and Facilities Management service budgets.

#### 2024 Year End Projected Results

Details of each budget, including forecasted year-end results can be found in Appendices B through Q.

The Legislative and General Government service is forecasting a one-time net favourable variance of \$1.3M for 2024. The surplus is primarily the result of labour market challenges in staffing new and vacant positions. Staff have recommended a surplus carryforward of \$0.8 million into 2025 to offset requisition while transferring the balance to fund one-time initiatives identified in the 2025-2029 Financial Plan. The Facilities operating budgets are anticipated to be on budget for 2024.

With respect to capital expenditures in 2024, a total of 48 projects were planned with combined budgets of \$8.5 million. Staff are forecasting a favourable variance of \$1.9 million driven primarily due to timing of Fisgard Boardroom improvements, timing of additional office space at the Integrated Water Services (IWS) Field Office, and data centre upgrades. All projects have been rescoped into 2025 where the funds have been budgeted. For the Facilities capital expenditures, 12 projects were planned for 2024, totaling \$1.165 Million. Staff are projecting a favourable variance of \$0.15 million due to timing and favourable operations. Project delayed in 2024 have been rescoped to 2025.

#### **2025 Operating Budget**

The draft 2025 Legislative and General Government and Facilities operating budget including year over year changes in expense and revenue is summarized in Appendix A. Total budgeted expenditures for 2025 are \$48.35 million, a 9.4% increase over 2024. Less than one third of operating expenditures are funded through requisition or \$13.7 million, a 10.6% increase over 2024.

Table 1 summarizes the change in expenditures for each sub-budget within the service, providing both the \$ and % over prior year.

Table 1: 2025 Year over Year Budget Comparison (\$Millions)

Budget Description	2025 Financial Plan	2024 Financial Plan	\$ Change	% Change
Revenue	1.619	1.577	0.042	2.7%
Board Expenditures	1.412	1.421	-0.009	-0.6%
CAO & Executive Services	1.229	1.118	0.111	9.9%
Corporate Services	3.626	3.177	0.449	14.1%
HR	4.152	3.799	0.353	9.3%
Financial Services	9.339	9.088	0.251	2.8%
IT	15.393	13.385	2.008	15.0%
First Nations	1.559	1.463	0.096	6.6%
Corporate Communications	1.431	1.545	-0.114	-7.4%
GM – Electoral Areas	0.250	0.000	0.250	100.0%
Other*	3.215	3.025	0.19	6.3%
Legislative & General	\$43.23	\$39.60	\$3.63	9.2%
Facilities Budgets	5.123	4.606	0.517	11.22%
Total	\$48.35	\$44.20	\$4.14	9.4%

\*Other: Includes the functions of Corporate Climate, Real Estate, Health Planning, GM Planning and Protective Services, Corporate Emergency and GM Regional Parks and Environmental Services (ES)

Impact drivers for each operating budget are detailed in bridge files in appendices B through Q.

Below are explanations for sub-budgets with a change in expenditure exceeding guidelines of 3.0% and \$50,000, and/or functions with Initiative Business Case (IBC) cost impacts:

- Chief Administrative Officer and Executive Services: Increase due to the cost to annualize the 1.0 Full-Time Equivalent (FTE) for the 2024 IBC 11b-7.1: Manager of Corporate Initiatives and Administration, step increases and paygrade changes on existing staff.
- Corporate Services: Increase is primarily due to IBC 13a-3.1, M365 Sharepoint Online Transition. Sharepoint is CRD's records repository system. The system is at the end of life and staff are migrating records to a cloud-based M365 platform. The new platform is a significantly different product which makes the data migration complex. To streamline implementation of an electronic documents and records management system (EDRMS) the migration will include re-organization and clean up of our data footprint. To facilitate the work, oversight of the migration is moving from Technology and Digital Transformation to the Information Services Division under Corporate Services.1.0 FTE in 2025 is required to support the migration work. Additional one time costs are required for contracted support services for the migration. Other increases are attributable to the annualization of 2024 staff additions, step increases, and cost of living adjustments.
- <u>Human Resources:</u> Increase in 2025 due to 1.0 FTE in IBC 11b-1.2 Manager, Safety, 0.5 FTE Term (two years) in 13a-3.2 SAP S4/Hana Enhancements and IBC 11b-1.5 Corporate Recruitment LinkedIn Talent Licensing (funding only); for 2026 3.0 FTEs in IBC 11b-1.4 Corporate Recruiting and IBCs 13b-3.1 Benefits, Wellness & Abilities Management, and 2.0 FTEs Term (two years) in IBC 11b-1.1 HRIS Talent Suite; for 2027 2.0 FTEs in IBC 11b-1.1 HRIS Talent Suite and IBC 11b-1.4 Corporate Recruiting.

#### • Financial Services:

- A net increase of 2.0 FTE ongoing through IBC approvals offset by the Asset Management division transitioning from Financial Services to IWS as work content moves from planning to operations. Other impacts on the operating budget are driven by salary and benefit increases from the collective agreement, annual step increases and cost recovery impacts related to facilities.
- 2025 IBC 13a-1.2: Manager of Procurement (1 FTE for) to deliver advice and direction on procurement inquries, support a centralized procurement service review, and to implement CRD Evolves recommendations
- 2025 IBC 5a-1.6: Manager Finance, Regional Housing (1 FTE) to support the CRHC Major Capital Plan and operations, and transformation of processes
- 2025 IBC 13c-1.3: Senior Financial Advisor (1 FTE) to provide long-term financial planning, modeling, decision support, and treasury management
- 2.0 FTEs (IBC 13d-1.1) to support all other organization wide IBCs. As a centralized support division, the impact of advancing all other initiatives and growth of the organization is consolidated in Financial Services through transactional processing, regulatory reporting, payroll and time management, payables and receivables, among other core finance functions
- (3.0) FTEs as the Asset Management division moves from Financial Services to IWS as an early implementation of the CRD Evolves program

- Technology and Digital Transformation: The 2025 budget impact is predominantly driven by multi-year IBCs from 2023-2025 such as the SAP S4 upgrade, website redesign project, SharePoint M365 migration, cybersecurity investments and support of the CRD's migration to cloud-based applications and platforms.
  - 2023 IBC 15f-1.9 SAP Lifecycle Replacement required end of life migration of ERP system from SAP ECC to SAP S/4Hana
  - 2023 IBC 15f-1.15 Digital Communications Governance and Support Services corporate website hosting services
  - 2024 IBC 11b-1.1 HRIS Talent Suite additional ongoing software licencing costs.
  - 2025 IBC 13a-1.3 Contracts and Procurement Modernization research and implementation of contracts and procurement workflow, record keeping, and digital signature software solution.
  - 2025 IBC 13a-3.1 M365 SharePoint Online Transition migrate SharePoint 2019 (soon to be retired by Microsoft) to SharePoint Online M365
  - 2025 IBC 13a-5.1 Project & Service Management Platform (0.5 FTE) implement a unified system such as JIRA/Confluence to manage, track, report, and communicate on technology-related projects
  - 2025 IBC 13a-5.2 MyCRD and Supporting Platforms (1.0 FTE) streamline and enhance citizen experience by providing a unified online platform
  - 2025 IBC 13a-6.2 Cybersecurity Risk Specialist (1 FTE) onboard a skilled and experienced technical resource to enhance the CRD's cybersecurity posture
  - 2025 IBC 13a-6.3 Sr. IT Administrative Coordinator (1 FTE conversion) improve operational efficiency by assisting with the escalating demand for financial, vendor, and contract management support
  - 2025 IBC 13d-1.2 Support Division IBC (2 FTEs) in support of all other organization wide IBCs. As a centralized support division, the impact of advancing all other initiatives and growth of the organization is consolidated in Technology and Digital Transformation through help desk, customer and technical support, maintenance and patching, among other core technology functions
  - Other impacts include one-time organizational support activities such as IT/IWS cybersecurity remediation and Azure Landing Zone.
- **First Nations:** Reduction in one-time expenditures from 2024 for First Nations Relations initiatives for cultural training and advancing the indigenous employment strategy, offset by an increase due to annualization of a 1.0 FTE approved in 2024 in IBC 15a-1.2 Government to Government Relationship Building initiative. In 2025, 1.0 FTE to be added to support relationship building and MOU development, make progress on priority action items identified by First Nations in the region, and support new corporate reconciliation priorities such as implementation of the *Emergency Management Act* and advancement of servicing agreements.
- GM Electoral Areas \*\*(NEW)\*\*: 2025 IBC 16e-5.1 Electoral Area Services Department Oversight (2 FTEs) currently, the three electoral areas operate under a decentralized administrative and operational model, resulting in varying levels of resources. Each electoral area is overseen by a distinct Senior Manager who reports to a different General Manager or the Chief Administrative Officer. To improve services in electoral areas, staff recommend forming a new Electoral Area Services department led by a General Manager. This department will consolidate existing services, with current Senior Managers in each

area reporting to the new General Manager, who will join the Executive Leadership Team. It's recommended that the new General Manager be appointed as a CRD Officer and that CRD Bylaw 3343 be updated. The Electoral Area Services department is scheduled to start in Q3, 2025 and will be led by a General Manager with one administrative support, adding two full-time employees. The department's (two new positions) funding will come from requisition: 30% from Regional Legislative and General Services, and 70% from the three Electoral Areas based on converted assessment.

- Facilities Budgets \*\*(NEW)\*\*: New to the committee this year is Facilities Management, comprising of three service areas. The main Facilities Management service provides administration, maintenance, technical and project management to office facilities and pump stations across the region. The CRD Headquarters operates the downtown office space for the CRD, including 625 Fisgard Street, as well as leasing office space at 1675 Douglas Street and parking in downtown Victoria. Corporate Satellite Facilities provides both owned and leased space to CRD departments including the Juan de Fuca Administration Building, Millstream Bylaw office, and the Animal Shelter. All three services are primarily funded on a cost recovery basis by user departments.
  - Facilities Management: For the 2025 fiscal year, there were only minor modifications made to the budget resulting in an operating total of \$2,147,641 a net decrease of 0.2% from 2024. While two staff positions were removed from the budget in a corporate restructure (Contracts Coordinator and Project Engineer), the overall reduction in the budget was partially offset by an increase to the auxiliary staff as facilities management centralization continues to increase the operational scope of the department.
  - **CRD Headquarters Building:** For the 2025 fiscal year, there were several changes to the 1.106 Operating Budget. The budget is being increased from a total of \$2,204,840 in 2024 to \$2,678,668 a total increase of \$473,828 (21.49%), primarily driven by increased leased space at 1625 Douglas Street \$290,460, insurance costs of \$28,669 and an increase to capital reserves of \$70,000 in a phased alignment of the reserve fund with corporate best practices.
  - **Corporate Satellite Facilities:** The 2025 fiscal year operating budget is \$284,421 an increase of \$46,704 (19.65%) over 2024. Major drivers for the budget increase are a new cleaning contract at Juan de Fuca of \$15,680, an increased Facilities Management staff service level at Juan de Fuca of \$6,415 and increased pest control service costs at the Animal Shelter of \$2,616.

#### 2025 Capital Budget

The proposed five-year capital plan for the Legislative and General Government Service totals \$15.4 million with \$9.8M in year one. Table 2 summarizes the capital plan by budget within the service.

Table 2: 2025-2029 Capital Expenditure by Func
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Budget Description	Annual Capital Plan (2025)	Total Capital Plan (2025-2029)	% of L&G
Board Expenditures	0.751	0.826	7.68%
CAO/Corporate Services	0.006	0.064	0.06%
HR	0.010	1.237	0.10%
Financial Services	5.130	5.305	52.43%
IT	3.810	7.812	38.94%
First Nations	0.000	0.016	0.00%
Corporate Communications	0.072	0.095	0.74%
Other*	0.006	0.044	0.06%
Legislative & General	\$9.785	\$15.399	100%
Facilities Budgets	0.740	4.070	
Total	\$10.525	\$19.469	

\*Other: Includes the functions of Corporate Climate, Real Estate, Health Planning, GM Planning and Protective Services, Corporate Emergency and GM Regional Parks, ES and Electoral Areas.

Details for each capital plan can be found in appendices B through Q.

Below are explanations for sub-budgets with capital expenditures exceeding \$0.250 million:

**Board Expenditures:** New tables for additional capacity (\$225,000) in the boardroom, as well as boardroom technology replacements (\$265,000) and upgrades (\$225,000) for audio and media, for 2025.

<u>Financial Services:</u> Budget for additional corporate office space at the IWS Field Operations Center has been captured in the Financial Service's budget for 2025. As the development of the IWS FOC progresses and planned departmental occupation of the additional office space is finalized, it will be re-evaluated if realignment of this budget to another service is appropriate.

Information Technology and Digital Transformation: The primary focus of the five-year Capital plan includes ERP application modernization enhancements to reduce accumulated technical debt, and the adoption of new functionality to improve business processes and efficiencies. These include the continued migration of SAP ECC to S/4Hana, improvements to analytics, and upgrades to user interfaces, data centre maintenance and modernization, and alternate data centre to support business continuity/disaster recovery. Also impacting the capital plan are improvements to cybersecurity, specifically identity management, multi-factor authentication, and network segmentation.

#### **Facilities Budgets**

- <u>Facility Management:</u> The 5-year capital plan is primarily related to equipment and fleet replacement as they reach the end of their useful life.
- <u>CRD Headquarters Building:</u> The primary focus of the 5-year capital plan includes upgrades to the 625 Fisgard HVAC system to improve the energy efficiency of the system, in line with achieving the CRD's greenhouse gas reduction and climate action goals. The

balance of the plan involves minor upgrades throughout the building and operational equipment, as equipment and components reach end-of-life or need replacement.

<u>Corporate Satellite Facilities:</u> This budget has no material items at this time pending the
results of the next condition assessment, the only item is a provision for emergency repairs
as needed at the Juan de Fuca Building.

<u>Insurance Fund:</u> Rising allocations are the result of a hard global insurance market for all insurance types, primarily property premium increases, which have increased substantially over the past five years. Allocations for property insurance have historically been offset by the interest from CRD's self-insured retention of \$2-million, accruing since the late 1980s, and resulting in individual services obtaining savings over the past five years as the insurance market hardened. However, this interest can no longer keep pace with the increase in premiums and an allocation increase is required. To achieve immediate premium reductions for property, a property insurance deductible of \$1-million rather than \$200,000 has been adopted, resulting in an 18% cost savings. To review appropriate self-insurance fund levels and deductible levels, staff are in discussion with actuarial consultants.

#### **ALTERNATIVES**

#### Alternative 1

The Governance Committee recommends the Committee of the Whole recommend to the Capital Regional District Board:

That Appendices A through Q, the Legislative and General Government, Facilities Management Services Operating and Capital Budgets be approved as presented and form the basis of the Provisional 2025-2029 Financial Plan.

#### Alternative 2

The Governance Committee refer the budget back to staff for additional information for the Capital Regional District Board's consideration.

#### **IMPLICATIONS**

#### Financial Implications

Staff continue to manage cost pressures on revenue through utilization of reserves and surplus carryforward where possible as well as refinement of cost recovery across services.

#### Alignment with Board and Corporate Priorities

Community Need Summaries present an overview of the operational and strategic context, services levels, initiatives and performance data for each Community Need in the CRD 2023-2026 Corporate Plan. They also provide details of the initiatives, associated staffing, timing and service levels required to advance the work in future years.

The Community Need Summaries related to the Legislative and General Government service are Advocacy, People, Open Government, First Nations, and Business Systems and Processes. These Community Need Summaries are being presented under separate reports and document

the organization's service planning recommendations for 2025.

#### **CONCLUSION**

The proposed 2025 Legislative and General Government, and Facilities service budgets have been prepared for consideration by the Governance Committee. The Committee will make budget recommendations to the CRD Board through the Committee of the Whole. The proposed 2025 budget reflects the inclusion of many CRD Corporate Plan initiatives across a number of Legislative and General functions.

#### RECOMMENDATION

The Governance Committee recommends the Committee of the Whole recommend to the Capital Regional District Board:

That Appendices A through Q, the Legislative and General Government, Facilities Management Services Operating and Capital Budgets be approved as presented and form the basis of the Provisional 2025-2029 Financial Plan.

Submitted by:	Nelson Chan, MBA, FCPA, FCMA, Chief Financial Officer, GM Finance & IT
Submitted by:	Russ Smith, Acting General Manager, Parks, Recreation & Environmental Services
Submitted by:	Kristen Morley, J.D., General Manager, Corporate Services & Corporate Officer
Concurrence:	Ted Robbins, B.Sc., C. Tech., Chief Administrative Officer

#### **ATTACHMENTS**

Appendix A: 2025 Legislative & General Consolidated Operating Budget

Appendix B: CRD 2025 Budget Board Expenditures

Appendix C: CRD 2025 Budget Other Legislative & General - Climate

Appendix D: CRD 2025 Budget CAO & Executive Services

Appendix E: CRD 2025 Budget Corporate Services

Appendix F: CRD 2025 Budget Real Estate

Appendix G: CRD 2025 Budget Human Resources

Appendix H: CRD 2025 Budget Finance

Appendix I: CRD 2025 Budget Health & Capital Planning Strategies

Appendix J: CRD 2025 Budget Information Technology

Appendix K: CRD 2025 Budget GM Planning & Protective Services

Appendix L: CRD 2025 Budget Corporate Emergency Appendix M: CRD 2025 Budget First Nations Relations

Appendix N: CRD 2025 Budget GM - Parks and Environmental Services

Appendix O: CRD 2025 Budget Corporate Communications

Appendix P: CRD 2025 Budget GM – Electoral Areas Appendix Q: CRD 2025 Budget – Facility Management

#### 2025 Legislative and General Government and Facilities Operating Budget Summary

The following tables summarize the total 2025 Legislative and General Government sub-budgets detailed in appendices B through O by comparing the change from 2024.

Table 1: 2025 Budgeted Expenses – Legislative & General

Budget Component	2025 Budget	2024 Budget	\$ Variance	% Variance
Salaries and Wages	27.913	25.804	2.109	8.2%
Consultancy and Contract for Services	2.327	3.610	(1.283)	(35.5%)
Software Licenses	3.739	3.026	0.713	23.6%
Other Operating Costs	9.246	7.158	2.088	29.2%
Total (M)	\$43.225	\$39.598	\$3.627	9.2%

Table 2: 2025 Budgeted Revenue - Legislative & General

Budget Component	2025	2024	\$ Variance	%
	Budget	Budget	Variance	Variance
Allocations and Other Revenue	27.814	23.912	3.902	16.3%
Requisition	13.547	12.252	1.295	10.6%
Transfers From Reserve	1.864	3.434	(1.570)	(45.7%)
Total (M)	\$43.225	\$39.598	\$3.627	9.2%

#### Requisition

The 2025 requisition is \$13.6 million, which is a 10.6% increase over 2024.

The key drivers of the increase in requisition are for funding, or partial funding for the following items:

- 2025 IBC 16e-5.1 Electoral Area Services Department Oversight (6 months)
- 2025 IBC 13d-1.1 Support Division IBC Financial Services
- 2025 IBC 13a-3.1 M365 SharePoint Online Transition to IM
- 2025 IBC 13a-1.2 Manager of Procurement
- 2025 IBC 5a-1.6: Manager Finance Regional Housing
- 2025 IBC 9a-2.1 Resiliency and Recovery Coordinator
- Annualization of 2024 IBCs
- Salary and renumeration adjustments based on collective agreement

The following tables summarize the total 2025 Facilities sub-budgets detailed in appendix Q by comparing the change from 2024.

Table 3: 2025 Budgeted Expenses - Facilities

Budget Component	2025	2024	\$	%
	Budget	Budget	Variance	Variance
Salaries and Wages	1.461	1.614	(0.153)	(9.5%)
Internal Labour	0.358	0.348	0.010	2.9%
Internal allocation	0.691	0.642	0.049	7.6%
Lease Costs	0.691	0.389	0.302	77.6%
Other Operating Costs	1.922	1.613	0.309	19.2%
Total (M)	\$5.123	\$4.606	\$0.517	11.2%

Table 4: 2025 Budgeted Revenue - Facilities

Budget Component	2025 Budget	2024 Budget	\$ Variance	% Variance
Allocations and Other Revenue	4.953	4.432	0.521	11.8%
Requisition	0.170	0.174	(0.004)	(2.3%)
Total (M)	\$5.123	\$4.606	\$0.517	11.2%

#### Requisition

The 2025 requisition is \$0.170 million, which is a 2.0% decrease from 2024.

The following table summarizes the total Legislative and General Government and the Facilities budgeted revenue.

Table 5: 2025 Budgeted Revenue - Total

Budget Component	2025	2024	\$	%
	Budget	Budget	Variance	Variance
Allocations and Other Revenue	32.767	28.344	4.423	15.6%
Requisition	13.717	12.426	1.291	10.4%
Transfers From Reserve	1.864	3.434	(1.570)	(45.7%)
Total (M)	\$48.348	\$44.204	\$4.144	9.4%

## CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Board Expenditures** 

**COMMITTEE REVIEW** 

Service: 1.011 Board Expenditures Committee: Governance Committee & Finance Committee

#### **DEFINITION:**

Authorized by Letters Patent to provide for the remuneration and expenses of the Capital Regional District members of the Board. One-half of the remuneration paid to the electoral area directors is charged to the Electoral Area Administrative Budgets (starting with the year 2003 budget).

#### PARTICIPATION:

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### COMMITTEE:

Governance Committee and Finance Committee

#### **FUNDING:**

Requisition

			BUDGET REQUEST				FUTURE PROJECTIONS			
1.011 - Board Expenditures	20	24		20	25					
ŕ	BOARD BUDGET	ESTIMATED ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS										
Directors' Remuneration	910,194	890,000	936,900	-	-	936,900	955,640	974,750	994,250	1,014,140
Standard Overhead Allocation	60,175	60,175	68,189	-	-	68,189	70,234	71,639	73,072	74,533
Building Occupancy	111,261	111,261	140,337	-	-	140,337	155,826	168,187	174,982	177,907
Legal Expenses	15,530	-	16,000	-	-	16,000	16,320	16,650	16,980	17,320
Contract for Services	40,000	30,000	10,300	-	-	10,300	10,510	10,720	10,930	11,150
Software Licenses	156,030	122,699	78,310	-	30,000	108,310	79,880	81,480	83,110	84,770
Meetings & Printing	15,070	12,700	15,520	-	-	15,520	15,830	16,150	16,470	16,800
Scholarship Programs	18,750	18,660	19,240	-	-	19,240	19,570	19,910	20,260	20,620
Other Operating Expenses	36,760	19,370	38,270	-	-	38,270	39,316	40,408	41,549	42,764
TOTAL OPERATING COSTS	1,363,770	1,264,865	1,323,066	-	30,000	1,353,066	1,363,126	1,399,894	1,431,603	1,460,004
*Percentage Increase over prior year						-0.8%	0.7%	2.7%	2.3%	2.0%
CAPITAL / RESERVE										
Transfer to Equipment Replacement Fund	56,930	56,930	58,640	-	-	58,640	59,810	61,010	62,230	63,470
TOTAL CAPITAL / RESERVE	56,930	56,930	58,640	-	-	58,640	59,810	61,010	62,230	63,470
TOTAL COSTS	1,420,700	1,321,795	1,381,706		30,000	1,411,706	1,422,936	1,460,904	1,493,833	1,523,474
WITERWAY RESOUTERED						-0.6%	0.8%	2.7%	2.3%	2.0%
INTERNAL RECOVERIES	(00,000)	(50,000)			(00,000)	(00,000)				
Transfer from Internal Reserve Other	(80,000)	(50,000)	(0.500)	-	(30,000)	(30,000)	(0.500)	(0.500)	(0.500)	(0.500)
Other	(2,500)	(2,500)	(2,500)	-	-	(2,500)	(2,500)	(2,500)	(2,500)	(2,500)
NET COSTS	1,338,200	1,269,295	1,379,206	-	-	1,379,206	1,420,436	1,458,404	1,491,333	1,520,974
*Percentage increase over prior year Total Costs			3.1%			3.1%	3.0%	2.7%	2.3%	2.0%
AUTHORIZED POSITIONS: Salaried	24	24	24			24	24	24	24	24
Galaticu	24	24	24			24	24	24	24	24

## CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.011	Carry						
	Board Expenditures	Forward	2025	2026	2027	2028	2029	TOTAL
		from 2024						
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$696,000	\$751,000	\$55,000	\$0	\$0	\$20,000	\$826,000
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$696,000	\$751,000	\$55,000	\$0	\$0	\$20,000	\$826,000
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$696,000	\$751,000	\$55,000	\$0	\$0	\$20,000	\$826,000
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$696,000	\$751,000	\$55,000	\$0	\$0	\$20,000	\$826,000

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #:	1.011
Service Name:	Board Expenditures

			PROJECT DESCRIPTION					I	PROJECT BUD	GET & SCHEDU	ILE			
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	l Project udget	Asset Class	Funding Source	Carryforward from 2024	2025	2026	2027	2028	2029	5 - 1	Year Total
19-01	Replacement	Boardroom Video Distribution Equipment	Replacement of all existing video switching equipment	\$ 81,000	Е	ERF	\$ 81,000	\$ 81,000					\$	81,000
19-02	Replacement	Boardroom Projector and Screen Replacement	Replace projector and screen in Main office boardroom	\$ 60,000	Е	ERF		\$ 60,000					\$	60,000
19-03	Replacement	Boardroom Chairs	Replace boardroom chairs	\$ 30,000	E	ERF	\$ 30,000	\$ 30,000					\$	30,000
20-01	Replacement	Boardroom Audio System	Replace boardroom audio system	\$ 21,700	Е	ERF	\$ 10,000	\$ 10,000					\$	10,000
21-02	Replacement	Boardroom Video Streaming Equipment Replacement	Replace video streaming equipment (Granicus is way more than this)	\$ 20,000	E	ERF						\$ 20,000	\$	20,000
22-01	Replacement	iPad and Tablet Replacements	Replace director iPads and tablets	\$ 50,000	Е	ERF		\$ -	\$ 50,000				\$	50,000
22-02	Replacement	Boardroom Microphone System Replacement	Replace microphone system (this has not been done)	\$ 100,000	Е	ERF	\$ 100,000	\$ 100,000					\$	100,000
23-02	Replacement	Replace/Expand Recording Secretary Table	Replace/Expand Recording Secretary Table	\$ 25,000	Е	ERF	\$ 25,000	\$ 25,000					\$	25,000
23-03	Replacement	Multi-Camera System	Replace existing video Camera with a Mult-=Camera System	\$ 80,000	Е	ERF	\$ 75,000	\$ 75,000					\$	75,000
24-01	Replacement	AV & lighting for Boardroom	AV for Boardroom, as identiefied in 2024 IBC 12b-4.1: Meeting Management Improvements	\$ 150,000	Е	ERF	\$ 150,000	\$ 150,000					\$	150,000
24-02	Replacement	Boardroom Table redesign & upgrades	Replace Boardroom Table, as identiefied in 2024 IBC 12b-4.1: Meeting Management Improvements	\$ 200,000	Е	ERF	\$ 200,000	\$ 200,000					\$	200,000
24-03	Replacement	Wiring	Replace wiring to accommodate new Board table	\$ 15,000	Е	ERF	\$ 15,000	\$ 15,000	\$ -				\$	15,000
24-05	New	Granicus Integrated Voting		\$ 20,000	Е	ERF	\$ 10,000	\$ 5,000	\$ 5,000				\$	10,000
													\$	-
													\$	-
			Grand Total	\$ 852,700			\$ 696,000	\$ 751,000	\$ 55,000	\$ -	- \$	\$ 20,00	0 \$	826,000

#### **Reserve Schedule**

Reserve Fund: 1.011 Board

Boardroom Technology, Furniture and Equipment - The Board of Director assets include IPADs, computers, equipment and furniture used to support the Board and for activities held in the Boardroom.

#### **Reserve Cash Flow**

Fund: 1022 Fund Center: 101413	Actual			Budget		
ERF Group: BOARD.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	730,469	785,685	93,325	98,135	159,145	221,375
Actual Purchases	(1,715)	-	-	-	-	
Planned Purchases (Based on Capital Plan)		(751,000)	(55,000)	-	-	(20,000)
Transfer from Operating Budget	56,930	58,640	59,810	61,010	62,230	63,470
Transfer from Operating Reserve		-	-	-	_	-
Interest Income		-	-	-	-	-
Ending Balance \$	785,685	93,325	98,135	159,145	221,375	264,845

<u> Assumptions/Background:</u>
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## CAPITAL REGIONAL DISTRICT 2025 BUDGET

Other Legislative & General - Climate

**COMMITTEE REVIEW** 

Service: 1.012 Other Legislative & General - Climate

Committee: Environmental Services

DEFINITION:

Authorized by Letters Patent to provide for legislative expenditures of the Board.

#### **PARTICIPATION:**

All municipalities and electoral area.

#### **MAXIMUM LEVY:**

N/A

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### COMMITTEE:

N/A

#### **FUNDING:**

Requisition

				BUDGET	REQUEST		F	UTURE PRO	JECTIONS	
	2024			20	25					
1.012 OTHER LEGISLATIVE & GENERAL - CLIMATE	BOARD BUDGET	ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS:										
Salaries and Wages	110,426	110,426	117,557	-	-	117,557	120,963	124,466	128,068	131,773
Contributions - projects Other Operating Expenses	-	103,000 500	-	-	-	-	-	-	-	-
Allocations TOTAL OPERATING COSTS	- 110,426	213,926	117,557	-	901 <b>901</b>	901 <b>118,458</b>	901 <b>121,864</b>	- 124,466	- 128,068	131,773
	110,420	,	ŕ			•	•	•	Í	
*Percentage Increase over prior year		93.7%	6.5%	0.0%	0.8%	7.3%	2.9%	2.1%	2.9%	2.9%
<u>CAPITAL / RESERVE</u> Transfer to Climate Action Reserve Fund	103,000	-	106,090	-	-	106,090	108,212	110,376	112,584	114,835
TOTAL CAPITAL / RESERVES	103,000	-	106,090	-	-	106,090	108,212	110,376	112,584	114,835
TOTAL COSTS	213,426	213,926	223,647	<u>-</u>	901	224,548	230,076	234,842	240,652	246,608
*Percentage increase over prior year requisition		0.2%	4.8%	0.0%	0.4%	5.2%	2.5%	2.1%	2.5%	2.5%
REVENUE										
Climate Action Grant	-	-	-	-	-	-	-	-	-	-
TOTAL REVENUE	-	-	-	-	-	-	-	-	-	-
NET COSTS	213,426	213,926	223,647	-	901	224,548	230,076	234,842	240,652	246,608
*Percentage increase over prior year Net Costs		0.2%	4.8%	0.0%	0.0%	5.2%	2.5%	2.1%	2.5%	2.5%
AUTHORIZED POSITIONS: Salaried	1.0	1.0	1.0	-	-	1.0	1.0	1.0	1.0	1.0

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**CAO & Executive Services** 

**COMMITTEE REVIEW** 

	Service:	1.014	CAO & Executive Services	Committee:	Governance Committee & Finance Committee
DEFIN	NITION:				
	Authorized	by Lette	rs Patent to provide for administrative expendit	ıres of the Capital Regional D	District Board.
PART	ICIPATION:	:			
	All municip	alities ar	nd electoral areas.		
MAXI	MUM LEVY:	:			
	N/A				
MAXI	MUM CAPIT	AL DEE	т:		
	N/A				
СОМІ	MITTEE:				
	Governand	e Comm	ittee and Finance Committee		

FUNDING:

Requisition

	n Budget 2024 to 2025		
Service:	1.014 CAO & EXECUTIVE SERVICES	Total Expenditure	Comments
2024 Bud	get	1,117,777	
Change i	n Salaries:		
	Base salary and benefit change	31,585	Inclusive of estimated collective agreement changes
	Step increase/paygrade change	29,708	
	Annualization of 2024 position	33,804	Annualization of 2024 IBC 11b-7.1: Manager of Corporate Initiatives & Administration
	Total Change in Salaries	95,098	
Other Cha	anges:		
	Building Occupancy	5,499	
	Sharepoint Online Upgrade	10,812	Contribution to 2025 IBC 13a-3.1: M365 Sharepoint Online Transition to IM
	Other Costs	(325)	
	Total Other Changes	15,986	
2025 Bud	get	1,228,861	
	Summary of % Expense Increase		
	2024 IBC Annualization Expense	3.0%	
	2025 Auxiliary Support	0.0%	
	Other salary adjustments	5.5%	
	Balance of increase	1.4%	
	% expense increase from 2023:	9.9%	
	% Requisition increase from 2023 (if applicable):	10%	Requisition funding is 100% of service revenue

Overall 2024 Budget Performance (expected variance to budget and surplus treatment)

There is a one time favourable variance of \$93,700 (8.4%) largely due to variances on salary (\$69,940) and savings on office supplies, meeting expenses and training (\$23,000).

				BUDGET	REQUEST		F	UTURE PRO	JECTIONS	
	202	4		20	25					
CAO & Executive Services	BOARD BUDGET	ESTIMATED ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS:										
Salaries and Wages Building Occupancy Intergovernment Allocation	958,240 26,714	888,300 26,714 -	1,053,719 33,393	- - -	- - -	1,053,719 33,393 -	1,084,131 36,939 -	1,115,410 39,770 -	1,147,570 41,342 -	1,180,646 42,038 -
Legal Expenses Software Licenses Other Operating Expenses	1,970 6,930 120,923	1,000 5,000 93,033	2,030 7,790 116,117	-	- - 10,812	2,030 7,790 126,929	2,070 5,490 129,610	2,110 5,600 121,585	2,150 5,710 124,483	2,190 5,820 127,456
TOTAL OPERATING COSTS	1,114,777	1,014,047	1,213,049	-	10,812	1,223,861	1,258,239	1,284,475	1,321,254	1,358,150
*Percentage Increase over prior year						9.8%	2.8%	2.1%	2.9%	2.8%
<u>CAPITAL / RESERVE</u> Transfer to Equipment Replacement Fund	3,000	10,000	5,000	-	-	5,000	5,100	5,200	5,300	5,410
TOTAL CAPITAL / RESERVES	3,000	10,000	5,000	-	-	5,000	5,100	5,200	5,300	5,410
TOTAL COSTS	1,117,777	1,024,047	1,218,049		10,812	1,228,861	1,263,339	1,289,675	1,326,554	1,363,560
Internal Recovery from CAWTP Transfer from Internal Reserve	- -	-	-	-	-	-		-	-	-
NET COSTS	1,117,777	1,024,047	1,218,049	-	10,812	1,228,861	1,263,339	1,289,675	1,326,554	1,363,560
*Percentage increase over prior year Net Costs			9.0%			9.9%	2.8%	2.1%	2.9%	2.8%
AUTHORIZED POSITIONS: Salaried	6.0	6.0	6.0		-	6.0	6.0	6.0	6.0	6.0

## CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.014 CAO / Corporate Services	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures Vehicles	\$0	<b>\$</b> 0	\$0	\$0	\$0	φ0 \$0	\$0
	Verlicies	ΨΟ	ΨΟ	ΨΟ	ΨΟ	ΨΟ	ΨΟ	ΨΟ
		<b>\$0</b>	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915

## CAPITAL REGIONAL DISTRICT 5 YEAR CAPITAL PLAN

2025 - 2029

Service #:	1.014

Service Name: CAO / Corporate Services

		PROJECT DESCRIPT	ION					F	PROJ	ECT BUD	GET	& SCHEDU	LE					
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Project Idget	Asset Class	Funding Source	Carryforward from 2024	2025		2026		2027		2028	2029		5 - Year Total	
24-01	Replacement	Computer	Computer Replacement	\$ 14,796	E	ERF		\$ -	\$	-	\$	-	\$	-	\$	-	\$	-
25-01	Replacement	Computer	Computer Replacement	\$ 5,754	E	ERF		\$ 5,754	\$	-	\$	-	\$	-	\$	-	\$	5,754
26-01	Replacement	Computer	Computer Replacement	\$ 17,262	E	ERF		\$ -	\$	17,262	\$	-	\$	-	\$	-	\$	17,262
27-01	Replacement	Computer	Computer Replacement	\$ 15,965	E	ERF		\$ -	\$	-	\$	15,965	\$	-	\$	-	\$	15,965
28-01	Replacement	Computer	Computer Replacement	\$ 17,262	E	ERF		\$ -	\$	-	\$	-	\$	17,262	\$	-	\$	17,262
29-01	Replacement	Computer	Computer Replacement	\$ 7,672	E	ERF		\$ -	\$	-	\$	-	\$	-	\$	7,672	\$	7,672
																	\$	-
			Grand Total	\$ 78,711				\$ 5,754	\$	17,262	\$	15,965	\$	17,262	\$	7,672	\$	63,915

Reserve Schedule								
Pagamus Friends 4 044 CAO / Comparata Comitaga								
Reserve Fund: 1.014 CAO / Corporate Services								

Fund: 1022 Fund Center: 101366	Estimate			Budget		
ERF Group: CAO.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	34,709	32,719	41,965	40,003	39,638	38,286
Actual Purchases	(20,991)					
Planned Purchases (Based on Capital Plan)		(5,754)	(17,262)	(15,965)	(17,262)	(7,672)
Transfer from Operating Budget	19,000	15,000	15,300	15,600	15,910	16,230
Interest Income						
Ending Balance \$	32,719	41,965	40,003	39,638	38,286	46,844

## CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Corporate Services** 

**COMMITTEE REVIEW** 

Service: 1.014 Corporate Services Committee & Finance Committee

#### **DEFINITION:**

Authorized by Letters Patent to provide for administrative expenditures of the Capital Regional District Board.

#### SERVICE DESCRIPTION:

Risk management including insurance claims, loss control and tender call/contract review.

Corporate administrative support including legal services, legislative services, procurement, records management and privacy and Freedom of information requests.

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### **COMMITTEE:**

Governance Committee and Finance Committee

#### **FUNDING:**

Requisition and internal recoveries

Change in Budget 2024 to 2025 Service: 1.014B CORPORATE SER	VICES Total Expenditure	Comments
2024 Budget	3,177,282	
Change in Salaries:		
Base salary and benefit cha	ange 31,744	Inclusive of estimated collective agreement changes
Step increase/paygrade cha	ange 51,412	
1.0 FTE Senior Analyst	117,695	2025 IBC 13a-3.1 M365 Sharepoint Online Transition to IM
Auxiliary support	30,000	2025 IBC 13a-3.1 M365 Sharepoint Online Transition to IM
Annualization of 2024 positi	ion 32,091	Annualization of 2024 IBC 12a-1.1: Privacy and Information Senior Analyst
Other minor adjustments	26,251	
Total Change in Salaries	289,193	
Other Changes:		
Contract for Services	542,800	2025 IBC 13a-3.1 M365 Sharepoint Online Transition to IM
Contract for Services	(290,000)	Reduction for 2024 one-time costs for EDRMS
		Reduction for 2024 one-time costs for centralizing procurement study and actuarial
Contract for Services	(170,000)	support
Office & Equipment Costs	20,500	Office costs associated with new ongoing FTEs
Building Occupancy	26,258	
Other Costs	29,649	
Total Other Changes	159,207	
2025 Budget	3,625,682	•
Summary of % Expense Inc	crease	
2025 IBC Expense	22.4%	
2024 IBC Annualization Expense	1.0%	
Reduction in one-time contract for s	services -14.5%	
Balance of increase	5.2%	
% expense increase from 2024:	14.1%	
% Requisition increase from 2024 (	(if applicable): 23%	Requisition funding is 73% of service revenue

#### Overall 2024 Budget Performance

(expected variance to budget and surplus treatment)

There is a one time favourable variance of \$214,000 (7.8%) largely due to temporary staff vacancies (\$248,500) and deferral of EDRMS contract for services expenses (\$290,000). This is largely offset by reduced transfers from reserve for EDRMS of \$290,000, increased legal advisory and contributions to Equipment Reserve Fund.

				BUDGET	REQUEST		F	UTURE PRO	JECTIONS	
CORPORATE SERVICES	2024 BOARD BUDGET	4 ESTIMATED ACTUAL	CORE BUDGET		25 ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS:										
Salaries and Wages Building Occupancy Legal Expenses Contract for Services Software Licenses Other Operating Expenses	2,457,348 122,984 7,920 460,000 15,060 106,970	2,208,886 128,734 25,000 170,000 33,000 87,120	2,598,846 154,992 8,160 - 15,510 100,453	117,695 - - - 1,500 8,000	30,000 - - 542,800 - 37,726	2,746,542 154,992 8,160 542,800 17,010 146,179	3,066,927 172,068 8,320 542,800 20,440 187,508	3,248,948 185,716 8,490 - 20,850 152,971	3,342,433 193,218 8,660 - 21,270 123,420	3,438,558 196,449 8,830 - 21,700 123,939
TOTAL OPERATING COSTS	3,170,282	2,652,740	2,877,961	127,195	610,526	3,615,682	3,998,063	3,616,975	3,689,001	3,789,475
*Percentage Increase over prior year						14.0%	10.6%	-9.5%	2.0%	2.7%
<u>CAPITAL / RESERVE</u> Transfer to Equipment Replacement Fund Transfer to Operating Reserve Fund Transfer to Climate Action Reserve Fund	7,000 - -	27,000 - -	10,000 - -	- - -	- - -	10,000	10,200 - -	10,400 - -	10,610 - -	10,820
TOTAL CAPITAL / RESERVES	7,000	27,000	10,000	_	_	10,000	10,200	10,400	10,610	10,820
TOTAL COSTS	3,177,282	2,679,740	2,887,961	127,195	610,526	3,625,682	4,008,263	3,627,375	3,699,611	3,800,295
*Percentage increase over prior year			-9.1%			14.1%	10.6%	-9.5%	2.0%	2.7%
REVENUE										
FOI Revenue Allocation Recovery Transfer from Operating Reserve	- (460,000)	- (170,000)	- - -	- - -	- (406,339) -	(406,339) -	(406,339) -	- - -	- - -	- - -
TOTAL REVENUE	(460,000)	(170,000)	-	-	(406,339)	(406,339)	(406,339)	-	-	-
NET COSTS	2,717,282	2,509,740	2,887,961	127,195	204,187	3,219,343	3,601,924	3,627,375	3,699,611	3,800,295
*Percentage increase over prior year Net Costs			6.3%			18.5%	11.9%	0.7%	2.0%	2.7%
AUTHORIZED POSITIONS: Salaried	16.6	16.6	16.6	1.0	-	17.6	19.6	20.6	20.6	20.6

## CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.014 CAO / Corporate Services	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0 	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$5,754	\$17,262	\$15,965	\$17,262	\$7,672	\$63,915

## CAPITAL REGIONAL DISTRICT 5 YEAR CAPITAL PLAN

2025 - 2029

Service #:	1.014

Service Name: CAO / Corporate Services

		PROJECT DESCRIPT	ION	PROJECT BUDGET & SCHEDULE													
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Project dget	Asset Class	Funding Source	Carryforward from 2024		2025		2026		2027	2028	2029	5 -	Year Total
24-01	Replacement	Computer	Computer Replacement	\$ 14,796	E	ERF		\$	-	\$	-	\$	-	\$ -	\$ -	\$	-
25-01	Replacement	Computer	Computer Replacement	\$ 5,754	E	ERF		\$	5,754	\$	-	\$	-	\$ -	\$ -	\$	5,754
26-01	Replacement	Computer	Computer Replacement	\$ 17,262	E	ERF		\$	-	\$	17,262	\$	-	\$ -	\$ -	\$	17,262
27-01	Replacement	Computer	Computer Replacement	\$ 15,965	E	ERF		\$	-	\$	-	\$	15,965	\$ -	\$ -	\$	15,965
28-01	Replacement	Computer	Computer Replacement	\$ 17,262	E	ERF		\$	-	\$	-	\$	-	\$ 17,262	\$ -	\$	17,262
29-01	Replacement	Computer	Computer Replacement	\$ 7,672	E	ERF		\$	-	\$	-	\$	-	\$ -	\$ 7,672	\$	7,672
																\$	-
			Grand Total	\$ 78,711				\$	5,754	\$	17,262	\$	15,965	\$ 17,262	\$ 7,672	\$	63,915

	Reserve Schedule
December Funds 1 014 CAO / Cornerete Comisses	
Reserve Fund: 1.014 CAO / Corporate Services	

Fund: 1022 Fund Center: 101366	Estimate			Budget		
ERF Group: CAO.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	34,709	32,719	41,965	40,003	39,638	38,286
Actual Purchases	(20,991)					
Planned Purchases (Based on Capital Plan)		(5,754)	(17,262)	(15,965)	(17,262)	(7,672)
Transfer from Operating Budget	19,000	15,000	15,300	15,600	15,910	16,230
Interest Income						
Ending Balance \$	32,719	41,965	40,003	39,638	38,286	46,844

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Real Estate** 

**COMMITTEE REVIEW** 

Service: 1.015 Real Estate Committee: Governance Committee & Finance Committee

## **DEFINITION:**

Authorized by Letters Patent to provide for administrative expenditures of the Capital Regional District Board.

## **SERVICE DESCRIPTION:**

Acquisition, disposal and management of real estate interests on behalf of CRD departments and commissions/committees.

## **PARTICIPATION:**

All municipalities and electoral areas.

## **MAXIMUM LEVY:**

N/A

## **MAXIMUM CAPITAL DEBT:**

N/A

## **COMMITTEE:**

Governance Committee and Finance Committee

## **FUNDING:**

Internal recoveries and requisition

				BUDGET I	REQUEST			FUTURE PRO	JECTIONS	
	20	24		20	25					
1.015 - Real Estate Services	BOARD BUDGET	ESTIMATED ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS:										
Salaries and Wages	440,064	428,152	456,035	-	-	456,035	469,145	482,632	496,495	510,756
Allocations	69,483	69,483	78,393	-	3,604	81,997	88,534	90,064	92,726	94,544
Legal Expenses	1,500	1,500	1,550	-	-	1,550	1,580	1,610	1,640	1,670
Software Licenses Other Operating Expenses	9,960 23,800	9,960 15,884	10,260 24,410	-	-	10,260 24,410	10,470 24,883	10,680 25,387	10,890 25,893	11,110 26,400
Other Operating Expenses	23,800	15,884	24,410	-	-	24,410	24,883	25,387	25,893	26,400
TOTAL OPERATING COSTS	544,807	524,979	570,648	-	3,604	574,252	594,612	610,373	627,644	644,480
*Percentage increase/-decrease over prior year						5.4%	3.5%	2.7%	2.8%	2.7%
CAPITAL / RESERVE										
Transfer to Equipment Replacement Fund	-	-	-	-	-	-	-	-	-	-
TOTAL CAPITAL / RESERVE	-	-	-	-	-	-	-	-	-	-
TOTAL COSTS	544,807	524,979	570,648	-	3,604	574,252	594,612	610,373	627,644	644,480
*Percentage increase/-decrease over prior year Total Costs						5.4%	3.5%	2.7%	2.8%	2.7%
Internal Recoveries	(435,846)	(435,846)	(456,518)	-	(2,883)	(459,401)	(475,690)	(488,298)	(502,115)	(515,584)
NET COSTS	108,961	89,133	114,130	-	721	114,851	118,922	122,075	125,529	128,896
*Percentage increase over prior year Net Costs						5.4%	3.5%	2.7%	2.8%	2.7%
AUTHORIZED POSITIONS: Salaried	3.0	3.0	3.0			3.0	3.0	3.0	3.0	3.0

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.015 Real Estate	Carry Forward	2025	2026	2027	2028	2029	TOTAL
		from 2024						IOIAL
	EXPENDITURE							
	EXI ENDITORE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$0	\$1,918	\$0	\$1,918	\$1,918	\$5,754
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$0	\$1,918	\$0	\$1,918	\$1,918	\$5,754
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$1,918	\$0	\$1,918	\$1,918	\$5,754
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$0	\$1,918	\$0	\$1,918	\$1,918	\$5,754

## **CAPITAL REGIONAL DISTRICT**

## **5 YEAR CAPITAL PLAN**

2025 - 2029

 Service #:
 1.015

 Service Name:
 Real Estate

			PROJECT DESCRIPTION	PROJECT BUDGET & SCHEDULE									
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Projec Budget	Asset Class	Funding Source	Carryforward from 2024	2025	2026	2027	2028	2029	5 - Year Total
24-01	Replacement	Computer	Computer Replacement	\$ 1,	00 E	ERF		\$ -	\$	\$ -	\$ -	\$ -	\$ -
26-01	Replacement	Computer	Computer Replacement	\$ 1,5	18 E	ERF		\$ -	\$ 1,9	18 \$ -	\$ -	\$ -	\$ 1,918
28-01	Replacement	Computer	Computer Replacement	\$ 1,5	18 E	ERF		\$ -	\$	\$ -	\$ 1,918	\$ -	\$ 1,918
29-01	Replacement	Computer	Computer Replacement	\$ 1,5	18 E	ERF		\$ -	\$	\$ -	\$ -	\$ 1,918	\$ 1,918
													\$ -
	-									_	+		\$ -
			Grand Total	\$ 7,:	54			\$ -	\$ 1,	918 \$	- \$ 1,918	\$ 1,918	\$ 5,754

	Reserve Schedule	
Reserve Fund: 1.015 Real Estate		

## **Reserve Cash Flow**

Fund: 1022 Fund Center: 101418	Estimate	Budget				
ERF Group: PRPSRV.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	24,136	22,851	22,851	20,933	20,933	19,015
Actual Purchases	(1,500)					
Planned Purchases (Based on Capital Plan)		-	(1,918)	-	(1,918)	(1,918)
Transfer from Operating Budget	-	-	-	-	-	-
Interest Income	215					
Ending Balance \$	22,851	22,851	20,933	20,933	19,015	17,097

## Assumptions/Background:

2026 - 1 standard laptop

2028 - 1 standard laptop

2029 - 1 standard laptop

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Human Resources** 

**COMMITTEE REVIEW** 

Service: 1.016 Human Resources Committee: Governance Committee & Finance Committee

## **DEFINITION:**

Authorized by Letters Patent to provide Human Resources services to the Board of the Capital Regional District.

## **PARTICIPATION:**

All municipalities and electoral areas.

## **MAXIMUM LEVY:**

N/A

## **MAXIMUM CAPITAL DEBT:**

N/A

## **COMMITTEE:**

Governance Committee and Finance Committee

## **FUNDING:**

Requisition and internal recoveries

Change ir Service:	Budget 2024 to 2025 1.016 HUMAN RESOURCES	Total Expenditure	Comments
2024 Bud	get	3,798,978	
Change ir	n Salaries:		
	Base salary and benefit change	55,565	Inclusive of estimated collective agreement changes
	Step increase/paygrade change	56,834	
	Annualization of 2024 position	118,323	2024 IBC 11a-1.1: Develop and Implement The Corporate Accessibility Plan (3 months)
	1.0 FTE Manager, Safety	80,759	2025 IBC 11b-1.2 Manager, Safety 2025 (6 months)
	0.5 FTE Term support	72,500	2025 IBC 13a-3.2 SAP S4/HANA Enhancements
	Auxiliary wages adjustment	(21,547)	
	Total Change in Salaries	362,434	
Other Cha	anges:		
	Office & Equipment Costs	32,000	Office costs associated with new ongoing FTEs
	Contract for Services	(50,000)	Reduction in one-time funding for 2024 Employee Survey part 2
	Building Occupancy	33,427	
	Sharepoint Online Upgrade	25,226	Contribution to 2025 IBC 13a-3.1: M365 Sharepoint Online Transition to IM
	Other Costs	(50,555)	
	Total Other Changes	(9,902)	
2025 Bud	get	4,151,510	
	Summary of % Expense Increase		
	2025 IBC Expense	4.9%	
	2024 IBC Annualization Expense	3.1%	
	Reduction in one-time contract for services	-1.3%	
	Other 2025 wage adjustments	2.4%	
	Balance of increase	3.3%	
	% expense increase from 2023:	9.3%	
	% Requisition increase from 2024 (if applicable):	5.8%	Requisition funding is 14% of service revenue

## Overall 2024 Budget Performance

(expected variance to budget and surplus treatment)

There is an estimated one-time favourable variance of \$382,000 (68.4%) due largely to temporary staff vacancies (\$250,000) as well as reduced training and development spending (\$51,000). Further savings from reduced office supply costs and legal services.

				BUDGET F	REQUEST			FUTURE PRO	JECTIONS	
1.016 - Human Resources	202 BOARD BUDGET	24 ESTIMATED ACTUAL	CORE BUDGET	202 ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS										
Salaries and Wages Allocations Legal Expenses GVLRA Membership Dues and Staff Training Contract for Services Software Licenses Other Operating Expenses	2,827,443 104,168 17,310 181,300 391,197 14,500 224,060	2,577,600 104,168 10,000 160,000 361,000 12,000 149,120	2,993,119 125,054 17,830 188,430 336,473 14,940 195,680	80,759 - 2,500 - 1,500 4,500	116,000 25,226 - - 15,000 - 2,500	3,189,877 150,280 17,830 190,930 351,473 16,440 202,680	3,934,996 161,116 18,190 212,590 341,292 24,420 236,134	4,231,031 144,692 18,550 224,400 333,304 40,150 236,716	4,053,745 149,860 18,920 228,880 339,620 41,730 236,527	4,172,235 152,469 19,300 233,460 344,212 43,390 241,329
TOTAL OPERATING COSTS	3,759,978	3,373,888	3,871,526	89,259	158,726	4,119,510	4,928,738	5,228,843	5,069,282	5,206,395
*Percentage Increase over prior year						9.6%	19.6%	6.1%	-3.1%	2.7%
CAPITAL / RESERVE										
Equipment Purchases Transfer to Equipment Replacement Fund	30,000 9,000	30,000 9,000	- 12,000	- -	20,000	20,000 12,000	30,000 12,000	10,600 12,000	810 12,000	830 12,000
TOTAL CAPITAL / RESERVE	39,000	39,000	12,000	-	20,000	32,000	42,000	22,600	12,810	12,830
TOTAL COSTS	3,798,978	3,412,888	3,883,526	89,259	178,726	4,151,510	4,970,738	5,251,443	5,082,092	5,219,225
INTERNAL RECOVERIES						9.3%	19.7%	5.6%	-3.2%	2.7%
Recovery Costs First Aid Recovery Transfer from Internal Reserve Safety Officer Recovery Human Resources	(20,000) (6,090) (110,000) - (3,104,516)	(16,000) (6,090) (110,000) - (3,104,516)	(20,000) (6,278) - - (3,291,510)	- - - - (89,259)	(72,500) - - - - (81,000)	(92,500) (6,278) - - (3,461,769)	(378,503) (6,405) - - (3,896,791)	(312,793) (6,534) - - (4,241,744)	(20,000) (6,666) - - (4,337,435)	(20,000) (6,798) - - (4,445,623)
TOTAL INTERNAL RECOVERIES	(3,240,606)	(3,236,606)	(3,317,788)	(89,259)	(153,500)	(3,560,547)	(4,281,699)	(4,561,071)	(4,364,101)	(4,472,421)
NET COSTS	558,372	176,282	565,738	-	25,226	590,964	689,039	690,372	717,991	746,804
*Percentage increase over prior year Net Costs						5.8%	16.6%	0.2%	4.0%	4.0%
AUTHORIZED POSITIONS: Salaried	17.0	17.0	17.0	1.0	0.5	18.5	23.5	25.0	23.0	23.0

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.016 Human Resources	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$9,590	\$349,736	\$725,710	\$128,446	\$23,836	\$1,237,318
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$9,590	\$349,736	\$725,710	\$128,446	\$23,836	\$1,237,318
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$9,590	\$3,836	\$9,590	\$13,426	\$3,836	\$40,278
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$345,900	\$716,120	\$115,020	\$20,000	\$1,197,040
		<b>\$0</b>	\$9,590	\$349,736	\$725,710	\$128,446	\$23,836	\$1,237,318

## **CAPITAL REGIONAL DISTRICT**

## **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #:	1.016
Service Name:	Human Resources

		PROJECT DESCRI	PTION						PR	OJE	CT BUDGE	T & S	SCHEDULE				
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total P	roject Budget	Asset Class	Funding Source	/forward n 2024	2025		2026		2027	2028	2029	5	- Year Total
25-01	Replacement	Computer	Computer Replacement	\$	9,590	E	ERF	\$ -	\$ 9,590	\$		\$		\$	\$ -	\$	9,590
26-01	Replacement	Computer	Computer Replacement	\$	3,836	E	ERF	\$ -	\$	\$	3,836	\$		\$	\$ -	\$	3,836
27-01	Replacement	Computer	Computer Replacement	\$	9,590	E	ERF	\$ -	\$	\$	-	\$	9,590	\$	\$ -	\$	9,590
28-01	Replacement	Computer	Computer Replacement	\$	13,426	E	ERF	\$ -	\$	\$	-	\$		\$ 13,426	\$ -	\$	13,426
29-01	Replacement	Computer	Computer Replacement	\$	3,836	E	ERF	\$ -	\$ -	\$	-	\$	-	\$ -	\$ 3,836	\$	3,836
26-02	New	HRIS - Talent Suite		\$	1,197,040	E	Res	\$ -	\$	\$	345,900	\$	716,120	\$ 115,020	\$ 20,000	\$	1,197,040
																\$ 6	-
			Grand Total	\$	1,237,318				\$ 9,590	\$	349,736	\$	725,710	\$ 128,446	\$ 23,836	<b>\$</b>	1,237,318

	Reserve Schedule					
Reserve Fund: 1.016 Human Resources						
•						

## **Reserve Cash Flow**

Fund: 1022 Fund Center: 101419	Estimate			Budget		
ERF Group: HR.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	21,470	21,470	23,894	26,129	31,841	35,909
Actual Purchases	(6,576)	-	-	-		-
Planned Purchases (Based on Capital Plan)		(9,590)	(3,836)	(9,590)	(13,426)	(3,836)
Transfer from Operating Budget	9,000	12,000	12,000	12,000	12,000	12,000
Interest Income	-	-	-	-	-	-
Ending Balance \$	23,894	23,880	32,058	28,539	30,415	44,073

Assumptions/Background:		

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Finance** 

**COMMITTEE REVIEW** 

Service: 1.017 Finance Committee & Finance Committee

## **DEFINITION:**

Authorized by Letters Patent to provide financial services to the Board of the Capital Regional District.

## **SERVICE DESCRIPTION:**

Financial services and systems including budget preparation, financial accounting and reporting, financial analysis, accounts payable and payments, revenue billing and collection, payroll, financial systems support, banking, investments, long term debt and bylaw preparation.

## **PARTICIPATION:**

All municipalities and electoral areas.

## **MAXIMUM LEVY:**

N/A

## **MAXIMUM CAPITAL DEBT:**

N/A

## **COMMITTEE:**

Governance Committee and Finance Committee

## **FUNDING:**

Requisition and internal recoveries

Service: 1.017 Finance	Total Expenditure	Comments
2024 Budget	9,087,725	
Change in Salaries:		
Base salary and benefit change	139,893	Inclusive of estimated collective agreement changes
Step increase/paygrade change	149,454	Inclusive of annualization and reclassification of 2024 IBC positions
2.0 FTE Financial Analysts	187,885	2025 IBC 13d-1.1: Support Division IBC - Financial Services (9 months)
1.0 FTE Manager of Finance - Regional Housing	162,077	2025 IBC 5a-1.6: Manager Finance Regional Housing
1.0 FTE Senior Corporate Financial Analyst	96,291	2025 IBC 13c-1.3: Senior Financial Advisor (9 months)
1.0 FTE Manager of Procurement and Supply Ch	ain 163,087	2025 IBC 13a-1.2 Manager of Procurement
(3.0) FTE Asset Management personnel	(444,419)	Reassignment of Asset Management function to IWS in 2025
Other	(12,640)	Discontinued term positions, auxiliary labour, overtime, and standby pay
Total Change in Salaries	441,629	
Other Changes:		
Field Operations Centre (HQ2)	109,220	Field Operations Centre allocation and debt servicing costs
Building Occupancy	51,280	Facilities allocation
SharePoint Online Upgrade	36,037	Contribution to 2025 IBC 13a-3.1: M365 SharePoint Online Transition to IM
Office and Equipment Costs	93,100	Office costs associated with new on-going and term FTEs
Asset Management Program	(449,540)	Reassignment of Asset Management function to IWS in 2025
Other	(30,624)	
Total Other Changes	(190,527)	
2025 Budget	9,338,826	
Summary of % Expense Increase		
2025 Base salary and step increases	3.2%	
2025 IBC Expense	7.1%	
Internal Allocations  Asset management budget reallocation	2.2% -9.9%	
% expense increase from 2024:	2.8%	

Overall 2024 Budget Performance (expected variance to budget and surplus treatment)

% Requisition increase from 2024:

There is an estimated one-time favourable variance of \$256,896 (3.3%) due mainly to temporary vacancies on permanent staff positions and hiring new staff at lower pay steps; partially offset by one-time contribution to the general capital fund. This surplus will be transferred to the Legislative and General Operating Reserve.

Requisition funding is 33% of service revenue

2.9%

				BUDGET R	EQUEST		FUTURE PROJECTIONS				
	202	,,		2025	•						
1.017 - FINANCE	BOARD	ESTIMATED	CORE		ONE-TIME						
	BUDGET	ACTUAL	BUDGET			TOTAL	2026	2027	2028	2029	
OPERATING COSTS:											
Salaries and Wages	7,206,303	6,629,499	7,038,592	609,340	_	7,647,932	8,120,425	8,117,678	8,351,909	8,508,406	
Allocations	328,522	328,522	393,861	-	36,037	429,898	465,925	459,305	476,801	485,930	
Auditing Expense	83,000	83,000	86,000	-	-	86,000	89,000	90,780	92,600	94,450	
Contract for Services	714,220	300,934	77,480	-	179,096	256,576	250,000	250,000	250,000	250,000	
Postage & Freight	255,170	228,630	262,820	-	-	262,820	268,080	273,450	278,920	284,500	
Supplies Other Operating Expenses	87,890 377,620	73,563 370,866	78,640 350,860	23,500	14,000 55,600	92,640 429,960	80,610 481,275	80,030 470,973	81,620 480,903	83,250 491,119	
TOTAL OPERATING COSTS		·									
TOTAL OPERATING COSTS	9,052,725	8,015,014	8,288,253	632,840	284,733	9,205,826	9,755,314	9,742,216	10,012,752	10,197,655	
*Percentage Increase over prior year			-8.4%	7.0%	3.1%	1.7%	6.0%	-0.1%	2.8%	1.8%	
CAPITAL / RESERVE											
Transfer to Equipment Replacement Fund	35,000	35,000	35,000	-	-	35,000	35,000	35,000	35,000	35,000	
Transfer to General Capital Fund	-	400,000	-	-	-	-	-	-	-	-	
TOTAL CAPITAL / RESERVES	35,000	435,000	35,000	-	-	35,000	35,000	35,000	35,000	35,000	
Debt Expenditures	-	-	98,000	-	-	98,000	203,000	304,332	304,332	304,332	
TOTAL COSTS	9,087,725	8,450,014	8,421,253	632,840	284,733	9,338,826	9,993,314	10,081,548	10,352,084	10,536,987	
*Percentage Increase over prior year			-7.3%	7.0%	3.1%	2.8%	7.0%	0.9%	2.7%	1.8%	
REVENUE											
US Bank Rebate	(61,980)	(61,980)	(63,840)	-	_	(63,840)	(65,120)	(66,420)	(67,750)	(69,110)	
Provincial Grants	(60,000)	(60,000)	(60,000)	-	-	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	
Sales of Services	(240,330)	(215,348)	(256,980)	-	-	(256,980)	(262,120)	(267,360)	(272,710)	(278,160)	
Other	(90,406)	(89,117)	(93,201)	-	-	(93,201)	(96,015)	(98,900)	(101,868)	(104,911)	
Allocation Recoveries	(107,680)	(107,680)	(208,910)	-	-	(208,910)	(395,530)	(500,690)	(504,620)	(508,640)	
Transfer from Reserve	(796,833)	(442,289)	(161,303)	-	(179,096)	(340,399)	(165,977)	-	-	-	
TOTAL REVENUES	(1,357,228)	(976,413)	(844,235)	-	(179,096)	(1,023,331)	(1,044,762)	(993,370)	(1,006,948)	(1,020,821)	
NET COSTS	7,730,497	7,473,601	7,577,018	632,840	105,637	8,315,495	8,948,553	9,088,178	9,345,137	9,516,166	
*Percentage increase over prior year Net Costs			-2.0%	8.2%	1.4%	7.6%	7.6%	1.6%	2.8%	1.8%	
AUTHORIZED POSITIONS:											
Salaried	50.0	50.0	47.0	4.0	-	51.0	53.5	53.5	53.5	53.5	
Term	3.5	3.5	3.0	1.0	-	4.0	3.5	1.5	1.5	1.0	

## CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.017	Carry						
	Finance	Forward	2025	2026	2027	2028	2029	TOTAL
		from 2024						
	EXPENDITURE							
	Buildings	\$850,000	\$5,100,000	\$0	\$0	\$0	\$0	\$5,100,000
	Equipment	\$0	\$30,182	\$32,754	\$49,321	\$49,321	\$43,567	\$205,145
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
							<b></b>	<b>4-</b> :
		\$850,000	\$5,130,182	\$32,754	\$49,321	\$49,321	\$43,567	\$5,305,145
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$100,000	\$100,000	\$0	\$0	\$0	\$0	\$100,000
	Debenture Debt (New Debt Only)	\$0	\$3,000,000	\$0	\$0	\$0	\$0	\$3,000,000
	Equipment Replacement Fund	\$0	\$30,182	\$32,754	\$49,321	\$49,321	\$43,567	\$205,145
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$750,000	\$2,000,000	\$0	\$0	\$0	\$0	\$2,000,000
		\$850,000	\$5,130,182	\$32,754	\$49,321	\$49,321	\$43,567	\$5,305,145

## **CAPITAL REGIONAL DISTRICT**

## **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #:	1.017
Service Name:	Finance

	PROJECT DESCRIPTION					PROJECT BUDGET & SCHEDULE													
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Proje Budget	Asset C	Fundi Source	-	Carryforward from 2024	2	2025		2026	2027		2028		2029		5 - Year Total
25-01	Replacement	Computer	Computer and Office Equipment Replacement	\$ 30	,182 E	ERF			\$	30,182	\$	-	\$	-	\$	-	\$ -	\$	30,182
26-01	Replacement	Computer	Computer and Office Equipment Replacement	\$ 32	,754 E	ERF			\$	-	\$	32,754	\$	-	\$	-	\$ -	\$	32,754
27-01	Replacement	Computer	Computer and Office Equipment Replacement	\$ 49	,321 E	ERF			\$	-	\$	-	\$	49,32	\$	-	\$ -	\$	49,321
28-01	Replacement	Computer	Computer and Office Equipment Replacement	\$ 49	,321 E	ERF			\$	-	\$	-	\$	-	\$	49,321	\$ -	\$	49,321
29-01	Replacement	Computer	Computer and Office Equipment Replacement	\$ 43	,567 E	ERF			\$	-	\$	-	\$	-	\$	-	\$ 43,5	7 \$	43,567
24-02	New	Office Renovations	Office Renovations	\$ 100	,000 B	Сар		\$ 100,000	\$	100,000	\$	-	\$	-	\$	-	\$ -	\$	100,000
24-03	New	Additional Office Space at IWS Field Office	First year project costs related to construction of additional office space at the IWS Field Office.	\$ 5,000	,000 B	Res		\$ 750,000	\$ 2	2,000,000	\$	-	\$	-	\$	-	\$ -	\$	2,000,000
24-03	New	Additional Office Space at IWS Field Office	First year project costs related to construction of additional office space at the IWS Field Office.		В	Debt			\$ 3	3,000,000	\$	-	\$	-	\$	-	\$ -	\$	3,000,000
																		\$	-
													<u> </u>					\$	-
						_							+					\$	-
															+			\$	-
			Grand Total	\$ 5,305	,145				\$	5,130,182	\$	32,754	4 \$	49,32	1 \$	49,321	\$ 43,	67 \$	5,305,145

## Reserve Schedule

Reserve Fund: 1.017 Finance

## **Reserve Cash Flow**

Fund: 1022 Fund Center: 101420	Estimated	Budget										
ERF Group: FIN.ERF	2024	2025	2026	2027	2028	2029						
Beginning Balance	413,696	370,741	375,559	377,805	363,484	349,163						
Actual Purchases	(81,549)											
Planned Purchases (Based on Capital Plan)		(30,182)	(32,754)	(49,321)	(49,321)	(43,567)						
Transfer from Operating Budget	35,000	35,000	35,000	35,000	35,000	35,000						
Interest Income	3,594	-	-	-	-	-						
Ending Balance \$	370,741	375,559	377,805	363,484	349,163	340,596						

## Assumptions/Background:

- 2025 Replace 6 standard laptops, 1 semi-ruggedized laptop, peripherals and binding equipment
- 2026 Replace 3 standard laptops, peripherals, and postage meter for print shop
- 2027 Replace 22 standard laptops, and 1 ultra-portable laptop, plus peripherals
- 2028 Replace 22 standard laptops, and 1 ultra-portable laptop, plus peripherals
- 2029 Replace 19 standard laptops, and 1 ultra-portable laptop, plus peripherals

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Health & Capital Planning Strategies** 

**COMMITTEE REVIEW** 

				BUDGET RE	QUEST		FUTURE PROJECTIONS						
1.018 - HEALTH AND CAPITAL PLANNING STRATEGIES	202	4		2025									
	BOARD BUDGET	ESTIMATED ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029			
	BUDGET	ACTUAL	BUDGET			TOTAL	2026	2021	2020	2029			
OPERATING COSTS:													
Salaries and Wages	436,723	315,380	325,880	-	-	325,880	335,322	345,032	355,018	365,288			
Wages & Benefits - Capital Planner Legal/Auditing Costs	- 27,200	27,200	- 28,240	93,943	-	93,943 28,240	137,190 29,260	150,290 29,850	38,660 30,450	31,060			
Consultants	3,630	3,630	3,740	-	-	3,740	3,810	3,890	3,970	4,050			
Allocations - Standard Overhead	140,671	140,671	145,126	-	-	145,126	149,480	152,469	155,519	158,629			
Allocations - Building Occupancy	18,770	18,770	22,488	-	-	22,488	23,392	24,484	25,549	26,020			
Allocations - Human Resources	15,287	15,287	16,151	-	-	16,151	18,181	19,790	20,237	20,741			
Allocations - Others Operating - Other Costs	62,629 20,720	62,629 14,908	68,864 21,350	- 3,700	3,604 11,800	72,468 36,850	76,073 25,550	74,984 26,060	77,309 26,590	79,834 27,130			
			21,350										
TOTAL OPERATING COSTS	725,630	598,474	631,839	97,643	15,404	744,886	798,258	826,849	733,302	712,752			
*Percentage Increase over prior year			-12.9%	13.5%	2.1%	2.7%	7.2%	3.6%	-11.3%	-2.8%			
CAPITAL / RESERVE													
Transfer to Equipment Replacement Reserve	2,170	2,170	2,000	-	-	2,000	2,000	2,000	2,000	2,000			
TOTAL CAPITAL / RESERVES	2,170	2,170	2,000	-	-	2,000	2,000	2,000	2,000	2,000			
Debt Expenditures MFA Debt Reserve	-	-	-	-	-	-	-	-	-	-			
TOTAL COSTS	727,800	600,644	633,839	97,643	15,404	746,886	800,258	828,849	735,302	714,752			
*Percentage Increase over prior year			-12.9%	13.4%	2.1%	2.6%	7.1%	3.6%	-11.3%	-2.8%			
Recovery - Capital Regional Hospital District	(727,800)	(727,800)	(633,839)	(97,643)	(15,404)	(746,886)	(800,258)	(828,849)	(735,302)	(714,752)			
OPERATING COSTS LESS INTERNAL RECOVERIES	-	(127,156)	-	-	-		-	-	-	-			
*Percentage Increase over prior year			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Surplus / (Deficit)		127,156											
Balance transferred to HD Section 20 Reserve		(127,156)											
TOTAL REVENUE	-	-	-	-	-		-	-	-	-			
REQUISITION	-	-	-	-	-	-	-	-	-	-			
*Percentage Increase over prior year			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
PARTICIPANTS: all Municpalities, Electoral Areas, Tsawout and Songhees First Nations													
AUTHORIZED POSITIONS:													
Salaried Term Position - Capital Planner 3-year term (2025 IBC 5e-1.2)	2.0 1.0	2.0 1.0	2.0	1.0		2.0 1.0	2.0 1.0	2.0 1.0	2.0 1.0	2.0			

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.018	Carry						
	Health & Capital Planning Strategic	Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$0	\$3,836	\$1,918	\$1,918	\$1,918	\$9,590
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	_	\$0	\$0	\$3,836	\$1,918	\$1,918	\$1,918	\$9,590
	<del>-</del>							
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$3,836	\$1,918	\$1,918	\$1,918	\$9,590
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	-	\$0	\$0	\$3,836	\$1,918	\$1,918	\$1,918	\$9,590

## CAPITAL REGIONAL DISTRICT

## **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #:	1.018
Service Name:	Health & Capital Planning Strategies

		PROJECT DESCRIPTION	N					ļ	PROJ	ECT BUDG	ET & SCHEDU	LE				
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Project  Budget  Ass		Funding Source	Carryforward from 2024	2025		2026	2027	2028	207	29	5 - Yea	ar Total
26-01	Replacement	Computer	Replace Computers	\$ 3,836	E	ERF		\$ -	\$	3,836	\$ -	\$ -	\$	-	\$	3,836
27-01	Replacement	Computer	Replace Computers	\$ 1,918	E	ERF		\$ -	\$	-	\$ 1,918	\$	\$	-	\$	1,918
28-01	Replacement	Computer	Replace Computers	\$ 1,918	E	ERF		\$ -	\$	-	\$ -	\$ 1,918	\$		\$	1,918
29-01	Replacement	Computer	Replace Computers	\$ 1,918	E	ERF		\$ -	\$	-	\$ -	\$ -	\$	1,918	\$	1,918
															\$	-
		·													\$	-
															\$	-
			Grand Total	\$ 9,590				\$ -	\$	3,836	\$ 1,918	\$ 1,918	\$	1,918	\$	9,590

## CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Information Technology** 

**COMMITTEE REVIEW** 

Service: 1.022 Information Technology Committee: Governance Committee & Finance Committee

## **DEFINITION:**

Support services to the departments of the Capital Regional District.

## **SERVICE DESCRIPTION:**

Corporate information system development and support, telecommunications & phone systems, desktop support, networking, 911 systems, data communications, emergency systems, radio systems design & support, corporate web site, social media, application analysis & development, data management, Geographic Information Systems, web mapping, geospatial services, mapping and property information.

## **PARTICIPATION:**

All municipalities and electoral areas.

## **MAXIMUM LEVY:**

N/A

## **MAXIMUM CAPITAL DEBT:**

N/A

## **COMMITTEE:**

Governance Committee and Finance Committee

## **FUNDING:**

Requisition and internal recoveries

	Budget 2024 to 2025 1.022 Information Technology	Total Expenditure	Comments
2024 Budg	et	13,385,490	
Change in	Salaries:		
	Base salary and benefit change	58,229	Inclusive of estimated collective agreement changes
	Step increase/paygrade change	92,942	
	1.0 FTE Technical Analyst	88,272	2025 IBC 13d-1.2 Support Division IBC - IT & GIS 2025 (9 months)
	1.0 FTE User Experience (UX) Designer	88,272	2025 IBC 13d-1.2 Support Division IBC - IT & GIS 2025 (9 months)
	1.0 FTE Senior Administrative Coordinator	21,647	2025 IBC 13a-6.3 Sr IT Administrative Coordinator Conversion (partial cost offset)
	1.0 FTE Cyber Security Analyst	106,462	2025 IBC 13a-6.2 Cybersecurity Risk Specialist (9 months)
	1.0 FTE Application Developer/Programmer	35,487	2025 IBC 13a-5.2 MyCRD and Supporting Platforms (3 months)
	0.5 FTE Senior System Programmer Analyst	70,975	2025 IBC 13a-5.1 Project & Service Management Platform
	(1.0) FTE Web Developer (2-year term)	(120,954)	Conclusion of 2023 IBC: 15f-1.15 Digital Communication Governance
	Other	(21,068)	
	Total Change in Salaries	420,263	
Other Cha	nges:		
	Human Resources Allocation	15,504	Increase in 2024 salary budget; corporate safety resourcing
	Building Occupancy	64,121	Facilities allocation
	SAP S/4 Conversion and New Financial Model	750,000	2023 IBC 15f-1.9 SAP Lifecycle Replacement
	Contracts and Procurement and Digital Signature Software	265,000	2025 IBC 13a-1.3 Contracts and Procurement Modernization
	Software Licencing and Consultancy	39,500	2025 IBC 13a-3.1 M365 SharePoint Online Transition
		100,000	2024 IBC 11b-1.1 HRIS Talent Suite
		200,000	2025 IBC 13a-5.2 MyCRD and Supporting Platforms
		224,000	2025 IBC 13a-5.1 Project Service Management Platform
	MNP Digital Transformation Service Review	75,000	Board mandated service review
	IT General Operating Initiatives	230,000	Azure Landing Zone, Microsoft CoPilot, Orbis, Intermapper device monitoring, SAP licences
	CRD Support Initiatives	300,000	SCADA OT-IWS Cyber Security Remediation, corporate website hosting, Success Factors
	SharePoint Analytics	(44,800)	Conclusion of 2023 IBC 15f-1.15 Digital Communication Governance
	Software licencing, implementation services, prologue data migration	(635,000)	Conclusion of 2023 IBC 15f-1.23 EPDMS - project under review
	Other Costs	3,692	
	Total Other Changes	1,587,017	
2025 Budg	et	15,392,770	
	Summary of % Expense Increase		
	2025 Base salary, step and paygrade change	1.1%	
	2023-2025 IBC Expense	14.9%	
	IT General Operating Iniatives	1.7%	
	CRD Support Iniatives	2.2%	
	2024 One-time items	-6.0%	
	Balance of increase	1.0%	
	% expense increase from 2024:	15.0%	
	% Requisition increase from 2024:	8.0%	Requisition funding is 19% of service revenue

Overall 2024 Budget Performance (expected variance to budget and surplus treatment)

There is an estimated one-time favourable variance of \$29,830 (0.25%) due mainly to staff vacancies partially offset by software licencing costs. This variance will be moved to the Legislative and General Operating Reserve.

				BUDGET F	REQUEST		F	FUTURE PROJECTIONS							
1.022 INFORMATION TECHNOLOGY	BOARD BUDGET	24 ESTIMATED ACTUAL	CORE BUDGET	202 ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029					
OPERATING COSTS:															
Salaries and Wages Allocations Consulting Contract for Services Software Licenses & Computer Mtce Other Operating Expenses	7,577,375 566,415 48,470 1,098,010 2,782,440 724,940	6,712,351 566,415 30,300 1,001,346 2,765,899 511,008	7,586,524 660,055 49,930 810,620 2,385,880 594,700	411,114 - (110,250) 726,000 25,500	25,227 217,500 100,000 411,500 143,000	7,997,638 685,282 267,430 800,370 3,523,380 763,200	8,605,258 762,096 78,820 1,084,940 3,613,600 613,617	8,387,381 798,013 122,370 698,640 3,674,294 637,226	8,589,336 824,040 66,250 721,190 3,749,962 647,332	8,796,017 840,714 55,650 744,500 3,863,232 667,281					
TOTAL OPERATING COSTS	12,797,650	11,587,319	12,087,709	1,052,364	897,227	14,037,300	14,758,331	14,317,924	14,598,110	14,967,394					
*Percentage Increase over prior year			-5.5%	8.2%	7.0%	9.7%	5.1%	-3.0%	2.0%	2.5%					
CAPITAL / RESERVE Transfer to General Capital Fund Transfer to Equipment Replacement Fund TOTAL CAPITAL / RESERVES	468,570 119,270 <b>587,840</b>	718,570 119,270 <b>837,840</b>	605,470 - <b>605,470</b>	- - -	750,000 - <b>750,000</b>	1,355,470 - <b>1,355,470</b>	1,461,336 - <b>1,461,336</b>	565,360 71,885 <b>637,245</b>	582,320 74,040 <b>656,360</b>	599,790 76,270 <b>676,060</b>					
TOTAL COSTS	13,385,490	12,425,159	12,693,179	1,052,364	1,647,227	15,392,770	16,219,667	14,955,169	15,254,470	15,643,454					
*Percentage increase over prior year Total Costs			-5.2%	7.9%	12.3%	15.0%	5.4%	-7.8%	2.0%	2.5%					
Funding from Capital Fund Funding from Operating Reserve	(1,237,094) (305,254)	(441,094) (165,754)	(475,531) -	-	- (857,000)	(475,531) (857,000)	(486,937)	-	-	-					
TOTAL COSTS LESS INTERNAL RECOVERIES	11,843,142	11,818,311	12,217,648	1,052,364	790,227	14,060,239	15,732,730	14,955,169	15,254,470	15,643,454					
Service Fees Other Income	(40,000) -	(40,000) (5,000)	(40,000) -	-	- -	(40,000) -	(40,000)	(40,000)	(40,000)	(40,000)					
TOTAL REVENUES	(40,000)	(45,000)	(40,000)	-	-	(40,000)	(40,000)	(40,000)	(40,000)	(40,000)					
NET COSTS	11,803,142	11,773,311	12,177,648	1,052,364	790,227	14,020,239	15,692,730	14,915,169	15,214,470	15,603,454					
*Percentage increase over prior year Net Costs			3.2%	8.9%	6.7%	18.8%	11.9%	-5.0%	2.0%	2.6%					
AUTHORIZED POSITIONS: Salaried Term	49.27 4.0	49.27 4.0	49.27 3.0	5.50		54.77 3.0	56.27 3.0	56.77 -	56.77 -	56.77					

## CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.022 Information Technology	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$310,449	\$3,690,348	\$2,899,688	\$883,637	\$109,184	\$109,184	\$7,692,041
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$120,000	\$0	\$0	\$0	\$0	\$120,000
		\$310,449	\$3,810,348	\$2,899,688	\$883,637	\$109,184	\$109,184	\$7,812,041
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$310,449	\$3,615,000	\$2,849,000	\$840,000	\$60,000	\$60,000	\$7,424,000
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$195,348	\$50,688	\$43,637	\$49,184	\$49,184	\$388,041
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$310,449	\$3,810,348	\$2,899,688	\$883,637	\$109,184	\$109,184	\$7,812,041

## CAPITAL REGIONAL DISTRICT

## **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #:	1.022
Service Name:	Information Technology

		PROJEC	T DESCRIPTION	PROJECT BUDGET & SCHEDULE														
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description		Project Idget	Asset Class	Funding Source		rward from 2024	2025		2026	2027		2028	2029		5 - Year Total
25-01	Replacement	Computer Equipment	Staff Computer Equipment Replacements	\$	138,041	E	ERF	s	,	\$ 25,34	3 \$	30,688	\$ 23,6	37 \$	29,184	\$ 29,1	84 \$	138,041
17-01	Replacement	SAP	Business Warehouse	\$	75,000	E	Сар	\$	50,000	\$ 75,00	\$	-	s -	\$	-	\$	\$	75,000
19-06	Replacement	Data Centre Replacements	Wi-Fi Network System	\$	170,000	E	Сар	s	-	\$ 20,00	\$	-	s -	\$	-	\$	\$	20,000
20-02	Replacement	Data Centre Replacements	Virtual Server Hosts	\$	550,000	E	Сар	\$	100,000	\$ 100,00	\$	-	\$ 450,0	00 \$	-	\$	\$	550,000
20-03	Replacement	Data Centre Replacements	Application Load Balancer	\$	65,000	E	Сар	s	-	\$ -	\$	-	\$ 65,0	00 \$	-	\$	\$	65,000
20-05	Replacement	Data Centre Replacements	Uninterruptible Power Supply	\$	150,000	E	Сар	s	-	\$ 10,00	\$	10,000	\$ 10,0	00 \$	60,000	\$ 60,0	00 \$	150,000
20-06	Replacement	Data Centre Replacements	Fisgard Phone System	\$	430,000	E	Сар	s	30,000		\$	30,000	\$ -	\$	-	\$	\$	30,000
20-07	Replacement	Meeting Room Equipment Replacement	Replacement of AV technology components	\$	130,000	E	ERF	s	-	\$ 50,00	\$	20,000	\$ 20,0	00 \$	20,000	\$ 20,0	00 \$	130,000
23-01	Replacement	2023 IBC 15f-1.9 SAP Lifecycle Replacement	SAP Migration from ECC to S4	69	3,709,000	E	Сар	\$	120,449	\$ 2,500,00	\$	649,000	s -	\$	-	\$	\$	3,149,000
24-05	New	Physical Security	Card access for data facilities	\$	100,000	E	Сар	\$	-	\$ 40,00	\$	-	s -	\$	-	\$	\$	40,000
24-06	Replacement	Brightsign replacements	Replace and upgrade systems to current standards	sp.	10,000	E	Сар	s	10,000	\$ 10,00	\$	-	s -	\$	-	\$	\$	10,000
24-18	Replacement	VDI system upgrades	Increase capacity to existing VDI infrastructure to improve the VDI environment and prepare for high peloads	rf \$	50,000	E	Сар	s	-	\$ 50,00	\$	-	s -	\$	-	\$	\$	50,000
25-02	Replacement	Van	Replace IT Van (want this outfitted with proper shelving and bins)	\$	120,000	V	ERF	\$	-	\$ 120,00	\$	-	s -	\$	-	\$	\$	120,000
25-03	Renewal	2025 IBC 13a-3.2 - SAP S4HANA Enhancements	Post migration enhancements to optimize performance, streamline processes, enhance analytics, integrate automation, and improve scalability and security, includes upgrades to user interfaces, backun disaster recovery, and integration with other applications.	o,\$ :	2,610,000	E	Сар	s	-	\$ 810,00	\$	1,800,000	\$ -	\$	-	\$	\$	2,610,000
26-02	Replacement	2025 IBC 13a-3.3 - Communications Infrastructure Improvements	Enhance network and cellular communication across critical facilities, addressing deficiencies in covera and quality to ensure reliable and secure infrastructure.	ge <sub>\$</sub>	160,000	E	Сар	s	-	\$ -	\$	160,000	s -	\$	-	\$	\$	160,000
26-03	Replacement	2025 IBC 13a-4.3 - Cyber Security Network Improvements	Advance cybersecurity at CRD, by investing in Identity Management, MFA, SIEM, encryption, Zero Trus EDR, and network segmentation. We will also enhance backup, CSPM, DevSecOps, incident response third-party risk management, and user training.	, \$	200,000	E	Сар	s	-	\$ -	\$	200,000	s -	\$	-	\$	\$	200,000
27-02	Replacement	2025 IBC 13a-5.1 - Alternate Data Centre	Build a backup Data Center at McLoughlin Point Wastewater Treatment Plant by 2027 to support CRD' critical applications and services. This will include backup technology, storage, compute power, virtual servers, security, network, UPS, and power systems.	\$	315,000	E	Сар	s	,	\$ -	\$	-	\$ 315,0	00 \$	-	\$	Ť	,
											-			-			\$ \$	
			Grand Total	\$ 1	3,982,041					\$ 3,810,3	18 \$	2,899,68	\$ 883,	637	\$ 109,184	\$ 109	184 \$	7,812,041

## **Equipment Reserve Cash Flow**

Fund: 1022 Fund Center: 101421	Estimated	Budget					
ERF Group: INFOTECH.ERF (ITG.ERF)	2024	2025	2026	2027	2028	2029	
Beginning Balance	363,858	546,213	400,865	370,177	418,425	463,281	
Actual Purchases	(27,000)						
Planned Purchases (Based on Capital Plan)		(145,348)	(30,688)	(23,637)	(29,184)	(29,184)	
Transfer from Operating Budget	208,652	-	-	71,885	74,040	76,270	
Interest Income	703						
Ending Balance \$	546,213	400,865	370,177	418,425	463,281	510,367	

## Assumptions/Background:

Planned purchases include computer equipment replacements for staff (2025-2029) and replacement of one vehicle in 2025.

## **Equipment Reserve Schedule**

## Reserve Fund: 1.022 Fisgard Meeting Room ERF

Fisgard Meeting Room Technology - Funding for replacement of IT equipment and infrastructure in the various meeting rooms at the 625 Fisgard St location.

## **Equipment Reserve Cash Flow**

Fund: 1022 Fund Center: 102217	Estimated	Budget					
ERF Group: ITMTGROOM.ERF (ITG.ERF)	2024	2025	2026	2027	2028	2029	
Beginning Balance	100,844	101,744	71,744	71,744	71,744	71,744	
Actual Purchases	(19,600)						
Planned Purchases (Based on Capital Plan)		(50,000)	(20,000)	(20,000)	(20,000)	(20,000)	
Transfer from Operating Budget	20,000	20,000	20,000	20,000	20,000	20,000	
Interest Income	500						
Ending Balance \$	101,744	71,744	71,744	71,744	71,744	71,744	

## Assumptions/Background:

Replacement of meeting room audio/video components.

**GM - Planning & Protective Services** 

Service: 1.024 GM - Planning & Protective Services Committee: Planning & Protective Services

#### **DEFINITION:**

The oversight of planning and protective services for the Capital Regional District Board.

#### SERVICE DESCRIPTION:

The General Manager and Planning and Protective Services administration provides overall direction and supporting administrative oversight for 40 individual services and functions.

The department and its divisions report to the Board, Hospital District Board, Planning, Transportation and Protective Services Committee, Electoral Area Services Committee, Juan de Fuca Land Use Committee and also provide corporate administration for 17 commissions and the Capital Regional Housing Corporation.

Planning and Protective Services includes the administrative and operating responsibility for:

- Capital Regional Housing Corporation
- Capital Regional Hospital District
- Regional Planning and Information Services
- Emergency Management & Fire Protection
- Regional Housing
- Bylaw Services and Animal Control
- Building Inspection and Numbering
- Juan de Fuca Electoral Area Community Planning and Parks

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### COMMITTEE:

Planning, Transportation and Protective Services

#### **FUNDING:**

Requisition and internal allocation

				BUDGET	REQUEST		FUTURE PROJECTIONS					
1.024 - GM - Planning & Protective Services	2024 BOARD ESTIMATED BUDGET ACTUAL		CORE BUDGET	20 ONGOING	25 ONE-TIME	TOTAL	2026	2027	2028	2029		
OPERATING COSTS												
Salaries & Wages Contract for Services Internal Allocations Operating Other	470,434 2,500 101,438 21,370	448,401 2,500 101,438 17,561	492,037 2,580 109,160 21,480	- - - -	- - 1,802 -	492,037 2,580 110,962 21,480	506,254 2,630 117,915 21,939	520,872 2,680 121,486 22,412	535,904 2,830 124,617 23,389	551,359 3,590 127,104 24,270		
TOTAL OPERATING COSTS	595,742	569,900	625,257	-	1,802	627,059	648,738	667,450	686,740	706,323		
*Percentage Increase over prior year						5.3%	3.5%	2.9%	2.9%	2.9%		
CAPITAL / RESERVE												
Transfer to Equipment Replacement Fund	1,000	20,000	-	-	-	-	1,000	1,000	1,000	1,000		
TOTAL CAPITAL / RESERVES	1,000	20,000	-	-	-		1,000	1,000	1,000	1,000		
TOTAL COSTS	596,742	589,900	625,257	-	1,802	627,059	649,738	668,450	687,740	707,323		
FUNDING SOURCES (REVENUE)												
Internal Recoveries	(285,898)	(285,898)	(302,126)	-	-	(302,126)	(313,079)	(322,981)	(332,286)	(341,733)		
TOTAL REVENUES	(285,898)	(285,898)	(302,126)	-	-	(302,126)	(313,079)	(322,981)	(332,286)	(341,733)		
NET COSTS	310,844	304,003	323,132		1,802	324,934	336,659	345,469	355,453	365,591		
*Percentage increase over prior year Net Costs						4.5%	3.6%	2.6%	2.9%	2.9%		
AUTHORIZED POSITIONS: Salaried	2.5	2.5		-	-	-						

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.024	Carry						
	GM - Planning & Protective Service	Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$0	\$2,125	\$3,836	\$1,918	\$1,918	\$9,797
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	- -	\$0	\$0	\$2,125	\$3,836	\$1,918	\$1,918	\$9,797
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$2,125	\$3,836	\$1,918	\$1,918	\$9,797
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	<del>-</del>	\$0	\$0	\$2,125	\$3,836	\$1,918	\$1,918	\$9,797

### CAPITAL REGIONAL DISTRICT 5 YEAR CAPITAL PLAN

2025 - 2029

Service #:	1.024

Service Name: GM - Planning & Protective Services

		PROJECT DESC	RIPTION						Р	ROJECT BUD	GET & SCHEDU	JLE				
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Project Budget	Asset Class	Funding Source	Carryforward from 2024	2025		2026	2027	2028		2029	5 - Ye	ear Total
26-01	Replacement	Computer	Computer Replacement	\$ 2,125	E	ERF		\$ -		\$ 2,125	\$ -	\$ -	\$	-	\$	2,125
27-01	Replacement	Computer	Computer Replacement	\$ 3,836	E	ERF		\$ -		\$ -	\$ 3,836	\$ -	\$		\$	3,836
28-01	Replacement	Computer	Computer Replacement	\$ 1,918	E	ERF		\$ -		\$ -	\$ -	\$ 1,91	8 \$		\$	1,918
29-01	Replacement	Computer	Computer Replacement	\$ 1,918	E	ERF		\$ -		\$ -	\$ -	\$ -	\$	1,918	\$	1,918
															\$	-
															\$	-
															\$	-
			Grand Total	\$ 9,797				\$	-	\$ 2,125	\$ 3,836	\$ 1,91	18 \$	1,918	\$	9,797

Reserve Fund: 1.024 - GM Planning & Protective Services

#### **Reserve Cash Flow**

Fund: 1022 Fund Center: 101955	Estimated		Budget									
ERF Group: PLANPROT.ERF	2024	2025	2026	2027	2028	2029						
Beginning Balance	4,981	24,981	24,981	23,856	21,020	20,102						
Actual Purchases	-											
Planned Purchase (Based on Capital Plan)	-	-	(2,125)	(3,836)	(1,918)	(1,918)						
Transfer from Operating Budget	20,000	-	1,000	1,000	1,000	1,000						
Interest Income	-	-	-	-	-	-						
Ending Balance \$	24,981	24,981	23,856	21,020	20,102	19,184						

### Assumptions/Background:

2026 - replacement of 1 ultra-portable laptop

2027 - replacement of 2 standard laptops

2028 - replacement of 1 standard laptop

2029 - replacement of 1 standard laptop

**Corporate Emergency** 

Service: 1.025 Corporate Emergency Committee: Planning, Transportation & Protective Services

#### **DEFINITION:**

Planning and coordination for disasters or emergencies.

#### SERVICE DESCRIPTION:

Coordinate and administer the Corporate Emergency Plan in accordance with the *Emergency Program Act* as a local authority and regional service provider and ensure integration with the three Electoral Area Emergency Plans to provide business continuity and CRD divisional coordination in the case of an emergency.

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### COMMITTEE:

Planning, Transportation & Protective Services

#### **FUNDING:**

Requisition

Change in Service:	n Budget 2024 to 2025 1.025 Corporate Emergency	Total Expenditure	Comments
2024 Bud	get	426,270	
Change in	n Salaries:		
	Step change/paygrade change	(3,208)	Step change due to staff turnover
	1.0 FTE Emergency Coordinator	113,308	2025 IBC 9a-2.1 Resiliency and Recovery Coordinator
	Total Change in Salaries	110,100	
Other Cha	anges:		
	Contract For Services	30,000	2025 IBC 9a-2.1 Resiliency and Recovery Coordinator. Ongoing costs
	Contract For Services	(48,000)	Reduction for 2024 one-time \$48,000 costs related to EMCR Grant for EDMA Indigenous Engagement
	Standard Overhead Allocation	1,702	Increase in 2024 operating costs
	Building Occupancy Allocation	9,295	
	Sharepoint Online Upgrade	3,604	Contribution to 2025 IBC 13a-3.1: M365 SharePoint Online Transition to IM
	Supplies	10,000	Office costs associated with new ongoing FTEs
	Software	(17,044)	Reduction for 2024 one-time costs for Emergency Management Software
	Telecommunication	8,900	Realignment of budget with expected future expenses
	Other Costs	1,884	Expenses such as staff training, insurance, payment to 3rd parties, supplies etc.
	Total Other Changes	341	
2025 Bud	get	536,711	
	Summary of % Expense Change		
	2025 IBC Expense	36.0%	
	Reduction in one-time contract for services	-11.3%	
	Increase in allocations	3.4%	
	Reduction in one-time software costs	-4.0%	
	Balance of change	1.8%	
	% expense increase from 2024:	25.9%	
	% Requisition change from 2024 (if applicable):	63.4%	Requisition funding is 71.9% of service revenue

Overall 2024 Budget Performance (expected variance to budget and surplus treatment)

There is a an estimated one-time favourable variance of \$47,267 (11.1%) largely due to temporary staff vacancies (\$35,680) and the deferral of EDMA contract for services expenses (\$15,000). This variance will be carried forward to 2025 to partially offset increased service costs.

				BUDGET F	REQUEST		FUTURE PROJECTIONS					
1.025 - Corporate Emergency	20	)24		20:	25							
	BOARD BUDGET	ESTIMATED ACTUAL	CORE BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029		
OPERATING COSTS												
Salaries and Wages	107,013	71,333	103,805	113,308	-	217,113	223,400	229,870	236,520	243,360		
Contracts and Consulting Services	66,026	48,000	-	30,000	15,000	45,000	30,000	30,000	30,000	30,600		
Allocations Supplies	180,567 2,900	180,567 5,450	195,734 2,520		3,604 10,000	199,338 12,520	207,386 2,570	210,373 2,620	215,575 2,670	219,888 2,720		
Licences and Fees	25,524	35,673	8,480	_	10,000	8,480	8,650	8,820	9,000	9,180		
Other Operating Expenses	44,240	37,980	54,260	_	-	54,260	55,398	56,561	57,749	58,953		
		21,222				,=		,	21,112	33,222		
TOTAL OPERATING COSTS	426,270	379,003	364,799	143,308	28,604	536,711	527,404	538,244	551,514	564,701		
*Percentage Increase over prior year			-14.4%	33.6%	6.7%	25.9%	-1.7%	2.1%	2.5%	2.4%		
CAPITAL / RESERVE												
Transfer to Operating Reserve Fund	-	-	-	-	-	-	-	-	-	-		
Transfer to Equipment Replacement Fund	-	-	-	-	-	-	-	-	-	-		
TOTAL COSTS	426,270	379,003	364,799	143,308	28,604	536,711	527,404	538,244	551,514	564,701		
Internal Recoveries	(107,013)	(107,013)	(103,805)	-	-	(103,805)	(106,810)	(109,900)	(113,080)	(116,350)		
OPERATING COSTS LESS INTERNAL RECOVERIES	319,257	271,990	260,994	143,308	28,604	432,906	420,594	428,344	438,434	448,351		
Estimated Balance c/fwd from 2024 to 2025	_	47,267	(18,663)	_	(28,604)	(47,267)	_	_	_	_		
Balance c/fwd from 2023 to 2024	(35,320)	(35,320)	- (12,223)	_	(==,===,	-	_	_	_	-		
Grant Revenue	(48,000)	(48,000)	-	-	-	-	-	-	-	-		
NET COSTS	235,937	235,937	242,331	143,308	-	385,639	420,594	428,344	438,434	448,351		
*Percentage increase over prior year			2.7%	60.7%		63.4%	9.1%	1.8%	2.4%	2.3%		
AUTHORIZED POSITIONS												
Salaried FTE	1	1	1	1		2	2	2	2	2		

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.025 Corporate Emergency	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$6,000	\$7,000	\$0	\$5,000	\$0	\$18,000
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$6,000	\$7,000	\$0	\$5,000	\$0	\$18,000
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$6,000	\$7,000	\$0	\$5,000	\$0	\$18,000
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$6,000	\$7,000	\$0	\$5,000	\$0	\$18,000

#### **Definitions for the 5-year Capital Plan**

Asset Class	Asset class is used to classify assets for financial reporting in accordance with the Public Sector Accounting Board (PSAB) 3150.
	L - Land
	S - Engineering Structure
	B - Buildings
	V - Vehicles
	E - Equipment
Capital Expenditure Type	Capital expenditure type is used for reporting on asset investments and may be used to justify operational needs for a service.
	Study - Expenditure for feasibility and business case report.
	New - Expenditure for new asset only
	Renewal - Expenditure upgrades an existing asset and extends the service ability or enhances technology in delivering that service
	Replacement - Expenditure replaces an existing asset
Carryforward	
	Represents the carryforward amount from the prior year capital plan that is remaining to be spent. Forecast this spending over the next 5 years.
Funding Source	Debt - Debenture Debt (new debt only)
	ERF - Equipment Replacement Fund
	Grant - Grants (Federal, Provincial)
	Cap - Capital Funds on Hand
	Other - Donations / Third Party Funding
	Res - Reserve Fund
	WU - Water Utility
	If there is more than one funding source, additional rows are shown for the project.

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

7075 - 7079 Service #:	1.025
Service Name:	Corporate Emergency

				PROJECT BUDGET & SCHEDULE										
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Project Budget	Asset Class	Funding Source	Carryforward	2025	2026	2027	2028	2029	5 - Year auto-pop	
17-01	Replacement	EOC Laptop	EOC Equipment	\$ 22,000	E	ERF	s -	\$ 6,000	\$ 5,000	\$ -	\$ 5,000	s -	Ś	16,000
24-01	Replacement	Surface Pro	EOC Equipment	\$ 2,000	E	ERF	\$ -	\$ -	\$ 2,000		\$ -	\$ -	\$	2,000
													\$	-
													\$	-
													\$	-
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										1			\$	-
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				4 24.000				4	4		4		\$	-
			Grand Total	\$ 24,000		1	1	\$ 6,000	\$ 7,000	\$ -	\$ 5,000	-	>	18,000

Service:	1.025	Corporate Emergency	
Project Number	17-01	EOC Laptop  Capital Project Title	EOC Equipment  Capital Project Description
Project Rationale			
Project Number	24-01	Surface Pro  Capital Project Title	EOC Equipment  Capital Project Description
Project Rationale			

#### **Reserve Schedule**

#### Reserve Fund: 1.025 Corporate Emergency - Equipment Replacement Fund

- Capital Regional District Equipment Replacement Fund (ERF) was established in 1991 under Bylaw No. 945. This is a reserve fund pursuant to the provisions of Section 378(c) of the Municipal Act to be known as the "Equipment Replacement Fund"
- The monies in this reserve fund shall be expended only for the purchase of machinery and equipment.
- Monies set aside shall be deposited under separate account in the bank and until required to be used may be invested in the manner provided by Section 364(2) of the Municipal Act.
- User departments of the Capital Regional District vehicles and equipment may be charged for depreciation of their machinery and equipment and the amount of such depreciation shall be transferred to the equipment replacement fund.
- ERF Group: CRPEMERGE.ERF

#### **Reserve Cash Flow**

Fund:	1022	Estimated			Budget		
Fund Centre:	101978	2024	2025	2026	2027	2028	2029
Beginning Balance		52,322	44,322	38,322	31,322	31,322	26,322
Transfer from Op Budget		-	-	-	-	-	-
Expenditures		(8,000)	(6,000)	(7,000)	-	(5,000)	-
Interest Income							
Ending Balance \$		44,322	38,322	31,322	31,322	26,322	26,322

#### Assumptions/Background:

Maintain balance sufficient to meet lifecycle replacement needs and emergency needs.

**First Nations Relations** 

Service: 1.027 First Nations Relations Committee: First Nations Relations

#### **DEFINITION:**

To provide for the management of intergovernmental relations between the CRD and the First Nations.

#### **SERVICE DESCRIPTION:**

This service was created to provide for 1) the management of intergovernmental relations, primarily First Nations, through a process of consultation, and 2) the coordination of various CRD First Nations initiatives to ensure the alignment of interests and to build positive working relationships between the CRD and First Nations communities within the Region.

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### **COMMITTEE:**

First Nations Relations

#### **FUNDING:**

Requisition

Service:	Budget 2024 to 2025 1.027 First Nations Relations	Total Expenditure	Comments
2024 Bud	get	1,463,202	
Change ir	ı Salaries:		
	Base salary and benefit change	25,146	Inclusive of estimated collective agreement changes
	Step increase/paygrade change	12,111	Inclusive of annualization of 2024 IBC position
	Annualization of 2024 position	97,544	Annualization of 2024 IBC 15a-1.2: First Nations Relations Staffing
	1.0 FTE First Nations Relations advisor	93,943	2024 IBC 15a-1.2: First Nations Relations Staffing
	Other changes	169	
	Total Change in Salaries	228,913	
Other Cha	inges:		
	Contract for Services	(119,320)	One-time First Nations initiatives completed in 2024
	Meetings, Programs & Special Events	(26,810)	One-time forum of all councils completed in 2024
	Standard Overhead Allocation	6,233	Increase in 2024 operating costs
	Human Resources Allocation	4,795	Increase in 2024 salary budget; corporate safety resourcing
	SharePoint Online Upgrade	7,208	Contribution to 2025 IBC 13a-3.1: M365 SharePoint Online Transition to IM
	Other Costs	5,330	
	Total Other Changes	(122,564)	
2025 Bud	get	1,569,551	
	Summary of % Expense Increase		
	2025 Base salary and benefit change	1.7%	
	+1.0 FTE and salary annualization	13.1%	
	2024 one-time initiatives	-10.0%	
	Balance of increase	2.5%	
	% expense increase from 2024:	7.3%	
	% Requisition increase from 2024 (if applicable):	23.1%	Requisition funding is 90% of service revenue

#### **Overall 2024 Budget Performance**

(expected variance to budget and surplus treatment)

There is an estimated one-time favourable variance of \$97,374 (8.5%) due to temporary staff vacancy. This surplus will be transferred to the Legislative and General Operating Reserve.

				BUDGET F	REQUEST			FUTURE PRO	JECTIONS	
1.027 First Nations Relations	BOARD BUDGET	24 ESTIMATED ACTUAL	CORE BUDGET	202 ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS										
Salaries and Wages Allocations Meetings, Programs & Special Events Contract for Services Legal Expenses	620,562 68,350 98,210 626,890 1,270	588,571 68,350 71,760 448,590	755,533 79,378 47,600 369,970 1,310	93,943 - - - -	7,208 24,000 137,600	849,475 86,586 71,600 507,570 1,310	906,253 91,163 48,560 377,370 1,340	932,447 87,404 49,530 384,920 1,370	959,382 89,224 50,520 392,620 1,400	987,079 91,151 51,540 400,470 1,430
Other Operating Expenses	45,380	31,917	33,810	4,200	12,400	50,410	38,898	39,834	40,812	41,822
TOTAL OPERATING COSTS	1,460,662	1,209,188	1,287,601	98,143	181,208	1,566,951	1,463,584	1,495,505	1,533,958	1,573,492
*Percentage Increase over prior year			-11.8%	6.7%	12.4%	7.3%	-6.6%	2.2%	2.6%	2.6%
CAPITAL / RESERVE Transfer to Equipment Replacement Reserve	2,540	10,040	2,600	-	-	2,600	2,600	2,600	2,600	2,600
TOTAL COSTS	1,463,202	1,219,228	1,290,201	98,143	181,208	1,569,551	1,466,184	1,498,105	1,536,558	1,576,092
*Percentage Increase over prior year Total Costs			-11.8%	6.7%	12.4%	7.3%	-6.6%	2.2%	2.6%	2.6%
Internal Recoveries	-	-	-	-	-	-	-	-	-	-
TOTAL COSTS LESS INTERNAL RECOVERIES	1,463,202	1,219,228	1,290,201	98,143	181,208	1,569,551	1,466,184	1,498,105	1,536,558	1,576,092
SOURCES OF FUNDING										
Transfer from Internal Reserve Account Other Income	(319,700)	(173,100)		- -	(161,600) -	(161,600)		-	- -	-
TOTAL REVENUE	(319,700)	(173,100)	-		(161,600)	(161,600)	-		-	_
NET COSTS	1,143,502	1,046,128	1,290,201	98,143	19,608	1,407,951	1,466,184	1,498,105	1,536,558	1,576,092
*Percentage Increase over prior year Net Costs			12.8%	8.6%	1.7%	23.1%	4.1%	2.2%	2.6%	2.6%
AUTHORIZED POSITIONS: Salaried	5.0	5.0	5.0	1.0	-	6.0	6.0	6.0	6.0	6.0

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.027	Carry						
	First Nations Relations	Forward	2025	2026	2027	2028	2029	TOTAL
		from 2024						
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$0	\$4,043	\$5,754	\$1,918	\$3,836	\$15,551
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$0	\$4,043	\$5,754	\$1,918	\$3,836	\$15,551
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$4,043	\$5,754	\$1,918	\$3,836	\$15,551
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$0	\$4,043	\$5,754	\$1,918	\$3,836	\$15,55°

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #: 1.027
Service Name: First Nations Relations

			PROJECT DESCRIPTION	PROJECT BUDGET & SCHEDULE												
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Proj Budget	ct Asset Clas	Funding S Source	Carryforward from 2024	2025		2026	2027	2028		2029	5-	Year Total
26-01	Replacement	Computer Equipment Replacement	Computer Equipment Replacement	\$ 4	043 E	ERF		\$ -	:	\$ 4,043	\$ -	\$ -	\$	-	\$	4,043
27-01	Replacement	Computer Equipment Replacement	Computer Equipment Replacement	\$ 5	754 E	ERF		\$ -	;	\$ -	\$ 5,754	\$ -	\$	-	\$	5,754
28-01	Replacement	Computer Equipment Replacement	Computer Equipment Replacement	\$ 1	918 E	ERF		\$ -	:	\$ -	\$ -	\$ 1,91	18 \$		\$	1,918
29-01	Replacement	Computer Equipment Replacement	Computer Equipment Replacement	\$ 3	836 E	ERF		\$ -	:	\$ -	\$ -	\$ -	\$	3,836	\$	3,836
															\$	-
			Grand Total	\$ 15	551			\$	-	\$ 4,043	\$ 5,75	\$ 1,9	18 \$	3,836	\$	15,551

	Reserve Schedule	
Reserve Fund: 1.027 FIRST NATIONS RELATIONS		

#### **Reserve Cash Flow**

Fund: 1022 Fund Center: 102157	Estimate			Budget		
ERF Group: INTGOV.ERF	2024	2025	2026	2027	2028	2029
Beginning Balance	385	8,781	11,381	9,938	6,784	7,466
Actual Purchases	(1,644)					
Planned Purchases (Based on Capital Plan)		-	(4,043)	(5,754)	(1,918)	(3,836)
Transfer from Operating Budget	10,040	2,600	2,600	2,600	2,600	2,600
Interest Income	-					
Ending Balance \$	8,781	11,381	9,938	6,784	7,466	6,230

### Assumptions/Background:

2026 - 1 standard laptop & 1 ultra portable laptop

2027 - 3 standard laptops

2028 - 1 standard laptop

2029 - 2 standard laptop

**GM - Parks & Environmental Services** 

Service: 1.028 GM - Environmental Services and Regional Parks Committee: Environmental Services

#### **DEFINITION:**

The oversight of Environmental Services and Regional Parks for the Capital Regional District Board

#### SERVICE DESCRIPTION:

The General Manager provides overall direction and supporting administrative oversight for all Environmental Services as well as Regional Parks and 2 recreation centres. The department and its divisions report to the Board, Hospital District Board, the Environmental Services Committee and the Regional Parks Committee.

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### MAXIMUM LEVY:

N/A

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### **FUNDING:**

Requisition

				BUDGET	REQUEST			FUTURE PRO	JECTIONS	
1.028 - GM - Environmental Services & Regional Parks	20	24		20	25					
٠	BOARD	ESTIMATED	CORE							
	BUDGET	ACTUAL	BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS										
<u>or Ervanive doord</u>										
Salaries and Wages	425,233	547,857	404,894	-	-	404,894	416,573	428,584	440,934	453,634
Contract for Services	3,215		3,279	-		3,279	3,347	3,412	3,480	3,549
Allocation - Standard Overhead	50,058	50,058	52,650	-	1,802	54,452	57,971	58,332	59,426	60,552
Allocation - Human Resources	14,866	14,866	15,726	-	-	15,726	17,702	19,270	19,704	20,196
Allocation - Building Occupancy	21,861	21,861	26,609	-	-	26,609	27,735	29,103	30,435	30,993
Insurance	870	870	720	-	-	720	792	871	958	1,053
TOTAL OPERATING COSTS	516,103	635,512	503,878		1,802	505,680	524,120	539,571	554,937	569,977
*Percentage Increase over prior year		23.1%	-2.4%	0.0%	0.0%	-2.0%	3.6%	2.9%	2.8%	2.7%
Recovery for First Aid Officer	(99)	(99)	(102)	-	-	(102)	(104)	(106)	(108)	(110)
NET COSTS	516,004	635,413	503,776	-	1,802	505,578	524,016	539,465	554,829	569,867
*Percentage increase over prior year										
Net Costs		23.1%	-2.4%	0.0%	0.0%	-2.0%	3.6%	2.9%	2.8%	2.7%
AUTHORIZED POSITIONS:										
Salaried	2.0	2.0	2.0	-	-	2.0	2.0	2.0	2.0	2.0
AUTHORIZED POSITIONS:	2.0			0.0%	0.0%					

**Corporate Communications** 

Service: 1.118 Corporate Communications Committee: Governance Committee & Finance Committee

#### **DEFINITION:**

Authorized by Letters Patent to provide administrative services to the Board of the Capital Regional District.

#### **PARTICIPATION:**

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

No limit

#### **MAXIMUM CAPITAL DEBT:**

N/A

#### **COMMITTEE:**

Governance Committee and Finance Committee

#### **FUNDING:**

Requisition and internal recoveries

	n Budget 2024 to 2025 1.118 Corporate Communications	Total Expenditure	Comments
2024 Bud	get	1,545,346	
Change in	n Salaries:		
	Base salary and benefit change	31,943	Inclusive of estimated collective agreement changes
	Step increase/paygrade change	10,602	
	Auxiliary wages adjustment	(108,000)	2023 IBC 15f-1.15 Corporate Website - conclusion of one year term position
	Total Change in Salaries	(65,454)	
Other Ch	anges:		
	Contract for Services	(50,000)	Conclusion of 2024 IBC 12b-2.1 Citizen Experience Survey
		(25,000)	Conclusion of 2024 IBC 12b-1.1 Build EDI Principles into Public Participation Framework
	SharePoint Online Upgrade	10,812	Contribution to 2025 IBC 13a-3.1: M365 SharePoint Online Transition to IM
	Building Occupancy	8,199	
	Human Resources Allocation	7,176	Increase in 2024 salary budget; corporate safety resourcing
	Other Costs	(120)	
	Total Other Changes	(48,933)	
2025 Bud	get	1,430,959	
	Summary of % Expense Increase		
	2025 Base salary and benefit change	2.1%	
	Allocations	1.7%	
	Auxiliary wages adjustment	-7.0%	
	2024 One-time Items	-3.2%	
	Balance of decrease	-1.0%	
	% expense increase from 2024:	-7.4%	
	% Requisition decrease from 2024 (if applicable):	-7%	Requisition funding is 37% of service revenue

Overall 2024 Budget Performance (expected variance to budget and surplus treatment)

There is an estimated one-time favourable variance of \$29,045 (2%) due mainly to one-time vacant positions, software licencing and staff training. This variance will be moved to the Legislative and General Operating Reserve.

				BUDGET	REQUEST		F	UTURE PRO	DJECTIONS	,
1.118 - CORPORATE COMMUNICATIONS	20 BOARD BUDGET	24 ESTIMATED ACTUAL	CORE BUDGET	20 ONGOING	25 ONE-TIME	TOTAL	2026	2027	2028	2029
OPERATING COSTS:										
Salaries and Wages Allocations Contract for Services Printing & Copying Other Operating Expenses	1,256,637 79,029 113,370 8,140 83,170	1,174,735 79,029 171,029 7,560 68,947	1,191,183 96,194 23,010 8,390 85,370	10,000 - -	10,812 - - -	1,191,183 107,006 33,010 8,390 85,370	1,339,376 118,160 33,670 8,560 87,126	1,378,090 116,228 34,340 8,730 88,940	1,417,899 119,873 35,030 8,900 90,803	1,458,844 122,360 35,730 9,080 92,698
TOTAL OPERATING COSTS	1,540,346	1,501,300	1,404,147	10,000	10,812	1,424,959	1,586,892	1,626,328	1,672,505	1,718,712
*Percentage Increase over prior year			-8.8%	0.6%	0.7%	-7.5%	11.4%	2.5%	2.8%	2.8%
<u>CAPITAL / RESERVE</u> Transfer to Equipment Replacement Fund	5,000	5,000	6,000	-	-	6,000	6,000	6,000	6,000	6,000
TOTAL CAPITAL / RESERVES	5,000	5,000	6,000		-	6,000	6,000	6,000	6,000	6,000
TOTAL COSTS	1,545,346	1,506,300	1,410,147	10,000	10,812	1,430,959	1,592,892	1,632,328	1,678,505	1,724,712
*Percentage increase over prior year Total Costs			-8.7%	0.6%	0.7%	-7.4%	11.3%	2.5%	2.8%	2.8%
Funding from Internal Reserves	(125,000)	(115,000)	-	-	-	-	-	-	-	-
TOTAL COSTS LESS INTERNAL RECOVERIES	1,420,346	1,391,300	1,410,147	10,000	10,812	1,430,959	1,592,892	1,632,328	1,678,505	1,724,712
REVENUE										
Interest Income	-	-	-	-	-	-	-	-	-	-
TOTAL REVENUES	-		_	-	-	_	_	-	-	_
NET COSTS	1,420,346	1,391,300	1,410,147	10,000	10,812	1,430,959	1,592,892	1,632,328	1,678,505	1,724,712
*Percentage increase over prior year Net Costs			-0.7%	0.7%	0.8%	0.7%	11.3%	2.5%	2.8%	2.8%
AUTHORIZED POSITIONS: Salaried	8.0	8.0	8.0		-	8.0	9.0	9.0	9.0	9.0

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

ervice No.	1.118 Corporate Communications	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
		110111 2024						
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$66,400	\$72,154	\$11,508	\$3,836	\$3,836	\$3,836	\$95,170
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$66,400	\$72,154	\$11,508	\$3,836	\$3,836	\$3,836	\$95,170
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$5,754	\$11,508	\$3,836	\$3,836	\$3,836	\$28,770
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$66,400	\$66,400	\$0	\$0	\$0	\$0	\$66,400
		\$66,400	\$72,154	\$11,508	\$3,836	\$3,836	\$3,836	\$95,170

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #: 1.118

Service Name: Corporate Communications

	PROJECT DESCRIPTION					PROJECT BUDGET & SCHEDULE													
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Pr Budg		Asset Class	Funding Source	Carryforward from 2024	2	025	2	026	21	2027 202		2028		5 - Year Total	
25-01	Replacement	Computer	Computer Replacement	\$	5,754	E	ERF		\$	5,754	\$	-	\$	-	\$		\$ -	\$	5,754
26-01	Replacement	Computer	Computer Replacement	\$	11,508	E	ERF		\$	-	\$	11,508	\$	-	\$	-	\$ -	\$	11,508
27-01	Replacement	Computer	Computer Replacement	\$	3,836	E	ERF		\$	-	\$	-	\$	3,836	\$	-	\$ -	\$	3,836
28-01	Replacement	Computer	Computer Replacement	\$	3,836	E	ERF		\$	-	\$	-	\$	-	\$	3,836	\$ -	\$	3,836
22-01	Replacement	Computer	CRD Public Website	\$	3,836	E	ERF		\$	-	\$	-	\$	-	\$	-	\$ 3,836	\$	3,836
22-01	Replacement	CRD Public Website	CRD Public Website	\$ 4	50,000	E	Res	\$ 66,400	\$	66,400	\$	-	\$	-	\$		\$ -	\$	66,400
																		\$	-
	-								-									\$	-
			Grand Total	\$ 4	78,770				\$	72,154	\$	11,508	\$	3,836	\$	3,836	\$ 3,83	Ť	95,170

#### **Reserve Schedule**

#### Reserve Fund: 1.118 Corporate Communications

Assets held by Corporate Communications consists of computers and equipment to support service delivery.

#### **Reserve Cash Flow**

Fund: 1022 Fund Center: 101518	Estimate			Budget					
ERF Group: COMREL.ERF	2024	2025	2026	2027	2028	2029			
Beginning Balance	11,410	13,149	13,395	7,887	10,051	12,215			
Actual Purchases	(3,288)								
Planned Purchases (Based on Capital Plan)		(5,754)	(11,508)	(3,836)	(3,836)	(3,836)			
Transfer from Operating Budget	5,000	6,000	6,000	6,000	6,000	6,000			
Interest Income	27								
Ending Balance \$	13,149	13,395	7,887	10,051	12,215	14,379			

#### Assumptions/Background:

2025 - 3 standard laptops

2026 - 6 standard laptops

2027 - 2 standard laptops

2028 - 2 standard laptops

2029 - 2 standard laptops

**GM - Electoral Area Services** 

Service: 1.029 GM - Electoral Area Services

#### **DEFINITION:**

The oversight of Electoral Area Services for the Capital Regional District Board

#### **SERVICE DESCRIPTION:**

The General Manager provides overall direction and supporting administrative oversight for all Electoral Area Services excluding fire protection and emergency management services.

The department and its divisions report to the Board, Hospital District Board, Electoral Area Services Committee and the Salt Spring Island Local Community Commission.

#### PARTICIPATION:

All municipalities and electoral areas.

#### **MAXIMUM LEVY:**

N/A

#### **FUNDING:**

Requisition and Internal Recoveries

Comments
16e-5.1 Electoral Area Services Department Oversight (6 months)
16e-5.1 Electoral Area Services Department Oversight (6 months)
sts associated with new ongoing FTEs
contractor and legal expenses
funding is (30%) of service revenue
_

				BUDGET I	REQUEST		FUTURE PROJECTIONS						
1.029 - GM - Electoral Area Services	BOARD	024 ESTIMATED	CORE	20									
	BUDGET	ACTUAL	BUDGET	ONGOING	ONE-TIME	TOTAL	2026	2027	2028	2029			
OPERATING COSTS													
Salaries & Wages	-	-	-	191,995	-	191,995	395,115	406,556	418,323	430,424			
Contract for Services	-	-	-	4,500	-	4,500	4,590	4,680	4,770	4,860			
Internal Allocations	-	-	-	25,000	-	25,000	50,000	51,000	52,020	53,060			
Operating Other	-	-	-	8,500	20,000	28,500	8,670	8,840	9,010	9,180			
TOTAL OPERATING COSTS	-	-	-	229,995	20,000	249,995	458,375	471,076	484,123	497,524			
*Percentage Increase over prior year						NA	83.4%	2.8%	2.8%	2.8%			
CAPITAL / RESERVE													
Transfer to Equipment Replacement Fund	-	-	-	-	-	-	-	-	-	-			
TOTAL CAPITAL / RESERVES	-	_	-	-	-	-	-	-	-				
TOTAL COSTS	-	_	-	229,995	20,000	249,995	458,375	471,076	484,123	497,524			
FUNDING SOURCES (REVENUE)													
Internal Recoveries	-	-	-	(160,997)	(14,000)	(174,997)	(320,863)	(329,753)	(338,886)	(348,267)			
TOTAL REVENUES	-	_	-	(160,997)	(14,000)	(174,997)	(320,863)	(329,753)	(338,886)	(348,267)			
NET COSTS	-	-	-	68,998	6,000	74,998	137,512	141,323	145,237	149,257			
*Percentage increase over prior year Net Costs						NA	83.4%	2.8%	2.8%	2.8%			
AUTHORIZED POSITIONS: Salaried			0.0	2.0		2.0	2.0	2.0	2.0	2.0			

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Facility Management** 

**GOVERNANCE COMMITTEE REVIEW** 

Service: 1.105 Facility Management Committee: Governance Committee & Finance Committee

#### **DEFINITION:**

Authorized by Letters Patent as part of the provision of administrative services to the CRD Board.

#### SERVICE DESCRIPTION:

Full facility management services including administration, maintenance, technical and project management for nine facilities.

#### **PARTICIPATION:**

All municipalities and electoral areas on the basis of converted hospital assessed value of land and improvements.

#### **MAXIMUM LEVY:**

No limit

#### **MAXIMUM CAPITAL DEBT:**

#### **COMMITTEE:**

Governance Committee & Finance Committee

#### **FUNDING:**

#### **GENERAL INFORMATION:**

All costs are recovered from user departments and requisition.

			BUDGET REQUEST			F	UTURE PROJI	ECTIONS		
1.105 Facility Management	<b>2024</b> BOARD BUDGET	2024 ESTIMATED ACTUAL	2025 CORE BUDGET	2025 ONGOING	2025 ONE-TIME	<b>2025</b> TOTAL	2026 TOTAL	<b>2027</b> TOTAL	<b>2028</b> TOTAL	<b>2029</b> TOTAL
OPERATING COSTS:										
Salaries and Wages Internal Allocations Consulting Service Operating Supplies	1,613,555 318,277 68,490 27,456	1,510,616 318,277 45,120 4,642	1,461,333 352,149 81,100 28,190	- - -	- 3,604 - -	1,461,333 355,753 81,100 28,190	1,501,922 376,315 82,720 28,760	1,543,623 389,571 84,370 29,330	1,586,487 400,061 86,060 29,930	1,630,532 409,361 87,780 30,530
Telecommunication Vehicle and Equipment Operating Cost - Other	16,800 35,905 45,750	16,698 39,474 27,342	17,300 36,985 46,980	- - -	- - -	17,300 36,985 46,980	17,650 37,720 47,920	18,000 38,480 48,880	18,360 39,250 49,860	18,730 40,040 50,860
TOTAL OPERATING COSTS	2,126,233	1,962,169	2,024,037	-	3,604	2,027,641	2,093,007	2,152,254	2,210,008	2,267,833
*Percentage increase over prior year operating costs I	•	-7.7%	-4.81%			-4.64%	3.22%	2.83%	2.68%	2.62%
CAPITAL / RESERVE										
Transfer to ERF Transfer to Genaral Capital Fund Transfer to Operating Reserve	25,500 - -	25,500 - -	45,000 75,000	- -	-	45,000 75,000	45,900 -	46,820 -	47,760 -	48,720
TOTAL CAPITAL / RESERVES	25,500	25,500	120,000	-	-	120,000	45,900	46,820	47,760	48,720
TOTAL COSTS	2,151,733	1,987,669	2,144,037	-	3,604	2,147,641	2,138,907	2,199,074	2,257,768	2,316,553
*Percentage increase over prior year operating costs	 	-7.6%				-0.19%	-0.41%	2.81%	2.67%	2.60%
Internal Recoveries	(1,969,650)	(1,756,693)	(1,940,411)	-	(3,604)	(1,944,015)	(1,930,338)	(1,985,421)	(2,038,887)	(2,092,296)
OPERATING LESS RECOVERIES	182,083	230,976	203,626	<u>-</u>	-	203,626	208,569	213,653	218,881	224,257
FUNDING SOURCES (REVENUE)										
Estimated balance C/F from current to Normal Transfer from Operating reserve Balance C/F from Prior to Current year	Next year - -	- - -		_	_	- -	_	_	_	-
Revenue - Other	(8,349)	(57,242)	(33,349)	-	-	(33,349)	(33,359)	(33,369)	(33,379)	(33,389)
TOTAL REVENUE	(8,349)	(57,242)	(33,349)		-	(33,349)	(33,359)	(33,369)	(33,379)	(33,389)
Estimated balance C/F from current to Next year										
REQUISITION	(173,734)	(173,734)	(170,277)	-	-	(170,277)	(175,210)	(180,284)	(185,502)	(190,868)
*Percentage increase over prior year requisition						-1.99%	3%	3%	3%	3%
AUTHORIZED POSITIONS FTE:	13	13	11		-	11	11	11	11	11

# CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

ervice No.	1.105	Carry						
	Facilities Management	Forward	2025	2026	2027	2028	2029	TOTAL
		from 2024						
	EXPENDITURE							
	Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment	\$0	\$35,000	\$10,000	\$10,000	\$10,000	\$0	\$65,000
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$165,000	\$75,000	\$75,000	\$0	\$0	\$315,000
		\$0	\$200,000	\$85,000	\$85,000	\$10,000	\$0	\$380,000
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$200,000	\$85,000	\$85,000	\$10,000	\$0	\$380,000
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$200,000	\$85,000	\$85,000	\$10,000	\$0	\$380,00

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #: 1.105
Service Name: Facilities Management

			PROJECT DESCRIPTION								PROJECT BUD	GET & SCH	EDUL	E			
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total F Bud		Asset Class	Funding Source	Carryforward from 2024	20	25	2026	2027		2028	2029	5 - Y	'ear Total
21-01	Replacement	Unit F01112	Replace 2010 Chev Express Van - 01112	\$	75,000	V	ERF		\$	75,000						\$	75,000
22-01	Replacement	Equipment Replacement	Replace computers	\$	50,000	E	ERF		\$	10,000	\$ 10,000					\$	20,000
23-01	Replacement	Fleet Replacement	Replace 2012 Jeep Patriot - 12001	\$	75,000	V	ERF		\$	75,000						\$	75,000
23-02	New	Equipment Replacement	New utility trailer	\$	15,000	v	ERF	-	\$	15,000						\$	15,000
24-01	Replacement	Fleet Replacement	Replace 2016 Sprinter Van - Unit 1601	\$	75,000	v	ERF				\$ 75,000					\$	75,000
25-01	Replacement	Fleet Replacement	Replace 2017 Transit Van - Unit 17002	\$	75,000	v	ERF					\$ 75	,000			\$	75,000
27-01	Replacement	Equipment Replacement	Replace computers	\$	50,000	E	ERF					\$ 10	,000	\$ 10,000		\$	20,000
25-02	Replacement	Replacement of small equipment	Replacement of small equipment (leaf blowers, pressure washer etc.) with electric	\$	25,000	E	ERF		\$	25,000						\$	25,000
																\$	-
			Grand Total	\$ 4	40,000				\$	200,000	\$ 85,000	\$ 8	5,000	\$ 10,000	\$	- \$	380,000

Service:	1.105	Facilities Management			
Project Number	21-01	Capital Project Title	Unit F01112	Capital Project Description	Replace 2010 Chev Express Van - 01112
Project Pationale	Panlace the vehicle with an all electri	ic or hybrid option as scheduled by Facility M	Janagomont		
Froject Kationale	neplace the vehicle with all all electri	ic of Hybrid Option as scrieduled by Facility M	idilagement.		
Project Number	22-01	Capital Project Title	Equipment Replacement	Capital Project Description	Replace computers
Project Rationale	Per IT replacement schedule				
Project Number	23-01	Capital Project Title	Fleet Replacement	Capital Project Description	Replace 2012 Jeep Patriot - 12001
Project Rationale	Replace the vehicle with an all ele-	ctric or hybrid option as scheduled by Fac	cility Management.		
Project Number	23-02	Capital Project Title	Equipment Replacement	Capital Project Description	New utility trailer
Project Rationale	Purchase new utility trailer to tow o	equipment with smaller light duty truck.			

Service:	1.105	Facilities Management			
Project Number	24-01	Capital Project Title F	Fleet Replacement	Capital Project Description	Replace 2016 Sprinter Van - Unit 1601
Project Rationale	Replace the vehicle with an all electri	c or hybrid option as scheduled by Facility Ma	anagement.		
Project Number	25-01	F Capital Project Title	Fleet Replacement	Capital Project Description	Replace 2017 Transit Van - Unit 17002
Project Rationale	Replace the vehicle with an all electri	c or hybrid option as scheduled by Facility Ma	anagement.		
Project Number	27-01	Capital Project Title	Equipment Replacement	Capital Project Description	Replace computers
Project Rationale	Per IT replacement schedule				

1.105 Facility Management Asset and Reserve Summary 2025 - 2029 Financial Plan

# **Asset Profile**

# **Facility Management ERF**

Facility Management assets consist of vehicles and equipment.

# **Equipment Replacement Fund Schedule (ERF)**

Equipment Replacement Schedule	Est Actual			Budget		
Projected year end balance	2024	2025	2026	2027	2028	2029
Beginning Balance	393,709	397,709	245,709	206,609	168,429	206,189
Planned Purchase (Based on Capital Plan)	(25,000)	(200,000)	(85,000)	(85,000)	(10,000)	-
Transfer from Ops Budget	25,000	45,000	45,900	46,820	47,760	48,720
Proceed disposal of Equipment						
Transfer Transfer of HQ Pool Fleet ERF						
Interest Income*	4,000	3,000				
Total projected year end balance	397,709	245,709	206,609	168,429	206,189	254,909

<sup>\*</sup> Interest should be included in determining the estimated ending balance for the current year. Interest in planning years nets against inflation which is not included.

# 1.105 Facility Management Operating Reserve Summary 2025 - 2029 Financial Plan

## **Profile**

# **Facility Management**

Established by Bylaw No. 4147 to enable CRD services to set aside operating funds to cover cyclical expenditures, unforeseen operating expenses, special one-time operating projects, as well as to mitigate fluctuations in revenue.

# **Operating Reserve Schedule - FC 105541**

Operating Reserve Schedule	Est Actual			Budget		
Projected year end balance	2024	2025	2026	2027	2028	2029
Beginning Balance	212,378	221,378	229,378	229,378	229,378	229,378
Planned Purchase	-	-				
Transfer from Ops Budget	-					
Interest Income*	9,000	8,000				
Total projected year end balance	221,378	229,378	229,378	229,378	229,378	229,378

Assumptions/Background:
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<sup>\*</sup> Interest should be included in determining the estimated ending balance for the current year. Interest in planning years nets against inflation which is not included.

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**CRD Headquarters Building** 

**GOVERNANCE COMMITTEE REVIEW** 

Service: 1.106 CRD Headquarter Building Committee: Governance Committee & Finance Committee

## **DEFINITION:**

Authorized by Letters Patent as part of the provision of administrative services to the CRD Board.

## **PARTICIPATION:**

All municipalities and electoral areas on the basis of converted hospital assessed value of land and improvements.

#### **MAXIMUM LEVY:**

No limit

## **MAXIMUM CAPITAL DEBT:**

#### **COMMITTEE:**

Governance Committee & Finance Committee

#### **FUNDING:**

All costs are recovered by building allocation from CRD user departments.

			E	BUDGET	REQUEST		F	UTURE PROJ	ECTIONS	
	2024	2024	2025	2025	2025	2025	2026	2027	2028	2029
1.106 - CRD HQ BUILDING	BOARD	ESTIMATED	CORE	ONGOING	ONE-TIME	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL
OPERATING COSTS:	BUDGET	ACTUAL	BUDGET							
Internal Allocations	318,872	318,872	329,742	_	_	329,742	329,864	336,461	343,191	350,055
Insurance Cost	48,520	48,520	77,180	-	-	77,180	84,898	93,388	102,727	112,999
Repairs and Maintenance Costs	252,858	288,658	277,475	-	-	277,475	283,020	288,682	294,452	300,342
Rental and Leases	120,411	108,542	128,107	-	-	128,107	130,670	133,280	135,950	138,670
Electricity& Utilities	195,460	147,092	203,000	-	-	203,000	207,060	211,200	215,420	219,730
Operating Supplies	44,246	5,892	17,264	-	-	17,264	17,610	17,970	18,330	18,700
Internal Labour Cost	335,000	328,325	345,000	-	-	345,000	341,700	348,534	355,505	362,615
Operating Cost - Other	226,933	260,214	260,900	-	-	260,900	266,126	271,445	276,866	282,390
Additional Space	302,540	311,632	313,000	287,000	-	600,000	612,000	624,240	636,720	649,450
TOTAL OPERATING COSTS	1,844,840	1,817,747	1,951,668	287,000	-	2,238,668	2,272,948	2,325,200	2,379,161	2,434,951
*Percentage increase over prior year operating costs		-1.5%	5.79%			21.35%	1.53%	2.30%	2.32%	2.34%
CAPITAL / RESERVE										
Transfer to Capital Reserve Fund	300,000	300,000	300,000	70,000	-	370,000	445,000	525,000	600,000	600,000
Transfer to ERF	60,000	60,000	70,000	-	-	70,000	70,000	70,000	70,000	70,000
TOTAL CAPITAL / RESERVES	360,000	360,000	370,000	70,000	-	440,000	515,000	595,000	670,000	670,000
Debt Expenditures	-	-	-	-	-	-	-	-	-	-
TOTAL COSTS	2,204,840	2,177,747	2,321,668	357,000	-	2,678,668	2,787,948	2,920,200	3,049,161	3,104,951
*Percentage increase over prior year operating costs		-1.2%				21.49%	4.08%	4.74%	4.42%	1.83%
Internal Recoveries(Building Occupancy)	(2,170,779)	(2,170,780)	(2,287,118)	(357,000)	-	(2,644,118)	(2,753,112)	(2,885,075)	(3,013,745)	(3,069,241)
*Percentage increase over prior year operating costs		0.0%				21.8%	4.1%	4.8%	4.5%	1.8%
OPERATING LESS RECOVERIES	34,061	<b>6,967</b> -79.5%	<b>34,550</b>		-	<b>34,550</b>	<b>34,836</b> 0.83%	<b>35,125</b> 0.83%	<b>35,416</b> 0.83%	<b>35,710</b>
FUNDING SOURCES (REVENUE)		-79.5%	1.44%			1.44%	0.83%	0.83%	0.83%	0.83%
Estimated Balance C/F from current to next year Balance C/F from Prior to Current year Transfer from operating reserve										
Fees Charged	-	-	-	-	-	-	-	-	-	-
Lease Revenue	-	(1,400)	-	-	-	-	-	-	-	-
Recovery - Other	(34,061)	(5,566)	(34,550)	-	-	(34,550)	(34,836)	(35,125)	(35,416)	(35,710)
TOTAL REVENUE	(34,061)	(6,966)	(34,550)	-	-	(34,550)	(34,836)	(35,125)	(35,416)	(35,710)
REQUISITION	-	_	-	-	-	-	-	-	-	-
*Percentage increase over prior year requisition										
AUTHORIZED POSITIONS:										
Salaried										
Converted Auxillaries	-	-	-	-	-	-				

Change ir Service:	Budget 2024 to 2025 1.106 CRD Headquarters Building	Total Expenditure	Comments
2024 Bud	get	2,204,840	
Other Cha	inges:		
	Standard Overhead Allocation	3,620	Increase in 2024 operating costs
	Insurance	53,328	Increase in 2025 HQ building operating costs
	Additional Rented Space	297,460	Additional space at 1675 Douglas
	Transfer to Capital Reserve	70,000	Planned increase in capital reserve transfers
	Transfer to ERF	10,000	Planned increase in equipment replacement reserve transfers
	Cleaning Services	31,900	2025 will have a new contract for cleaning servcies.
	Grounds Maintenace	17,617	Additional costs re. the living wall
	Other Costs	(10,097)	
	Total Other Changes	473,828	
2025 Bud	get	2,678,668	
	Summary of % Expense Increase		
	Standard Overhead Allocation	0.2%	
	Insurance	2.4%	
	Additional Rented Space	13.5%	
	Transfer to Capital Reserve	3.2%	
	Transfer to ERF	0.5%	
	Cleaning Services	1.4%	
	Grounds Maintenace	0.8%	
	Balance of increase	-0.5%	
	% expense increase from 2024:	21.5%	
	% Requisition increase from 2024 (if applicable):	0.00%	Requisition funding is 0.0% of service revenue

# Overall 2024 Budget Performance

(expected variance to budget and surplus treatment)

There is no expected surplus or deficit for 2024.	

# CAPITAL REGIONAL DISTRICT FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.106 Facilities and Risk	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$465,000	\$370,000	\$2,540,000	\$140,000	\$100,000	\$3,615,000
	Equipment	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$25,000	\$0	\$0	\$0	\$0	\$25,000
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		\$0	\$490,000	\$370,000	\$2,540,000	\$140,000	\$100,000	\$3,640,000
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$490,000	\$370,000	\$2,540,000	\$140,000	\$100,000	\$3,640,000
		<b>\$0</b>	\$490,000	\$370,000	\$2,540,000	\$140,000	\$100,000	\$3,640,000

#### CAPITAL REGIONAL DISTRICT

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service Name: Facilities and Risk	Service #:	1.106
	Service Name:	Facilities and Risk

			PROJECT DESCRIPTION	PROJECT BUDGET & SCHEDULE											
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Proje	ect Budget	Asset Class	Funding Source	Carryforward from 2024	2025	2026	2027	2028	2029	5 - Yo	ear Total
21-03	New	Interior Renovations	Interior renovations - HQ Building	\$	500,000	В	Res		100,000	100,000				\$	200,000
22-01	New	Interior Renovations	Interior renovations - HQ Building Space Optimazation	\$	3,000,000	В	Сар		-					\$	-
23-02	New	EV Charging Infrastructure	EV Charging Infrastructure - Fisgard Parkade Bldg	\$	175,000	s	Res	•	25,000					\$	25,000
24-01	Renewal	Exterior Upgrades	Exterior Paint	\$	50,000	В	Res	•	50,000					\$	50,000
24-02	New	Safety Systems	Minor Security Upgarades	\$	75,000	В	Res		15,000	15,000	15,000	15,000		\$	60,000
24-03	New	Energy Management	Minor Energy Upgrades	\$	75,000	В	Res		15,000	15,000	15,000	15,000		\$	60,000
24-04	Replacement	Interior Finishes	Flooring Replacement	\$	50,000	В	Res		25,000					\$	25,000
24-05	New	Interior Upgrades	Gender Neutral Washroom Upgrades	s	50,000	В	Res	•	50,000					\$	50,000
25-01	Study	Asset management Plan	Facility condition assessment	s	15,000	В	Res		15,000					\$	15,000
25-02	Replacement	Roof Replacement	4th floor small roof areas	\$	75,000	В	Res		75,000					\$	75,000
25-03	Replacement	Safety Systems	Fire Sprinkler upgrades	s	10,000	В	Res		10,000					\$	10,000
25-04	Study	Fisgard HQ HVAC Replacement / Upgrades	Fisgard HQ HVAC Replacement / Upgrades	\$	2,400,000	В	Res		10,000					\$	10,000
25-04	Study	Fisgard HQ HVAC Replacement / Upgrades	Fisgard HQ HVAC Replacement / Upgrades			В	Res			230,000				\$	230,000
25-04	Replacement	Fisgard HQ HVAC Replacement / Upgrades	Fisgard HQ HVAC Replacement / Upgrades			В	Res				2,400,000			\$ 2	2,400,000
25-05	Defer	Emergency Repairs	For unforeseen emergency repairs	\$	100,000	В	Res	•	100,000					\$	100,000
26-01	Replacement	Interior Upgrades	Interior paint	\$	40,000	В	Res			10,000	10,000	10,000		\$	30,000
27-01	New	Interior Renovations	Interior renovations - HQ Building	s	500,000	В	Res				100,000	100,000	100,000	\$	300,000
														\$	
			Grand Total	\$	7,115,000				\$ 490,000	\$ 370,000	\$ 2,540,000	\$ 140,000	\$ 100,000	\$	3,640,000

Service:	1.106	Facilities and Risk	
Project Number Project Rationale		Capital Project Title Interior Renovations  floor plate reconfigeration due to department and staff relocations	Capital Project Description Interior renovations - HQ Building
Project Number Project Rationale		Capital Project Title Interior Renovations e additional staff in 2022. Renovation will be phased and completed over 2 years.	Capital Project Description Interior renovations - HQ Building Space Optimazation
Project Number Project Rationale		Capital Project Title EV Charging Infrastructure ed, for expansion of the City of Victoria parkade program.	Capital Project Description EV Charging Infrastructure - Fisgard Parkade Bldg
Project Number Project Rationale	24-01 Repaint exterior elements of the b	Capital Project Title Exterior Upgrades puilding.	Capital Project Description Exterior Paint
Project Number Project Rationale		Capital Project Title Safety Systems ents, including access control, building upgrades, etc.	Capital Project Description Minor Security Upgarades
Project Number Project Rationale		Capital Project Title Energy Management  nts, including building control systems, building upgrades, etc.	Capital Project Description Minor Energy Upgrades
Project Number Project Rationale	24-04 Carpet tile replacement program.	Capital Project Title Interior Finishes	Capital Project Description Flooring Replacement
Project Number Project Rationale		Capital Project Title Interior Upgrades s minor upgrades to all washrooms to be gender neutral.	Capital Project Description Gender Neutral Washroom Upgrades

Service:	1.106	Facilities and Risk	
Project Number	25-01	Capital Project Title Asset management Plan	Capital Project Description Facility condition assessment
Project Rationale	Building condition assessment to	determine life cycle condition, including replacement budget.	
Project Number	25-02	Capital Project Title Roof Replacement	Capital Project Description 4th floor small roof areas
Project Rationale	Roof is at its end of life and requir	es replacement.	
Project Number	25-03	Capital Project Title Safety Systems	Capital Project Description Fire Sprinkler upgrades
Project Rationale	Fire sprinkler systems upgrades a	s per consultants report.	
Project Number	25-04	Capital Project Title Fisgard HQ HVAC Replacement / Upgrades	Capital Project Description Fisgard HQ HVAC Replacement / Upgrades
Project Rationale	Major HVAC upgrade to meet clim	nate action goals.	
Project Number	25-05	Capital Project Title Emergency Repairs	Capital Project Description For unforeseen emergency repairs
Project Rationale	Emergency reapair funding.		
Project Number	26-01	Capital Project Title Interior Upgrades	Capital Project Description Interior paint
Project Rationale	Repaint interior of the building.		
Project Number	27-01	Capital Project Title Interior Renovations	Capital Project Description Interior renovations - HQ Building
Project Rationale	Contingent amount for office and	floor plate reconfigeration due to department and staff relocations	

#### **Asset Profile**

#### CRD HQ Office Facilities & Health Facilities - VIHA

Office Facilities manages office buildings and rental units owned by the CRD. Assets include CRD Headquarters building, 3 buildings currently occupied by VIHA and JDF administration building currently occupied by JDF Planning, Building Inspection and Emergency Services. The total historical value as at December 31, 2015 was \$38M. Total replacement value for the facilities is \$39M (Note A).

Assets held by Health Facilities - VIHA consist of Peninsula Health Unit, Victoria Health Unit and Esquimalt Health unit built in 1994, 1986 and 1990. The total historical value as of Dec 31, 2015 for all three health units building structures was \$12M with an estimated replacement value of \$22M (Note A).

1.106 Headquarters Facility & 1	226 VIHA Health	<b>Facilities Capita</b>	l Reserve Fund	Cash Flow					
Reserve/Fund Summary	Est Actual		Budget						
Projected year end balance	2024	2025	2026	2027	2028	2029			
Beginning Balance	5,194,072	5,924,847	4,317,637	4,742,506	3,829,679	5,406,467			
Planned Capital Expenditure (Based on Capital Plan)	(540,000)	(3,250,000)	(1,107,500)	(2,540,000)	(140,000)	(100,000)			
Transfer from Ops Budget Interest Income**	1,020,775 250,000	1,442,790 200,000	1,532,369	1,627,173	1,716,788	1,731,167			
Total projected year end balance	5,924,847	4,317,637	4,742,506	3,829,679	5,406,467	7,037,634			

# Assumptions/Background:

<sup>\*\*</sup> Interest should be included in determining the estimated ending balance for the current year. Interest in planning years nets against inflation which is not included.

1.106 CRD HQ Building Asset and Reserve Summary 2025 - 2029 Financial Plan

# **Asset Profile**

# **CRD HQ Building ERF**

CRD HQ Building assets building equipment / Pool Fleet.

# **Equipment Replacement Fund Schedule (ERF)**

Equipment Replacement Schedule	Est Actual		Budget								
Projected year end balance	2024	2025	2026	2027	2028	2029					
Beginning Balance	95,688	136,088	181,288	226,288	271,288	316,288					
Planned Purchase (Based on Capital Plan)		-	-	-	-	-					
Transfer from Ops Budget Equip Transfer from Ops Budget Pool Fleet	20,000 20,000	25,000 20,000	25,000 20,000	25,000 20,000	25,000 20,000	25,000 20,000					
Transier from Ops Budget i oor rieet	20,000	20,000	20,000	20,000	20,000	20,000					
Transfer from FM ERF for Pool Fleet	-										
Proceed disposal of Equipment											
Interest Income*	400	200									
Total projected year end balance	136,088	181,288	226,288	271,288	316,288	361,288					

<sup>\*</sup> Interest should be included in determining the estimated ending balance for the current year. Interest in planning years nets against inflation which is not included.

# 1.106 Headquarters Facility Operating Reserve Summary 2025 - 2029 Financial Plan

## Profile

## **Headquarters Facility**

Established by Bylaw No. 4147 to enable CRD services to set aside operating funds to cover cyclical expenditures, unforeseen operating expenses, special one-time operating projects, as well as to mitigate fluctuations in revenue.

# **Operating Reserve Schedule - FC 105542**

Operating Reserve Schedule	Est Actual	Budget								
Projected year end balance	2024	2025	2026	2027	2028	2029				
Beginning Balance	61,150	63,750	65,750	65,750	65,750	65,750				
Planned Purchase										
Transfer from Ops Budget										
Interest Income*	2,600	2,000								
Total projected year end balance	63,750	65,750	65,750	65,750	65,750	65,750				

Assumptions/Background:
-------------------------

<sup>\*</sup> Interest should be included in determining the estimated ending balance for the current year. Interest in planning years nets against inflation which is not included.

# CAPITAL REGIONAL DISTRICT 2025 BUDGET

**Corporate Satellite Facilities** 

**GOVERNANCE COMMITTEE REVIEW** 

Service: 1.107 Corporate Satellite Facilities Committee: Governance Committee & Finance Committee

## **DEFINITION:**

Authorized by Letters Patent as part of the provision of administrative services to the CRD Board.

## **PARTICIPATION:**

All municipalities and electoral areas on the basis of converted hospital assessed value of land and improvements.

#### **MAXIMUM LEVY:**

No limit

#### **MAXIMUM CAPITAL DEBT:**

#### COMMITTEE:

Governance Committee & Finance Committee

#### **FUNDING:**

All costs are recovered from user departments.

				BUDGET F	REQUEST					
1.107 - CORPORATE SATELLITE FACILITIES	<b>2024</b> BOARD BUDGET	<b>2024</b> ESTIMATED ACTUAL	<b>2025</b> CORE BUDGET	<b>2025</b> ONGOING	<b>2025</b> ONE-TIME	2025 TOTAL	<b>2026</b> TOTAL	<b>2027</b> TOTAL	<b>2028</b> TOTAL	2029 TOTAL
OPERATING COSTS:										
Rentals and Leases Internal Allocations Insurance Cost Electricity & Utilities Repairs and Maintenance Costs Operating Cost - Other	86,093 28,657 1,860 20,071 16,225 84,811	81,598 28,657 1,860 20,189 32,854 78,745	90,501 29,946 2,960 20,674 26,041 114,299	- - - - -	- - - - -	90,501 29,946 2,960 20,674 26,041 114,299	92,310 30,665 3,256 21,090 26,570 116,599	94,150 31,277 3,582 21,510 27,080 118,940	96,040 31,904 3,940 21,940 27,640 121,313	97,960 32,542 4,334 22,380 28,190 123,729
TOTAL OPERATING COSTS	237,717	243,904	284,421	-	-	284,421	290,490	296,539	302,777	309,135
*Percentage Increase over prior year		2.60%	19.65%	-	-	19.65%	2.13%	2.08%	2.10%	2.10%
CAPITAL / RESERVE  Transfer to Reserve Fund  Transfer to Capital Fund	12,000	12,000	12,000	-	<del>-</del> -	12,000	12,240 -	12,480 -	12,730 -	12,980
TOTAL COSTS	12,000	12,000	12,000	<del>-</del>	<del>-</del>	12,000	12,240	12,480	12,730	12,980
*Percentage Increase over prior year  Internal Recoveries Recovery - Other	(249,717)	255,904 2.48% (255,904)	296,421 18.70% (296,421)	<u>-</u> -	<u>-</u> -	296,421 18.70% (296,421)	2.13% (302,730)	2.08% (309,019)	2.10% (315,507)	2.09% (322,115)
REQUISITION	-	<u>-</u>	-	<u>-</u>	- -	-	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
PARTICIPANTS: Costs recovered internally AUTHORIZED POSITIONS: Salaried Term	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

CAPITAL REGIONAL DISTRICT

FIVE YEAR CAPITAL EXPENDITURE PLAN SUMMARY - 2025 to 2029

Service No.	1.107 Corporate Satellite Facilities	Carry Forward from 2024	2025	2026	2027	2028	2029	TOTAL
	EXPENDITURE							
	Buildings	\$0	\$50,000	\$0	\$0	\$0	\$0	\$50,000
	Equipment	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Land	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Engineered Structures	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Vehicles	\$0	\$0	\$0	\$0	\$0	\$0	\$0
		<b>\$0</b>	\$50,000	\$0	\$0	\$0	\$0	\$50,000
	SOURCE OF FUNDS							
	Capital Funds on Hand	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Debenture Debt (New Debt Only)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Equipment Replacement Fund	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Grants (Federal, Provincial)	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Donations / Third Party Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Reserve Fund	\$0	\$50,000	\$0	\$0	\$0	\$0	\$50,000
		<b>\$0</b>	\$50,000	\$0	\$0	\$0	\$0	\$50,000

#### **CAPITAL REGIONAL DISTRICT**

#### **5 YEAR CAPITAL PLAN**

2025 - 2029

Service #: 1.107
Service Name: Corporate Satellite Facilities

	PROJECT DESCRIPTION				PROJECT BUDGET & SCHEDULE										
Project Number	Capital Expenditure Type	Capital Project Title	Capital Project Description	Total Projec Budget	Asset Class	Funding Source	Carryforward from 2024	2025	2026	2027	2028	2029	5 - Year	Total	
JDF 25-01	New	Emergency Repairs	For unforeseen emergency repairs	\$ 50,0	00 B	Res		\$ 50,000					\$	50,000	
													\$	-	
													\$	-	
													\$	-	
													\$	-	
			Grand Total	\$ 50,	00			\$ 50,000	\$ -	· \$ -	\$	- \$ -	\$	50,000	

Serv	vice:	1.107	Corporate Satellite Facilities		
					7
	Project Number	r JDF 25-01	Capital Project Title Emergency Repairs	Capital Project Description For unforeseen emergency repairs	
	Project Rationale	Funding for emergency repairs.			



# REPORT TO GOVERNANCE COMMITTEE MEETING OF WEDNESDAY, OCTOBER 02, 2024

## **SUBJECT** Upcoming Alternative Approval Processes and Communication Options

#### **ISSUE SUMMARY**

To provide an update on the future administration of Alternative Approval Processes (AAPs) to seek participating area approval for bylaws as required under provincial legislation.

#### **BACKGROUND**

On February 14, 2024 CRD Board passed the following motion:

"That staff be directed to bring to the Governance Committee a report with options for scaling and/or varying the notification process for CRD's Alternate Approval Processes."

AAPs are conducted when participating area approval is required for approval of a proposed bylaw to establish a new service or undertake long-term borrowing and any amendments to these bylaws. The participant area for which an AAP applies can vary in scope and size as follows:

- regional service that includes participation by all CRD municipalities and electoral areas;
- sub-regional service that includes several participating municipal or electoral areas; and
- local service area that includes an area smaller than or equal to an entire municipality or electoral area.

With an AAP, the Board may proceed with adopting the bylaw if less than 10% of electors submit a signed elector response form indicating that the Board must obtain the assent of the electors by way of assent voting (referendum). Approvals can be sought individually from each participating municipality and electoral area or for the entire proposed service area. When possible, AAPs for regional and sub-regional services are conducted for the entire service area to establish a cumulative 10% eligible elector number. Otherwise, approval will be based on 10% of each individual participating area. This can lead to approvals being obtained in some participating areas and not others. In the absence of unanimous consent, approval of the bylaw by AAP would fail.

A failed AAP would result in the Board either abandoning the bylaw or needing to conduct assent voting (referendum) to seek participating area approval. Provincial legislation provides for AAPs as an effective tool for obtaining approval in a timely and cost-effective manner. Conducting assent voting (referendum) is a very costly and resource intensive approval process that is ultimately paid by the participants in the service area, thus increasing the overall start-up cost of the service.

Following Inspector of Municipalities' approval, a staff report is prepared prior to launching an AAP seeking Board approval on the following statutory requirements:

- deadline to receive elector response forms;
- total number of electors and establishing 10% threshold;
- bylaw synopsis for the purpose of the AAP public notice;
- form of public notice; and
- elector response form.
   (the "AAP Requirements Report")

When conducting an AAP, staff administering the process need to be neutral and are not promoting a specific outcome. Communication for an AAP should be focused on two objectives: meeting the statutory requirements for advertising, and ensuring electors have reasonable access to notification that the process is taking place. Statutory advertisements are done in accordance with Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023" (the "Public Notice Bylaw") attached at Appendix A. Public notice for regional AAPs are included one time in a print publication with regional distribution (The Times Colonist) and one time on the CRD Public Notice webpage on the CRD website (example at Appendix B). In cases where the Board wishes to scale up communication efforts, the CRD's Public Notice Policy (Appendix C) provides a framework for additional notice options. Given the increasing frequency with which AAP are being utilized and the evolving habits of electors in media consumption, more focus on public notice methods can be achieved by developing case-specific communication plans for CRD Board approval at the same time the Board establishes the process and deadline for conducting the AAP.

#### **ALTERNATIVES**

#### Alternative 1

The Governance Committee recommends to the Capital Regional District Board:

That staff be directed to include a communications plan in the AAP Requirements Report that is approved by the Board prior to the commencement of each AAP process.

#### Alternative 2

The Governance Committee recommends to the Capital Regional District Board:

That this report be referred back to staff for additional information.

## **IMPLICATIONS**

Service Delivery Implications

#### **Print Publication**

Prior to the adoption of the Public Notice Bylaw, the default requirements for public notice were once each week for 2 consecutive weeks in a newspaper that is distributed at least weekly in the area affected by the subject matter of the notice. There are only 3 publications in the capital region that are distributed at least weekly, the Times Colonist, the Black Press, and the Gulf Islands Driftwood. The implications of adopting the Public Notice Bylaw was presented in an August 2, 2023 staff report to Governance Committee attached as Appendix D.

The Public Notice Bylaw provides for an alternative means of publishing a public notice in accordance with section 94.2 of the *Community Charter*, and specifically that the notice be published by the following means of publication:

- a) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice, and
- b) one time on the CRD website.

The Public Notice Bylaw effectively provides the CRD with the ability to publish statutory public notice in print publications without weekly distribution, allowing CRD to target smaller service areas in a way it was unable to do before. For example, a bylaw with a service area on Pender Island may now be published in the monthly Pender Post print publication. Previously, the CRD had to publish notice twice in the Gulf Islands Driftwood to meet statutory requirements and pay for an additional notice in the monthly Pender Post publication.

Section 5.5 of the Public Notice Policy clarifies there is no requirement to publish in multiple print publications so long as the minimum Public Notice Bylaw requirements are met. Expanding notification on AAPs beyond the minimum requirement may result in a lengthening of the AAP process from at least 30 days to two months to allow for non-statutory smaller ads to the be placed in local monthly publications.

#### **Online Notice**

Prior to the adoption of the Public Notice Bylaw there was no central location to find public notices on the CRD website. There are now three locations as shown in Appendix B. To increase awareness of AAPs online, AAPs are also featured on the home page and promoted on social media.

#### **Public Notice Posting Place**

In accordance with section 94.2(2) of the *Community Charter*, the notice must be published in the public notice posting places. Public notice posting places is defined as the notice board located in the front foyer of the CRD offices under Bylaw No. 3828, "Capital Regional District Procedures Bylaw". In addition, the Public Notice Policy provides some guidance for staff to consider the option of whether additional notice is to be published on public bulletin boards in the community.

#### **Communication Plan**

Communication plans for AAPs will be evaluated on a case-by-case basis, considering the scope and scale of the AAP initiative and, if relevant, the amount to be requisitioned or borrowed. Appendix E proposes a baseline for AAP promotion communication material, augmented as needed with enhanced options to reach more targeted audiences.

In future, communication plans could be outlined in the AAP Requirements Report which establishes the AAP deadline dates and form of statutory notice for to Board for approval before initiating an AAP.

The AAP Communication Plan could include information on the following:

- publication date of the AAP public notice on the CRD website
- publication date of AAP public notice in specified publication(s) and the associated cost
- list of public notice posting places applicable to the participating area and any additional community notice boards where notice is to be posted

- promotion on the CRD homepage
- FAQ on the proposed bylaw
- media releases to announce APP launch and final results
- schedule for pushing notification on social media

CRD currently utilizes a number of these additional communication efforts when administering an AAP but how and when to utilize these additional notification methods is determined by staff, dependent largely on the nature of the bylaw subject to approval. In future, documenting these notification events and associated costs in a communication plan for Board approval prior to an AAP commencing will allow the Board to have input on whether it wishes to follow staff's recommended approach or whether it would like to vary or scale the communications approach for any particular approval process.

#### **Future AAPs**

At this current time, the CRD has the following proposed bylaws in motion where AAPs have been approved by the Board or where staff anticipate participating area approval will be sought by AAP:

- 1 regional service ready to go to AAP;
- 2 regional services with the Inspector of Municipalities for approval;
- 2 sub-regional loan authorization bylaws that the Board has directed staff to draft for readings; and
- 1 regional service bylaw and 2 sub-regional loan authorization bylaws, that are still in their early stages of development.

A list of upcoming and future potential APPs is attached as Appendix F.

#### Financial Implications

The cost of publishing public notices and promoting an AAP is paid by the service area and thereby the participants in the service. Legislative Services staff prepare the bylaw synopsis, AAP public notice, and elector response form for Board approval. Historically, decisions on undertaking additional communication efforts beyond the statutory requirements has been determined by the program area staff responsible for the service budget.

If the Board wished to expand notice of a regional AAP by placing redundant notices in every print publication available in the capital region (Appendix E) the cost is estimated to be \$4,175 compared to \$1,400 cost of publishing in the Times Colonist only. Online advertisements on Salt Spring Island Driftwood and Exchange can cost an additional \$1,000.

If this approach is taken, staff recommend that the full statutory notice of AAP continue to be published in the Times Colonist and that additional advertisements in local print publications, including the Black Press, be smaller in size and direct the reader to view the full statutory notice on the CRD website for more information.

#### CONCLUSION

The CRD Board directed staff to report back with options for scaling and/or varying the notification process for CRD's alternative approval processes (AAP). AAPs are conducted when participating

area approval is required for a proposed bylaw to establish a new service, undertake long-term borrowing, or amendments to these bylaws. The participant area for which an AAP applies can vary in scope and size based on whether the service is regional, sub-regional, or local. Based on this variability, the recommendation is that an AAP communication plan be presented outlining notification options for Board approval at the same time as when the Board establishes the process and deadline for conducting each AAP in the AAP Requirements Report.

#### **RECOMMENDATION**

The Governance Committee recommends to the Capital Regional District Board: That staff be directed to include a communications plan in the AAP Requirements Report that is approved by the Board prior to the commencement of each AAP process.

Submitted by:	Marlene Lagoa, MPA, Manager, Legislative Services & Deputy Corporate Officer
Concurrence:	Andy Orr, Senior Manager, Corporate Communications
Concurrence:	Kristen Morley, J.D., General Manager, Corporate Services & Corporate Officer
Concurrence:	Ted Robbins, B. Sc., C. Tech., Chief Administrative Officer

# ATTACHMENT(S)

Appendix A: Public Notice Bylaw

Appendix B: Examples of Public Notices on Website

Appendix C: Public Notice Policy

Appendix D: Previous Staff Report re: Bylaw No. 4556 (August 2, 2023)

Appendix E: AAP Communications Plan Options

Appendix F: Future Planned and Potential AAPs (2024-2025)

#### CAPITAL REGIONAL DISTRICT BYLAW NO. 4556

A BYLAW TO PROVIDE FOR ALTERNATIVE MEANS OF PUBLISHING A PUBLIC NOTICE

#### WHEREAS:

- A. In accordance with section 94.2 of the *Community Charter*, the Regional Board may, by bylaw, provide for alternative means of publishing a statutorily required public notice instead of publishing the public notice in accordance with section 94.1(1)(a) and (b);
- B. The Regional Board wishes to specify two means of publication by which a notice is to be published;
- C. The Regional Board has considered the following principles for effective public notice, prescribed by the *Public Notice Regulation*, B.C. Reg. 52/2022:
  - (a) the means of publication should be reliable;
  - (b) the means of publication should be suitable for providing notices; and
  - (c) the means of publication should be accessible;
- D. The Regional Board considers the means of publication specified by this bylaw to be reliable, suitable for providing notices, and accessible.

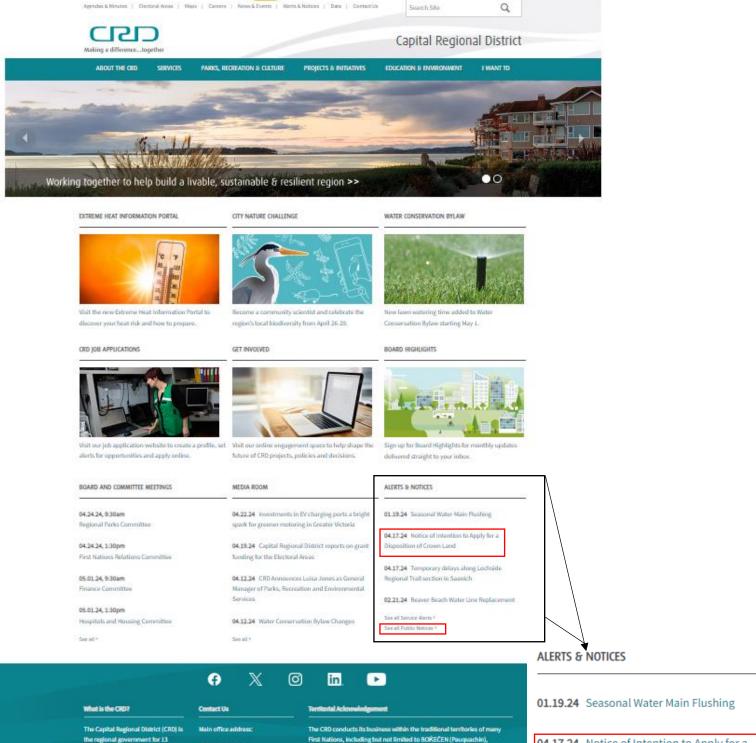
NOW THEREFORE, the Capital Regional District Board in open meeting assembled hereby enacts as follows:

- When the Community Charter, the Local Government Act, or another Act requires notice to be given or published in accordance with section 94 of the Community Charter, then the notice must be published by the following means of publication:
  - (a) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice; and
  - (b) one time on the Capital Regional District website.
- In the event of conflict or inconsistency between the means of publication specified in this Bylaw and the means of publication specified in another Capital Regional District Bylaw, as they relate to the notice requirements of section 94 of the Community Charter, the requirements of this Bylaw shall prevail.
- 3. This bylaw comes into force on January 1, 2024.

# Bylaw No. 4556 Page 2

4. This bylaw may be cited for all purposes a	s "Capital	Regional District Public	Notice Bylaw I	No. 1, 2023".
READ A FIRST TIME THIS		day of	August,	2023
READ A SECOND TIME THIS	9 <sup>th</sup>	day of	August,	2023
READ A THIRD TIME THIS	9 <sup>th</sup>	day of	August,	2023
ADOPTED THIS // ////	9 <sup>th</sup>	day of	August,	2023
SPTI			Mu	
CHAIR		CORPORATE OFFI	CER	

1. <u>CRD Home | CRD</u> – On the CRD Homepage, there is a section for Alerts & Notices. Notices can be viewed by clicking on the individual notice of interest or by clicking on "See all Public Notices".



MÄLEXEE (Malahat), P'acchixia?aht (Pacheedaht), Pune'laxutth'

time immemorial that continues to this day.

. Statement of Reconciliation

Carners Webdesk Accessibility Freedom of Information Request Copyright Disclaimer & Privacy

(Penelokut), Sc'ianew (Beecher Bay), Songhees, STAUTNY (Tsawout), T'Sou

ke, WJOEEEP (Tsartlip), WSIKEM (Tseycum), and x=sepsam (Esquimalt), all

of whom have a long-standing relationship with the land and waters from

625 Fisgard Street

Canada VBW 1R7

Victoria, British Columbia

⇒ Contacts, Locations & Hours

municipalities and three electoral

areas on southern Vancouver Island

and the Gulf Islands, serving about

440,000 people. Read more >>

· Get involved

**04.17.24** Notice of Intention to Apply for a Disposition of Crown Land

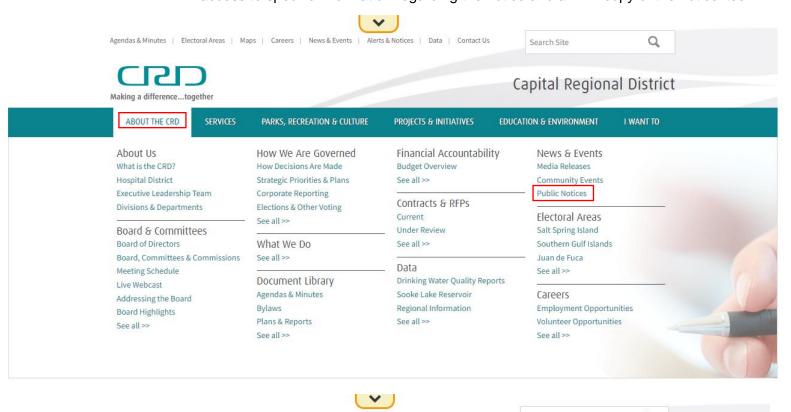
**04.17.24** Temporary delays along Lochside Regional Trail section in Saanich

02.21.24 Beaver Beach Water Line Replacement

See all Service Alerts »

See all Public Notices »

2. Public Notices | CRD - The CRD Public Notice Page can be found by clicking on "About the CRD", then clicking "Public Notices". On the Public Notices page, it will show all active Public Notices and the date of publication. When clicking on an individual notice of interest, it will provide viewers access to specific information regarding the notice and a PDF copy of the notice itself.





#### **Public Notices**

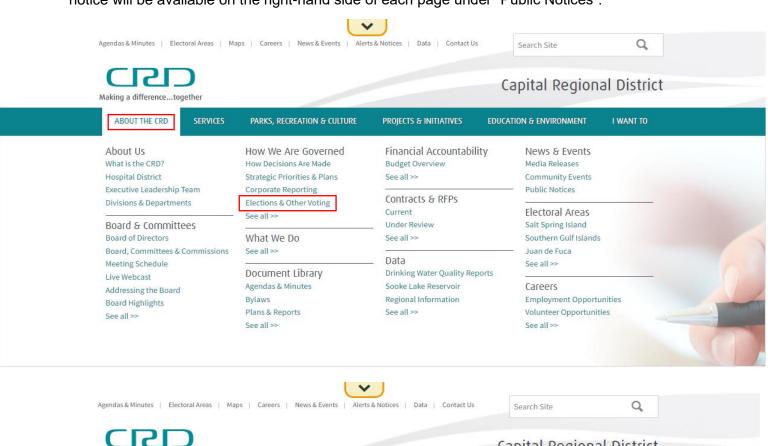
**Public Notices** 

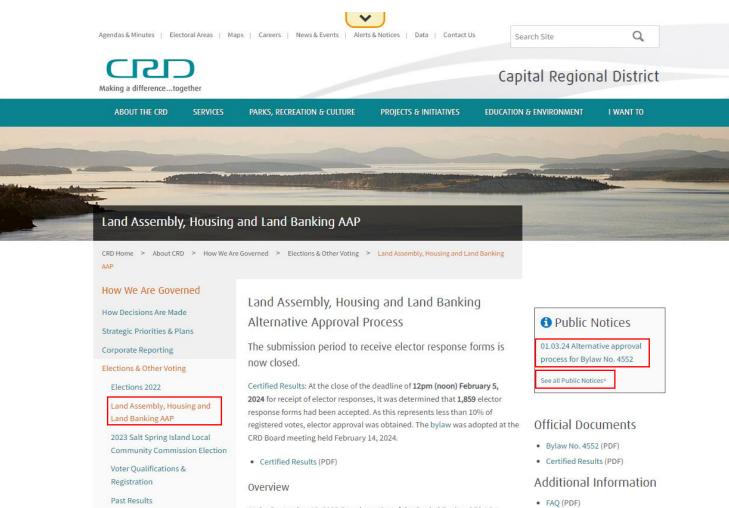
	Notice Date
Notice of Intention to Apply for a Disposition of Crown Land	Apr 17, 2024
Alternative approval process for Bylaw No. 4552	Jan 03, 2024

approval of electors, elections, finances, proposed dispositions, and public hearings. Public notices are available during

the notice period on this web page and in local print publications in accordance with the CRD Public Notice Bylaw.

3. <u>Land Assembly, Housing and Land Banking AAP | CRD</u> – Each Alternative Approval Process (AAP) will have a dedicated content page. To view AAP content pages, click on "About The CRD", then clicking on "Elections & Other Voting". The AAP content pages will be listed on the left-hand side bar. When a individual AAP content page is clicked, it will populate with all relevant information regarding the AAP, and the AAP notice will be available on the right-hand side of each page under "Public Notices".





At the September 13, 2023 Board meeting of the Capital Regional District

("CRD"), the following bylaw received three readings:

• Staff Report: December 13, 2023

(PDF)



## CAPITAL REGIONAL DISTRICT CORPORATE POLICY

Making a difference...together

Policy Type	Administrative				
Section	Corporate Communications				
Title	PUBLIC NOTICE POLICY				
Adopted Date	January 1, 2024	Policy Number	ADM27		
Last Amended					
Policy Owner	Corporate Communic	ations			

#### 1. POLICY:

- 1.1 This policy will ensure that the Capital Regional District (CRD) is both informing community members of matters of public interest that may affect them and complying with statutory requirements for providing public notice.
- 1.2 This policy is supplementary to the Public Notice Bylaw and must be used by staff when the CRD is required by law to provide Statutory Public Notice.

#### 2. **PURPOSE**:

- 2.1 The purpose of this policy is to provide guidance and direction to Responsible Staff tasked with publishing Statutory Public Notice regarding:
  - a. how and where Statutory Public Notices must be published;
  - b. the procedure for collaborating with Corporate Communications;
  - c. the choice of print publication;
  - d. the consideration of further publications in local communities or online; and
  - e. recordkeeping.
- 2.2 The policy is not intended to comprehensively describe all procedures Responsible Staff must take when publishing Statutory Public Notices. The *Community Charter* and *Local Government Act* contain many provisions that necessitate the publication of Statutory Public Notice, each with its own requirements for the content of notice and the procedure for publication. Responsible Staff must familiarize themselves with the public notice legislative requirements that are relevant to their Activity.

#### 3. SCOPE:

3.1 This policy applies to all Responsible Staff providing services that require the publishing of Statutory Public Notice.

#### 4. **DEFINITIONS:**

4.1 In this policy:

- a. "Activity" means an action the CRD is undertaking, an event, or other matter that triggers the legislative requirement to provide Statutory Public Notice (e.g., providing notice of a proposed disposition of land or improvements, pursuant to section 286 of the Local Government Act);
- b. "**Periodical**" means a local community newspaper or magazine that is published at regular intervals.
- c. **"Public Notice Posting Place"** has the meaning given to that term in the "Capital Regional District Board Procedures Bylaw, 2012";
- d. "Public Notice Bylaw" means Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023", adopted pursuant to section 94.2 of the *Community Charter*, which establishes two means of publication by which a notice is to be published;
- e. "Responsible Staff" means the CRD staff member performing an Activity; and
- f. "Statutory Public Notice" means a notice that the Community Charter, Local Government Act, or any other legislation requires to be published in accordance with section 94 of the Community Charter.

#### 5. **PROCEDURE**:

#### General obligation of Responsible Staff

- 5.1 Responsible Staff must ensure that Statutory Public Notices are published:
  - a. by the means of publication specified in the Public Notice Bylaw, namely:
    - (i) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice, and
    - (ii) one time on the Capital Regional District website;
  - b. at the Public Notice Posting Place; and
  - c. in accordance with the requirements and timelines of:
    - (i) sections 94 and 94.2 of the *Community Charter*; and
    - (ii) the relevant legislation that provides the mandatory content of the notice, the timeline for publication, and any other requirements.

#### Responsible Staff to contact Corporate Communications

- 5.2 Corporate Communications must publish all Statutory Public Notices, in collaboration with Responsible Staff.
- 5.3 No less than two weeks before a deadline for a Statutory Public Notice, Responsible Staff must provide to Corporate Communications staff the content for, and legislative context of, the Statutory Public Notices along with the required timeline for publications

and the proposed print publication to publish the Statutory Public Notice. Corporate Communications may require Responsible Staff to fill intake forms, take additional actions, or provide other information to facilitate the publication process.

#### Choosing the appropriate newspaper

- When choosing the appropriate newspaper to publish a Statutory Public Notice, Responsible Staff, in collaboration with Corporate Communications, must consider the following guidelines:
  - a. if the entire capital region is affected by the subject matter of the notice, then Responsible Staff must publish the notice in a print newspaper with regional distribution; and
  - b. if the area affected by the subject matter of the notice is sub-regional or local, then Responsible Staff must publish the notice either in a print newspaper with regional distribution or in a print newspaper or print Periodical with more localized distribution if that local publication's distribution schedule allows for statutory timelines to be met.
- 5.5 For certainty, section 5.4 does not require Responsible Staff to publish a Statutory Public Notice in multiple print publications.

#### Additional notices

In addition to publishing Statutory Public Notices, if residents of a local community customarily use other physical locations for the purpose of raising public awareness of local matters (e.g., public notice boards, bulletin boards at community halls or fire halls, community flyers, etc.), Responsible Staff may consider whether additional notices or information about an Activity should be distributed to those places.

#### Social media

5.7 In addition to publishing Statutory Public Notices, where a sub-regional or local community is most effectively reached through social media or online platforms, Responsible Staff may consult with Corporate Communications staff on whether to also share notice, or information, about the Activity by those means. The decision to post on social media platforms is subject to the discretion of Corporate Communications staff and Content Leads in accordance with the Social Media Policy.

#### Recordkeeping

5.8 Responsible Staff must retain a record of the publication of each Statutory Public Notice, such as a scanned copy of a newspaper clipping, a screenshot of the public notice on the CRD website, or a picture of the posting at the Public Notice Posting Place.

#### 6. AMENDMENT(S):

Adoption Date	Description:
January 1, 2024	Initial adoption date (Approved September 28, 2023).

#### 7. REVIEW(S):

Review Date	Description:
Three years from	
adoption	

## 8. RELATED POLICY, PROCEDURE OR GUIDELINE:

ADM19, Social Media Policy



## REPORT TO GOVERNANCE COMMITTEE MEETING OF WEDNESDAY, AUGUST 02, 2023

#### SUBJECT Bylaw No. 4556: Capital Regional District Public Notice Bylaw No. 1, 2023

#### **ISSUE SUMMARY**

To consider the adoption of a public notice bylaw specifying two means of publication for statutorily required public notices.

#### **BACKGROUND**

When the *Local Government Act (LGA)* or the *Community Charter (Charter)* requires the CRD to provide advance public notice of a matter of public interest, the CRD follows the *Charter's* default procedure of publishing a notice in a newspaper for two consecutive weeks. Recent amendments to the *LGA* and *Charter* enable the CRD to adopt a public notice bylaw specifying alternative means of publishing public notice.

At its meeting of April 12, 2023, the CRD Board directed staff to report back through the Governance Committee on options for a public notice bylaw and policy.

The proposed Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023" (Appendix A) specifies two means of publication for statutorily required public notices:

- (a) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice; and
- (b) one time on the Capital Regional District website.

If adopted, the proposed Bylaw would come into effect on January 1, 2024.

#### **ALTERNATIVES**

#### Alternative 1

The Governance Committee recommends to the Capital Regional District Board:

- 1. That Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023" be introduced and read a first, second, and third time;
- 2. That Bylaw No. 4556 be adopted.

#### Alternative 2

The Governance Committee recommends to the Capital Regional District Board:

That staff report back through the Governance Committee on other options for a public notice bylaw and policy.

#### **IMPLICATIONS**

#### Implications of Alternative 1

Consideration of the principles for effective public notice

The Public Notice Regulation (Regulation) (Appendix B) provides that, before adopting a public

notice bylaw, the Board must consider the following principles for effective public notice: the proposed means of publication should be reliable, suitable for providing notices, and accessible (the "Principles").

The CRD may specify any means of publication, provided that the Board considers the Principles before adopting the bylaw.

The table at Appendix C provides staff's assessment of how the two recommended means of publication specified in Bylaw No. 4556—one time in a print newspaper or periodical and one time on the CRD website —meet the standards set by the Regulation.

#### Policy Implications

Staff have prepared an administrative Public Notice Policy (the "Policy") (Appendix D) intended to ensure that community members are informed of matters of public interest and that the CRD is complying with statutory requirements for providing public notice.

The proposed Policy provides guidance on the choice of a print publication for a public notice:

- if the entire capital region is affected by the subject matter of the notice, then the notice must be published in a print newspaper with regional distribution;
- if the area affected is sub-regional or local, then the staff member can choose to publish in a print newspaper or periodical with more localized distribution (if the required timelines can be met). The reference to "periodical" in the bylaw is intended to broaden the type of publications staff can consider for public notice in remote areas, such as local community newsletters or magazines.

This Policy will require operational staff to coordinate with Corporate Communications to select the most appropriate print publication based on the subject matter of the notice, the area affected by the notice, and timing constraints.

Additionally, the Policy directs staff:

- on the procedure for collaborating on publications with Corporate Communications;
- to consider additional notices for smaller communities that use other means to spread local news, such as public notice boards, bulletin boards at community halls, etc.;
- to consider collaborating with Corporate Communications on social media posts to raise awareness of the activity, in accordance with the CRD's social media policy; and
- to retain records pertinent to the posting of the public notice.

The Policy is being presented to the Board for information in this report to demonstrate how staff intend to implement the public notice bylaw. In accordance with the CRD Policy Management Framework, staff propose that the Policy will be an Administrative Policy, rather than a Board Policy, as it provides internal direction across departments and assists staff in operating within current legislation. Assuming the Board adopts the Public Notice Bylaw, the Policy would be finalized, adopted, and amended as needed by the Chief Administrative Officer. The Policy would be owned and monitored by Corporate Communications.

#### Alignment with Board Priorities

The proposed Bylaw and Policy would serve to foster greater civic participation among diverse community members (Initiative 5d). By requiring the posting of public notices online, the CRD's public notices will reach a broader audience. Further, by maintaining the requirement to publish

printed ads, local newspaper readers will continue to be apprised of matters of public notice. This customized approach to public notice should reach more people across the region and cultivate greater transparency about the work of the CRD.

The Bylaw's requirement that the CRD post notices on the CRD website will ensure access to public notice for residents from the CRD's more rural areas, where newspaper circulation is less prevalent. The Policy further prompts staff to consider other means of notice, over-and-above the minimum requirements, where a local community customarily uses another forum for public information.

#### Financial Implications

The proposed bylaw should result in minor savings on advertising costs for the CRD, as the CRD will only be required to buy one print ad per notice rather than two.

#### Service Delivery Implications

The current public notice requirement of two notifications by newspaper often causes scheduling and logistical challenges. It can be challenging to track and meet the publication schedules of the various newspapers across the region while also meeting statutory deadlines. While this concern is not eliminated by the proposed Bylaw, publishing a notice in a print publication once rather than twice should ease scheduling difficulties.

The proposed Bylaw would come into effect on January 1, 2024, to allow time for staff to develop a landing page for Public Notices on the CRD website and adjust internal procedures. This approach will also allow staff to start publishing public notices to the CRD website and advertise the new feature before it becomes legally required.

#### Implications of Alternative 2

The Board is not required to adopt a public notice bylaw. If the Board is not satisfied with the means of publication specified in Bylaw No. 4556 or the supporting policy proposed by Alternative 1, it can choose to continue with the default method of two publications by newspaper and direct staff to report back through the Governance Committee on further options for a public notice bylaw or policy.

Staff also considered the option of developing an e-mail subscription service for public notices; however, this option would require additional website development work and would delay timelines for implementation. This is a service staff are considering offering in the future as part of a planned website redesign.

#### CONCLUSION

With recent legislative amendments, the Board can adopt a public notice bylaw specifying alternative means for publishing statutory public notice. Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023" specifies two means of publication—one time in a newspaper or print periodical and one time on the CRD website—that are reliable, suitable for providing notices, and accessible. The Public Notice Policy complements the Bylaw and will help ensure that the CRD is informing community members of matters of public interest and complying with the legislative requirements.

#### **RECOMMENDATION**

The Governance Committee recommends to the Capital Regional District Board:

- 1. That Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023" be introduced and read a first, second, and third time;
- 2. That Bylaw No. 4556 be adopted.

Submitted by:	Peter Nyhuus, J.D., Legal Counsel, Legal Services & Risk Management
Concurrence:	Steve Carey, B. Sc., J.D., Acting General Manager, Corporate Services
Concurrence:	Ted Robbins, B. Sc., C. Tech., Chief Administrative Officer

#### **ATTACHMENTS**

Appendix A: Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023"

Appendix B: Public Notice Regulation, B.C. Reg. 52/2022

Appendix C: Table applying principles for effective public notice to Recommended Means of

Publication

Appendix D: Draft Public Notice Policy

#### CAPITAL REGIONAL DISTRICT BYLAW NO. 4556

A BYLAW TO PROVIDE FOR ALTERNATIVE MEANS OF PUBLISHING A PUBLIC NOTICE

#### WHEREAS:

- A. In accordance with section 94.2 of the *Community Charter*, the Regional Board may, by bylaw, provide for alternative means of publishing a statutorily required public notice instead of publishing the public notice in accordance with section 94.1(1)(a) and (b);
- B. The Regional Board wishes to specify two means of publication by which a notice is to be published;
- C. The Regional Board has considered the following principles for effective public notice, prescribed by the *Public Notice Regulation*, B.C. Reg. 52/2022:
  - (a) the means of publication should be reliable;
  - (b) the means of publication should be suitable for providing notices; and
  - (c) the means of publication should be accessible;
- D. The Regional Board considers the means of publication specified by this bylaw to be reliable, suitable for providing notices, and accessible.

**NOW THEREFORE**, the Capital Regional District Board in open meeting assembled hereby enacts as follows:

- 1. When the *Community Charter*, the *Local Government Act*, or another Act requires notice to be given or published in accordance with section 94 of the *Community Charter*, then the notice must be published by the following means of publication:
  - (a) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice; and
  - (b) one time on the Capital Regional District website.
- 2. In the event of conflict or inconsistency between the means of publication specified in this Bylaw and the means of publication specified in another Capital Regional District Bylaw, as they relate to the notice requirements of section 94 of the *Community Charter*, the requirements of this Bylaw shall prevail.
- 3. This bylaw comes into force on January 1, 2024.

#### Bylaw No. 4556 Page 2

4.	This bylaw may be cited for all purposes 2023".	as "Capit	al Regional District Put	olic Notice Bylaw No. 1,
RE	AD A FIRST TIME THIS	th	day of	20
RE	AD A SECOND TIME THIS	th	day of	20
RE	AD A THIRD TIME THIS	th	day of	20
AD	OPTED THIS	th	day of	20
СН	AIR	_	CORPORATE OFFICE	ER

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B.C. Reg. 52/2022 M55/2022 Deposited March 1, 2022

This consolidation is current to January 24, 2023.

#### **Link to consolidated regulation (PDF)**

#### **Community Charter**

#### **PUBLIC NOTICE REGULATION**

#### **Definition**

1 In this regulation, "Act" means the *Community Charter*.

#### Principles for effective public notice

- **2** (1) Before adopting, under section 94.2 of the Act, a bylaw providing for alternative means of publishing a notice, a council must consider the following principles:
  - (a) the means of publication should be reliable;
  - (b) the means of publication should be suitable for providing notices;
  - (c) the means of publication should be accessible.
  - (2) Means of publication are reliable if
    - (a) they provide factual information, and
    - (b) publication takes place at least once a month or, if the means of publication is a website, the website is updated at least once a month.
  - (3) Means of publication are suitable for providing notices if
    - (a) they allow all information in a notice to be displayed legibly,
    - (b) they allow a notice to be published by the required date, and
    - (c) they allow a person to consult a notice more than once during the period from the date of publication until the date of the matter for which notice is required.
  - (4) Means of publication are accessible if
    - (a) they are directed or made available to a diverse audience or readership, and
    - (b) they are easily found.

[Provisions relevant to the enactment of this regulation: *Community Charter*, S.B.C. 2003, c. 26, s. 94.2.]

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APPENDIX C: Table applying the principles for effective public notice to the Recommended Means of Publication

Principles for effective public notice set by the		Recommended Means of Publication			
Regulation		1. Newspaper / Periodical	2. CRD website		
Means of publication are reliable if:	once a month or, if the means of publication is a website, the website is updated at least once a month.	(a) The Regional District is served by numerous newspapers providing factual information.	(a) The CRD website provides factual information about the CRD and its activities and initiatives.		
		(b) The Regional District is served by newspapers that publish with regular frequency (ranging from six days a week to monthly periodicals).	(b) The CRD website is updated regularly by staff, as needed.		
Means of publication are suitable for	<ul><li>(a) they allow all information in a notice to be displayed legibly,</li><li>(b) they allow a notice to be</li></ul>	(a) Newspapers allow the CRD to publish large notifications which legibly display the information.	(a) The website allows staff to display all relevant information legibly.		
providing notices if:	published by the required date, and  (c) they allow a person to consult a notice more than once during the period from the date of publication until the date of the matter for which notice is required.	(b) Certain newspapers are published frequently enough to allow staff to publish a notice by the required date.	<ul><li>(b) Staff controls the CRD website and can publish notices as needed to meet the required date.</li><li>(c) A person with internet access</li></ul>		
		(c) A printed newspaper ad allows a person to consult a notice more than once during the period from the date of publication until the date of the matter for which notice is required.	can return to the CRD website any number of times to consult the notice.		
Means of publication are accessible if:	(a) they are directed or made available to a diverse audience or readership, and  (b) they are easily found.	(a) While newspaper circulation is not as high as it once was, newspapers are directed at the	(a) The CRD website is available fo no charge to any person with an internet connection.		
		general public and are available to a diverse audience.	(b) The CRD website is easily found by searching in a search engine.		
		(b) Newspapers are easily found in most parts of the Regional District although distribution to certain remote areas is challenging.	The website will have a landing page for Public Notices on the CRD home page.		



## CAPITAL REGIONAL DISTRICT CORPORATE POLICY

Making a difference...together

Policy Type	Administrative	Administrative			
Section	Corporate Communica	Corporate Communications			
Title	PUBLIC NOTICE POI	PUBLIC NOTICE POLICY [DRAFT]			
Adopted Date	January 1, 2024	January 1, 2024 Policy Number ADM			
Last Amended					
Policy Owner	Corporate Communica	ations			

#### 1. POLICY:

- 1.1 This policy will ensure that the Capital Regional District (CRD) is both informing community members of matters of public interest that may affect them and complying with statutory requirements for providing public notice.
- 1.2 This policy is supplementary to the Public Notice Bylaw and must be used by staff when the CRD is required by law to provide Statutory Public Notice.

#### 2. **PURPOSE**:

- 2.1 The purpose of this policy is to provide guidance and direction to Responsible Staff tasked with publishing Statutory Public Notice regarding:
  - a. how and where Statutory Public Notices must be published;
  - b. the procedure for collaborating with Corporate Communications;
  - c. the choice of print publication;
  - d. the consideration of further publications in local communities or online; and
  - e. recordkeeping.
- 2.2 The policy is not intended to comprehensively describe all procedures Responsible Staff must take when publishing Statutory Public Notices. The *Community Charter* and *Local Government Act* contain many provisions that necessitate the publication of Statutory Public Notice, each with its own requirements for the content of notice and the procedure for publication. Responsible Staff must familiarize themselves with the public notice legislative requirements that are relevant to their Activity.

#### 3. SCOPE:

3.1 This policy applies to all Responsible Staff providing services that require the publishing of Statutory Public Notice.

#### 4. **DEFINITIONS**:

4.1 In this policy:

- a. "Activity" means an action the CRD is undertaking, an event, or other matter that triggers the legislative requirement to provide Statutory Public Notice (e.g., providing notice of a proposed disposition of land or improvements, pursuant to section 286 of the Local Government Act);
- b. "**Periodical**" means a local community newspaper or magazine that is published at regular intervals.
- c. **"Public Notice Posting Place"** has the meaning given to that term in the "Capital Regional District Board Procedures Bylaw, 2012";
- d. "Public Notice Bylaw" means Bylaw No. 4556, "Capital Regional District Public Notice Bylaw No. 1, 2023", adopted pursuant to section 94.2 of the *Community Charter*, which establishes two means of publication by which a notice is to be published;
- e. "Responsible Staff" means the CRD staff member performing an Activity; and
- f. "Statutory Public Notice" means a notice that the *Community Charter*, *Local Government Act*, or any other legislation requires to be published in accordance with section 94 of the *Community Charter*.

#### 5. **PROCEDURE:**

#### General obligation of Responsible Staff

- 5.1 Responsible Staff must ensure that Statutory Public Notices are published:
  - a. by the means of publication specified in the Public Notice Bylaw, namely:
    - (i) one time in a print newspaper or print periodical distributed in the area affected by the subject matter of the notice, and
    - (ii) one time on the Capital Regional District website;
  - b. at the Public Notice Posting Place; and
  - c. in accordance with the requirements and timelines of:
    - (i) sections 94 and 94.2 of the Community Charter; and
    - the relevant legislation that provides the mandatory content of the notice, the timeline for publication, and any other requirements.

#### Responsible Staff to contact Corporate Communications

- 5.2 Corporate Communications must publish all Statutory Public Notices, in collaboration with Responsible Staff.
- 5.3 No less than two weeks before a deadline for a Statutory Public Notice, Responsible Staff must provide to Corporate Communications staff the content for, and legislative context of, the Statutory Public Notices along with the required timeline for publications

and the proposed print publication to publish the Statutory Public Notice. Corporate Communications may require Responsible Staff to fill intake forms, take additional actions, or provide other information to facilitate the publication process.

#### Choosing the appropriate newspaper

- When choosing the appropriate newspaper to publish a Statutory Public Notice, Responsible Staff, in collaboration with Corporate Communications, must consider the following guidelines:
  - a. if the entire capital region is affected by the subject matter of the notice, then Responsible Staff must publish the notice in a print newspaper with regional distribution; and
  - b. if the area affected by the subject matter of the notice is sub-regional or local, then Responsible Staff must publish the notice either in a print newspaper with regional distribution or in a print newspaper or print Periodical with more localized distribution if that local publication's distribution schedule allows for statutory timelines to be met.
- 5.5 For certainty, section 5.4 does not require Responsible Staff to publish a Statutory Public Notice in multiple print publications.

#### Additional notices

In addition to publishing Statutory Public Notices, if residents of a local community customarily use other physical locations for the purpose of raising public awareness of local matters (e.g., public notice boards, bulletin boards at community halls or fire halls, community flyers, etc.), Responsible Staff may consider whether additional notices or information about an Activity should be distributed to those places.

#### Social media

5.7 In addition to publishing Statutory Public Notices, where a sub-regional or local community is most effectively reached through social media or online platforms, Responsible Staff may consult with Corporate Communications staff on whether to also share notice, or information, about the Activity by those means. The decision to post on social media platforms is subject to the discretion of Corporate Communications staff and Content Leads in accordance with the Social Media Policy.

#### Recordkeeping

5.8 Responsible Staff must retain a record of the publication of each Statutory Public Notice, such as a scanned copy of a newspaper clipping, a screenshot of the public notice on the CRD website, or a picture of the posting at the Public Notice Posting Place.

#### 6. AMENDMENT(S):

Adoption Date	Description:	
January 1, 2024	Initial adoption date.	

## 7. REVIEW(S):

Review Date	Description:
Three years from	
adoption	

## 8. RELATED POLICY, PROCEDURE OR GUIDELINE:

ADM19, Social Media Policy



## **AAP Communication Plan Options**

The tables below outline the range of media options available to CRD for promoting AAP's, broken down into:

- 1. Current practices, and
- 2. Enhanced options.

Communication information channels under current practices will operate as a baseline for each AAP. Enhanced options can be leveraged depending on the scale and scope of the AAP.

In addition, we propose the public receive advanced notice through a news release and social media, when an identified significant AAP is pending.

A range of pricing is included to provide a sense of the cost impact on programs.

**Table 1: Current Practice** 

Media Channel	Coverage Area	Frequency	Content Type	Approx Cost
Website	Regional	Persistent	Notice published to Public Notices page Dedicated AAP page: - Notice - Bylaw - Response Form	N/A
			- FAQ - Staff Report	
Media Release	Regional	One time on AAP launch date	Distributed Region Wide with appropriate hashtags	N/A
Social Media	Regional	Persistent	Posted primarily on X, FB	N/A
Times Colonist	Regional	Daily (except Monday)	Print Ad   Full Notice 8 x 10	\$1,400

Table 2: Enhanced Options – to be determined on case-by-case basis

Media Channel	Coverage Area	Frequency	Content Type – based on ¼ page ad size with call to action to full public notice	Approx Cost
Black Press (BP) Combined Weeklies	Regional	Weekly	1/4 page	\$1500
BP-Vic News	Sub- regional	Weekly	1/4 page	\$400
BP- Saanich News	Sub- regional	Weekly	1/4 page	\$400
BP- Goldstream Gazette	Sub- Regional	Weekly	1/4 page	\$400
BP- Oak Bay News	Sub- regional	Weekly	1/4 page	\$300
BP- Peninsula News	Sub- regional	Weekly	1/4 page	\$400
BP- Sooke News Mirror	Electoral Area - JDF	Weekly	1/4 page	\$300
Driftwood	Electoral Area – SSI / SGI	½ Colour		\$600- \$1,000
Driftwood Website Online	Electoral Area – SSI / SGI	persistent	Top Banner Big Box Square	\$900 \$400
Salt Spring Exchange Online	Electoral Area SSI/SGI	persistent	Public notice in Government Services section for 28 days	\$40
Pender Post	SGI	Monthly	1/4 page	\$50
Galiano, Apple Pie Magazine	SGI	Monthly	1/4 page	\$70
Saturna Scribbler	SGI	Monthly	⅓ page	\$75
Mayneliner	SGI	Monthly	1/4 page	\$80
Paid social media	Regional	persistent	Call to action tile to learn more about AAP	\$200
Community Notice Boards, Posters	Electoral Area – SGI	Occasional	Notices in Community halls, relevant public spaces	N/A

## Table: Future Planned and Potential Alternative Approval Processes (2024 – 2025)

Sequencing	AAP Timeline	Bylaw No.	Bylaw Name	Up to Maximum \$	Participating Area	Status
1	2024 - Q4	4575	Biodiversity and Environmental Stewardship Coordination Establishing Bylaw No. 1, 2023	\$0.5M annually	Regional	Ready for AAP
2	2024 - Q4	4602	Foodlands Access Service Establishment Bylaw No. 1, 2024	\$1M annually	Regional	Awaiting Inspector Approval
3	2025 - Q1	4630	Regional Transportation Service Establishing Bylaw No. 1, 2024	\$20M annually	Regional	Awaiting Inspector Approval
4	2025 - Q2	-	GVWSA Land Acquisition of priority lands for Regional Water Supply Loan Authorization Bylaw	\$32.3M	All Except SGI & SSI	Board directed draft bylaw
5	2025 - Q3	-	TBC - SEAPARC 2025 Capital Project Loan Authorization Bylaw	\$3.15M	Sooke and JDF EA except for Port Renfrew Area	Board directed draft bylaw
6	2025 - Q3	-	TBC - SSI Pool Building Envelope Loan Authorization Bylaw	TBC	Salt Spring Island	-
7	2025 - Q3	-	TBC - Liquid Waste Management Core Area and Western Communities Service (Biosolids Thermal Processing) Loan Authorization Bylaw	ТВС	Colwood, Esquimalt, Langford, Oak Bay, Saanich, Victoria, View Royal	Board directed pilot project, TBC at Oct 30 provisional budget discussion
8	ТВС	-	TBC - Regional Harbours Service Establishment Bylaw	ТВС	Regional	Board directed report back on expanding the core area harbours service



## REPORT TO GOVERNANCE COMMITTEE MEETING OF WEDNESDAY, OCTOBER 02, 2024

#### **SUBJECT** Capital Regional District Accessibility Plan

#### **ISSUE SUMMARY**

To introduce the Capital Regional District's (CRD's) Accessibility Plan.

#### **BACKGROUND**

In June 2021, the *Accessible British Columbia Act* (the "Act") became law and provides a framework to identify, remove, and prevent barriers to accessibility. To advise the province on matters related to accessibility and to support the development of accessibility standards, the Province of British Columbia established the Provincial Accessibility Committee. This included the creation of a forward-looking, three-year government accessibility plan, determining which other organizations the law will apply to and developing a feedback tool to ensure people throughout the province can provide input on identifying, preventing and removing barriers. Currently the Act applies to the Provincial Government and the following "prescribed organizations": Crowns, Tribunals and Agencies; Regional Districts, Municipalities and Municipal Police; Public Libraries; Public School Districts and Independent Schools; Post-Secondary Institutions; and Health Authorities. The Act does not currently extend beyond the prescribed organizations as listed, such as to non-profit societies or independent corporations established under the *Business Corporations Act*, including the Capital Region Housing Corporation (CRHC).

To support the Act, regulations require local governments to establish an accessibility committee, an accessibility plan, and a tool to receive feedback on accessibility. The CRD established its Accessibility Advisory Committee (AAC) in September 2023, along with the tool to receive feedback on accessibility. Currently the CRD's AAC has ten (10) members, including the CRD Governance Committee Chair as liaison. Work of the AAC is supported by staff in the CRD Human Resources and Corporate Safety Division, including the CRD's Manager of Equity, Diversity, Inclusion and Accessibility and the Senior Manager of Human Resources and Corporate Safety.

Over the past year, CRD staff and the AAC have been working the development of the CRD's Accessibility Plan (the "Plan"). The CRD's Accessibility Advisory Committee reviewed a draft Accessibility Plan at the July 16, 2024, Committee meeting. A motion was made that the amendments to the CRD Accessibility Plan as discussed be approved, with final comments to be received via email by July 31, 2024. The updated plan was shared at the September 17, 2024, Accessibility Advisory Committee meeting.

Consistent with the regulation and Act, the Plan outlines how the organization will identify, remove and prevent barriers to people in the organization or interacting with it. The Plan will be reviewed and updated at least once every three years. In updating the Plan, the CRD will consult with ACC and will consider specified principles of inclusion, adaptability, diversity, collaboration, self-determination, and universal design. In updating the Plan, the CRD will also consider comments received through its public feedback mechanism.

As staff seek to improve accessibility within various services and facilities, the CRD, with guidance of the AAC, has identified broad priority areas which include: Built Environment Improvements; Resourcing, Awareness and Training; and Increased Access. Each of these priorities has several actions and action timelines, and the CRD will regularly report on progress on these. The CRD recognizes that each of these priority areas, their objectives, actions and timelines will be updated from time to time, and the feedback received from the public and staff, and the work of the AAC, will help shape the outcome more fully. The CRD also recognizes that additional funding will be required to implement some of the actions.

With the Plan now developed, it will be available publicly and posted on the CRD's Accessibility webpage, which includes our tool to receive feedback on accessibility. A copy of the CRD's Accessibility Plan is attached for information. The final file that will be posted to the website will meet Web Content Accessibility Guidelines (WCAG2) accessibility standards.

#### **ALTERNATIVES**

#### Alternative 1

The Governance Committee recommends to the Capital Regional District Board: That the Capital Regional District Accessibility Plan be approved.

#### Alternative 2

That this report be referred back to staff for additional information.

#### **IMPLICATIONS**

#### Social Implications

In line with the *Accessible British Columbia Act* and Regulation, and with the guidance of the Accessibility Advisory Committee, the Accessibility Plan outlines priorities for the CRD to better ensure its policies, programs, services, built environments, infrastructure, and outdoor spaces that improve the livability, inclusivity, and accessibility for persons with disabilities in the capital region. Many initiatives have already been undertaken, and our Plan will help provide a roadmap where staff can continue to make improvements.

#### Financial Implications

Many actions and initiatives can be advanced and funded through the current requisition. Any actions that may require additional funding considerations will form part of annual service planning considerations.

Equity, Diversity and Inclusion (EDI) Implications

The CRD's Accessibility Plan directly supports the principle of equity by increasing equitable access and removing barriers to CRD's services. It supports the principles of diversity and inclusion by fostering a more inclusive organizational work environment. The actions in the Plan were developed in alignment with EDI-related actions in the People, Safety and Culture Strategic Plan and the Corporate Communications Strategic Plan. They were also developing in consideration of the Draft Accessibility Standards that the Province of BC shared through public

consultation process. Because the principle of Universal Design underlies the Accessibility Plan, it is expected to positively impact not just people with disabilities but also people from other marginalized groups. The final Plan document is created using best practices in accessibility.

#### Service Delivery Implications

The CRD Accessibility Plan encompasses the services and facilities within the CRD's authority. The Plan does not encompass services provided by other organizations or entities within the Region, including the Capital Regional Housing Corporation (CRHC) as a not-for-profit. Actions have been established within the CRD's Accessibility Plan to explore inter-organizational collaboration that improves and enhances accessibility including those services provided of the CRHC as a not-for-profit corporation.

#### **CRHC** Implications

While the CRHC is not a defined government or prescribed organization under the Act, the CRHC embraces the goal of accessibility. The CRHC is required to adhere to BC Housing's Accessibility Plan through its funding agreements and is subject to all requirements under municipal bylaws, the BC Building Code, BC Housing's Design Guidelines and Construction Standards and/or any other funding, legislative and regulatory requirements as may be applicable.

Further, the CRHC adheres to a duty to accommodate under the *BC Human Rights Code*. This is to mean that where an accommodation is required and where the CRHC receives the specific request (which may include anything from changing the style of door handle, to the instillation of ceiling tracts, to working to rehome the tenant in a unit that is better suited to their specific requirements) the CRHC then works directly with the household on a case-by-case basis to determine the best approach to an accommodation that is determined collaboratively with the tenant and often with a Health Care Practitioner. There may be situations where an accommodation request is denied, and though rare, can include such reasons as the request was not supported by the Health Care Practitioner or the requested accommodation doesn't exist in a manner that is suited to the needs of the tenant. In these cases, the CRHC will work with the tenant to identify and suggest alternatives.

It should be noted that BC Housing, the CRHC's primary funder as well as the main funder for subsidized and supportive housing across the province, is a prescribed organization under the Accessible BC Act and as such is currently working on an Accessibility Plan that will consider the following five accessibility realms: built environment, employment, information and communications technologies, procurement of goods and services, and program and service delivery. Further to this, staff understand that BC Housing will also be working on accessible facility design guidelines for new or renovation projects, a building inventory and accessibility upgrade plan to assess existing housing stock, design components for redevelopment projects to establish new goals to improve accessibility in housing, and training for front line staff with a focus on trauma-informed service delivery to equity and rights-seeking groups. When completed, these undertakings will likely significantly shift the requirements of all housing entities accessing funding or financing through BC Housing, including the CRHC, and through the CRD's Accessibility Plan staff intend to work collaboratively with BC Housing to further enhance and resource accessibility initiatives in housing operations.

#### CONCLUSION

Regulations in the Province of British Columbia came into force which require local governments to establish an accessibility committee, an accessibility plan and a tool to receive feedback on accessibility. With guidance of its Accessibility Advisory Committee, the CRD has developed its Accessibility Plan inclusive of the specific principles of inclusion, adaptability, diversity, collaboration, self-determination, and universal design.

#### **RECOMMENDATION**

The Governance Committee recommends to the Capital Regional District Board: That the Capital Regional District Accessibility Plan be approved.

Submitted by:	Alima Ali, M.Ed., B.Ed., B.A., C.O.C., Manager, EDI and Accessibility
Concurrence:	Chris Neilson, MBA, CPHR, Senior Manager Human Resources & Corporate Safety
Concurrence:	Ted Robbins, B. Sc., C. Tech., Chief Administrative Officer

#### **ATTACHMENT(S)**

Appendix A: CRD Accessibility Plan



# Capital Regional District Accessibility Plan

SEPTEMBER 2024



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For a copy of this Accessibility Plan as a Word document, please email our Human Resources and Corporate Safety Department at accessibility@crd.bc.ca.



## Message from the CAO



Ted Robbins, Chief Administrative Officer

As an organization dedicated to service and community excellence, the Capital Regional District (CRD) is committed to increasing accessibility across its spaces, services and communications. I am pleased to present the CRD Accessibility Plan.

Guided by the *Accessible British Columbia Act*, the CRD has established an Accessibility Advisory Committee and developed the Accessibility Plan to guide us in identifying and removing barriers. Accessibility is an element of our many CRD service strategies, approaches and plans, and will remain a foundation to our service provision for years to come. We recognize there is much more work to do in this area and that being an accessible organization is an iterative journey. With input and feedback from the public, staff, elected officials, and community partners, we will continue to make accessibility improvements.

We are focusing on three priority areas in the CRD Accessibility Plan:

- ▶ Resourcing, Awareness and Training
- ► Increased Access
- ▶ Built Environment Improvements

Each priority area includes outcomes and objectives that work towards the CRD being a more accessible organization. We look forward to our journey, and the outcomes it holds.

Ted Robbins, Chief Administrative Officer

## Territorial Acknowledgement

The CRD conducts its business within the Territories of many First Nations, including but not limited to BOKEĆEN (Pauquachin), MÁLEXEŁ (Malahat), P'a:chi:da?aht (Pacheedaht), Spune'luxutth' (Penelekut), Sc'ianew (Beecher Bay), Songhees, SŢÁUTϢ (Tsawout), T'Sou-ke, ϢJOŁEŁP (Tsartlip), WSIKEM (Tseycum), and xwsepsəm (Esquimalt), all of whom have a long-standing relationship with the land and waters from time immemorial that continues to this day.



## Commitment to Equity, Diversity, Inclusion & Accessibility

The CRD is committed to ensuring equal access and participation for people with disabilities. We are committed to identifying, removing, and preventing barriers across our services, programs and infrastructure, and treating all people in ways that allow them to maintain their dignity and independence. We believe in inclusion and are committed to meeting the needs of people who face accessibility barriers. We recognize the essential knowledge and perspectives of people with lived experiences and commit to making sure those voices are part of accessibility planning.

At the CRD, we are committed to creating an inclusive workplace culture that celebrates the uniqueness of individuals – where differences are recognized, appreciated and responded to in ways that fully respect each person's background, lived experiences, talents and strengths.

We value equity, diversity, and inclusion and are committed to listening, learning and evolving on this journey to improve the sense of belonging for everyone at the CRD.

## About the CRD

The CRD is the regional government for 13 municipalities and three electoral areas on southern Vancouver Island and the Gulf Islands, serving more than 435,000 citizens. The Traditional Territories of many First Nations span portions of the region and 11 of those Nations hold reserve lands throughout the capital region.

The CRD was incorporated in 1966 to provide regional decision-making on matters that transcend municipal boundaries and to enable more effective service delivery to residents regionally, sub-regionally and locally.

The CRD plays a key role in providing services that can be delivered efficiently and effectively through region- wide or shared service delivery models to ensure a livable, sustainable and resilient capital region. As a local government for electoral areas, the CRD develops partnerships to facilitate and deliver projects and services for residents living in unincorporated areas.

The CRD has more than 200 services, infrastructure and financing agreements with municipalities and electoral areas. CRD services are organized into the following categories:

- ▶ Regional, where all municipalities and electoral areas are served
- ▶ Sub-regional, where two or more jurisdictions are served
- ▶ Local, in the electoral areas where the CRD is the local government

The CRD works collaboratively with First Nations and other orders of governments and has direct relationships with individuals, businesses, organizations, institutions and communities that access regional utilities and services.

The CRD administers the Capital Regional Hospital District (CRHD). The CRHD invests in traditional health care services and provides capital funding for health care infrastructure, such as health facilities and hospital equipment.

The CRD also owns and operates the Capital Region Housing Corporation (CRHC), a non-profit provider of approximately 2,000 affordable rental units throughout the region. As to the CRHC and as a separate corporation existing under the BC Business Corporations Act, it is neither a municipality nor a regional district for purposes of the Accessible BC Act. As such, the CRHC's facilities and operations are not within the scope of this Accessibility Plan. However, as a wholly owned subsidiary the CRHC embraces the goal of accessibility, and accessibility standards for all the CRHC's portfolio of residential properties are assured under municipal by-laws, the BC Building Code, and the requirements of project funding.

The CRD follows a five-year service and financial planning process to ensure that resources are used efficiently and that services effectively meet the needs of residents, municipalities, electoral areas and First Nations.

## **Executive Leadership Team**

The Executive Leadership Team (ELT) consists of the Chief Administrative Officer (CAO), Chief Financial Officer (CFO), Corporate Officer, and the General Managers (GMs), who are all Officers of the Corporation.

These Officers direct the departments and divisions across the Corporation and work collaboratively to:

- ▶ Consider strategic issues related to the organization; discuss solutions to organizational challenges
- ► Make decisions effectively on behalf of the organization and in the interests of the CRD Board
- ▶ Provide direction on corporate-wide policies, systems, projects, and initiatives
- ▶ Ensure our employees are supported and empowered to achieve organizational goals

The success of the organization is measured by how well the entire organization performs in effectively and efficiently delivering services to the residents of the region and in its' ability to advance Board and Corporate Priorities within an approved Board budget. It is a key responsibility of the ELT to ensure that the actions, directions, and policies of management are aligned to achieve these objectives and to strengthen our foundational core and ensure that we have an engaged workforce that is valued and supported.

Our Executive Leadership Team (from left to right):

- ▶ Kristen Morley, General Manager, Corporate Services/Corporate Officer
- ▶ Kevin Lorette, General Manager, Planning & Protective Services
- ▶ Nelson Chan, General Manager, Finance and Technology/Chief Financial Officer
- ▶ Ted Robbins, Chief Administrative Officer
- ▶ Alicia Fraser, General Manager, Integrated Water Services
- ▶ Luisa Jones, General Manager, Parks, Recreation & Environmental Services



## **Organizational Structure**

#### **Executive Services**

Under the direction of the Chief Administrative Officer, Executive Services includes Executive Operations, Human Resources & Corporate Safety, Corporate Communications, and Salt Spring Island Administration.

#### **Corporate Services**

Led by the General Manager of Corporate Services, this department includes First Nations Relations, Privacy & Information Services, Legal Services & Risk Management, Legislative Services, and Real Estate & Southern Gulf Islands Initiatives.

#### Finance & Technology

Led by the Chief Financial Officer, this department includes Financial Services, Information Technology & GIS Services, and Arts & Culture.

#### **Integrated Water Services**

Led by the General Manager of Integrated Water Services, this department includes Water Operations, Wastewater Operations, Watershed Protection, Infrastructure Engineering, Customer & Technical Services, and Administrative Services.

#### Parks, Recreation & Environmental Services

Led by the General Manager of Parks, Recreation & Environmental Services, this department includes Climate Action Program, Environmental Protection, Environmental Resource Management, Facilities Management & Engineering Services, Panorama Recreation, Regional Parks, and SEAPARC.

#### Planning & Protective Services

Led by the General Manager of Planning and Protective Services, this department includes Building Inspection, Protective Services, Health & Capital Planning Strategies, Regional Housing, Juan de Fuca Local Area Services, and Regional & Strategic Planning.

## **Cultural Traits**

Our cultural traits reflect what we value as an organization. They were developed through an employee-driven process and are the behaviours and mindset we strive to demonstrate and apply throughout our work, no matter our role at the CRD. We seek to integrate them into our processes and support systems so all employees can be empowered to demonstrate them in their daily activities.



#### **SERVE THE CUSTOMER**

- ▶ Understand the politics
- ▶ Focus on service
- ► Communicate effectively with stakeholders



#### **OWN THE OUTCOME**

- ▶ See the big picture
- ▶ Be accountable for results
- ▶ Build confidence, increase trust, earn respect



#### LEAD THE WAY

- ▶ Think strategically
- ▶ Foster innovation
- ▶ Pursue innovation and seek continuous improvement



#### **DEVELOP EMPLOYEE EXCELLENCE**

- ▶ Model integrity
- ▶ Develop self
- ▶ Support professional growth



#### **WORK COLLABORATIVELY**

- ▶ Build partnerships
- Develop others
- ▶ Work with a common purpose



#### **EMBRACE CHANGE**

- ▶ Demonstrate courage
- ▶ Create a common vision for change and support change management
- ▶ Welcome ideas and perspectives

## **Corporate Statements**

The following statements represent the key purpose, commitment and aspirations of the CRD. Our mission embodies our purpose. The Board and organizational vision statements link the Board's vision with how staff work to achieve the desired outcomes. Other key statements ground our work in important priorities and formally declare our commitment to our shared path forward.

#### Mission

We are a regional federation working together to serve the public good, plan for the future, and help build a livable, sustainable and resilient region. We work across municipal and electoral area boundaries to deliver services to residents regionally, sub-regionally and locally through an inclusive, efficient and open organization.

#### **Board Vision**

The CRD embraces cooperation, innovation, and bold leadership in the delivery of services that contribute to a livable, sustainable, and resilient region. We are a region where all residents are included and have access to a quality of life that is fulfilling for them; and where there is a healthy environment for current and future generations.

#### Organizational Vision

The CRD is a place where employees realize their potential and whose lives are improved every day through organizational connections and meaningful, fulfilling work.

## **Declaration of Climate Emergency**

In February 2019, the CRD Board joined many other local governments across the globe in declaring a climate emergency. Climate Action & Environment remains a top priority for this Board's term. The CRD is working to reduce the organization's greenhouse gases, prepare for climate impacts and support climate action efforts across the region. In 2021, CRD staff completed a comprehensive, data-driven planning process to create a renewed Climate Action Strategy that provides clarity on the role the CRD can play as a leader in climate action over the next five years. For more information, please visit: www.crd.bc.ca/climate

#### Reconciliation

The CRD's boundaries span the traditional territories of many First Nations, whose ancestors have been taking care of the land since time immemorial. The CRD believes that a positive working relationship with First Nations is good for the whole region. For the CRD to have a positive relationship with First Nations we need to acknowledge, respect and complement their Indigenous laws, customs and systems of governance. The CRD is part of a national movement towards Reconciliation with Canada's Indigenous peoples, informed by:

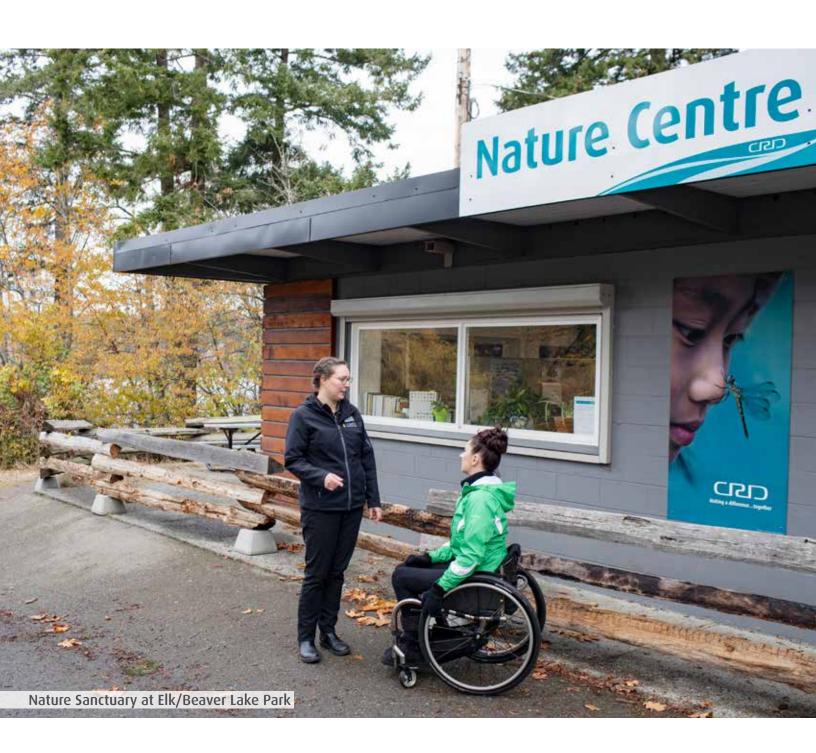
- ▶ The Truth and Reconciliation Commission's Calls to Action
- ▶ The United Nations Declaration on the Rights of Indigenous Peoples
- ▶ Section 35 of the Canadian Charter of Rights and Freedoms
- ▶ The Douglas Treaties and the BC Modern Treaty process

For the full Statement of Reconciliation, please visit: www.crd.bc.ca/first nations

#### Commitment to Equity, Diversity & Inclusion

At the CRD, we are committed to creating an inclusive workplace culture that celebrates the uniqueness of individuals – where differences are recognized, appreciated and responded to in ways that fully respect each person's background, lived experiences, talents and strengths.

We value equity, diversity, and inclusion and are committed to listening, learning and evolving on this journey to improve the sense of belonging for everyone at the CRD.



## **Definitions**

#### Accessibility

All people can take part in their communities through work, play and other daily activities; Accessibility is important for everyone, especially people with disabilities; Accessibility is about removing barriers and increasing inclusion and independence for everyone

#### Accessibility Advisory Committee (AAC)

An official committee established to assist the organization to identify barriers to individuals in or interacting with the organization; composition of committee membership is outlined in the Accessible BC Act; For the CRD, the AAC is established by the CRD Board with an approved Terms of Reference (see Appendix A)

#### Accessibility Plan (AP)

A plan, developed by an AAC, that identifies, removes and prevents accessibility barriers to individuals in or interacting with the organization

#### Accommodation

Adjustments that remove a barrier for a person with a disability

#### **Assistive Device**

Any device that is designed, made, or adapted to assist a person to perform a particular task

#### Barrier

Anything that hinders the full and equal participation in society of a person with an impairment; barriers can be caused by environments, attitudes, practices, policies, information, communications or technologies, and affected by intersecting forms of discrimination. Persons with disabilities face six general barriers:

- 1. **Attitudinal barriers:** when people think and act based on false ideas, leading to discrimination against persons with disabilities
- 2. **Informational or communication barriers:** when communication methods do not reach persons with disabilities because they can't access them or understand them
- 3. **Technological barriers:** when technology can't be accessed by persons with disabilities
- 4. **Physical or architectural barriers:** when physical obstacles make access for persons with disabilities difficult
- 5. **Organizational or systemic barriers:** when an organization's policies or procedures aren't inclusive
- 6. **Sensory barriers:** when sensory information such as lights, sounds, or smells prevent participation in the environment

#### Collaboration

Promoting accessible communities is a shared responsibility and everyone has a role to play to create opportunities for organizations and communities to work together to promote access and inclusion

#### Disability

An inability to participate fully and equally in society as a result of the interaction of an impairment and a barrier. Disabilities may be various forms: pain-related; flexibility, mobility and dexterity; mental health-related; seeing; hearing; learning and memory; developmental; or other

See "Understanding Disabilities" of this Plan for more information

#### Diversity

Diversity refers to the variety of unique dimensions, qualities, characteristics that an individual possesses, and the mix that occurs in a community or a group of people. It extends beyond just visible attributes like race and ethnicity to include factors such as race, ethnicity, language, age, gender identity and expression, sexual orientation, culture, religion, belief system, marital and family status, socioeconomic status, physical and intellectual abilities, mental health, work status, life experiences and thinking style.

#### **Impairment**

Includes a physical, sensory, mental, intellectual or cognitive impairment, whether permanent, temporary or episodic

#### Inclusion

Inclusion creates an environment which embraces, respects, accepts and values diversity. With inclusion, all individuals have a sense of belonging and are recognized as valued and contributing members of society

#### **Indigenous Peoples**

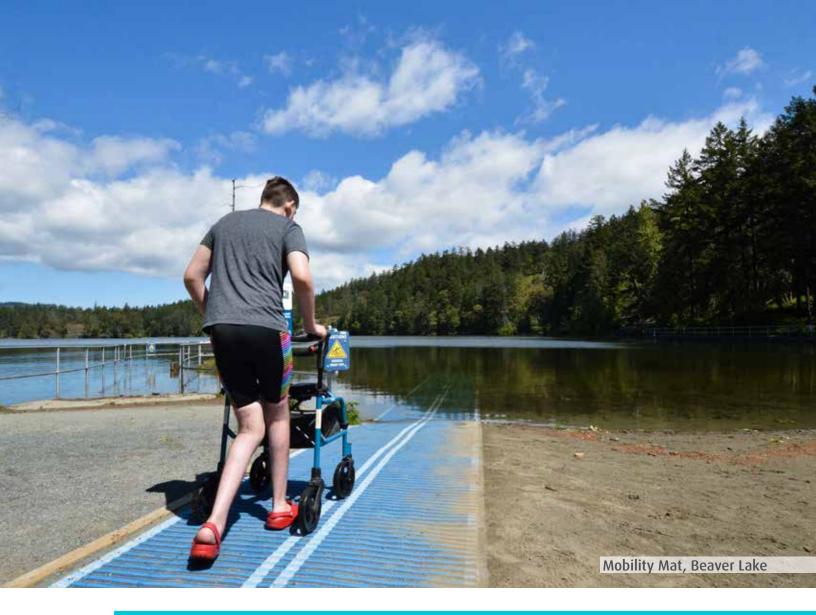
Has the same meaning as in the Declaration on the Rights of Indigenous Peoples Act (from Constitution Act) includes the Indian, Inuit and Métis peoples of Canada

#### Self-Determination

Seeking to empower people to make their own choices and pursue the lives they wish to live

#### **Universal Design**

Process of creating services and environments that are accessible to people with a wide range of abilities, disabilities, and other characteristics



# **Understanding Disabilities**

The following information about types of disabilities comes from the Government of Canada's Guidance on the Accessible Canada Regulations as well as input from the CRD's Accessibility Advisory Committee. The categories are not exhaustive and are intended to be a starting point.

An important note is that not all people who experience these conditions consider it to be a disability. For example, some people who are neurodiverse or deaf may choose to self-identify as such, rather than as being disabled.

Another important consideration is that intersecting parts of a person's identity, such as age, gender, race and socioeconomic status, can affect the way people interact with their environments and the barriers they face. As a result, what is accessible for one person may not be accessible for all.

## Types of Disabilities

#### Pain-related

Pain-related disabilities represent nearly two-thirds of people with disabilities in Canada. Some people experience pain all the time, other people's pain is episodic, which means it fluctuates over time, sometimes unpredictably. Pain can disrupt people's daily activities. Many pain-related disabilities are invisible or hidden. Common types of pain-related disabilities include arthritis, back pain, sickle cell disease, traumatic injuries and migraines.

### Mobility, Flexibility and Dexterity

Mobility disabilities can affect a person's ability to move around, including walking or using stairs. Some people with mobility disabilities cannot walk at all, while others can only walk certain distances. Some people with mobility disabilities need to use aids like canes, crutches, wheelchairs or scooters.

Flexibility disabilities can affect a person's ability to bend over and pick things up, or reach out or upwards, or how long a person can stand for.

Dexterity disabilities can affect a person's ability to use their fingers, wrists or other extremities, and the way they use objects like pens and keyboards. Dexterity disabilities can also affect a person's ability to turn doorknobs, push buttons, operate devices or affect sensitivity to temperatures and textures.

#### Mental Health-related

People with mental health disabilities may experience and manage emotions, thoughts and sensations in different ways. Many mental health disabilities are invisible or hidden. They can affect a person's mood, energy levels, thinking and physical health. Common types of mental health-related disabilities include anxiety disorders, bipolar disorder, depression, post-traumatic stress disorder (PTSD), and schizophrenia.

### Vision or Seeing

These types of disabilities affect how well a person sees, or whether they see at all. Some people with vision disabilities may also have difficulty in how they see things like light, color, distance or texture. Common types of vision disabilities include blindness, low vision or partially sighted, legal blindness, deaf-blindness and color-blindness.

### Hearing

Hearing disabilities affect how well a person hears, or whether they hear at all. Some people with hearing disabilities have difficulty hearing when there is background noise or multiple sources of sound or speech. Common types of hearing disabilities include deafness, deafened, hard of hearing, and oral deaf.

### Learning

Some learning disabilities make it difficult for people to learn, read, or process information. Some also involve difficulty with writing, organization and time management. Most learning disabilities are invisible or hidden. Common types of learning disabilities include attention deficit/hyperactivity disorder (ADHD), dyscalculia, dyslexia, executive function disorders.

#### Memory

People with memory disabilities may have difficulty processing or holding on to information. They may also have difficulty with recognizing faces, emotional responses and bodily movements. Common memory disabilities include dementia, encephalopathy, and strokes.

### Developmental

Developmental disabilities impair an individual's physical or mental development. People with developmental disabilities may have difficulty communicating or understanding written or spoken language. Some people may have difficulties with learning, reasoning, decision-making or problem-solving. Developmental disabilities sometimes overlap with learning disabilities. Some developmental disabilities are invisible or hidden. Common types of developmental disabilities include autism spectrum, Down Syndrome, fetal alcohol spectrum and epilepsy.

#### Communication

Communication is an interactive, two-way process that includes both understanding and being understood. Having a significant communication disability can affect one or more communication areas such as a person's ability to speak, understand what others are saying, read and/or write. Some motor-speech disorders are associated with other conditions, such as aphasia caused by brain damage from a stroke. Others, such as stuttering, may have multiple possible causes, and may be episodic.

#### **Other**

There are many other disabilities which impact an individual's ability to participate fully and equally in society, including where someone might not fit a certain category but there is a cumulative effect on life functions and ability to access services.



# Framework Guiding our Work

The Accessibility Plan (AP) builds on global, national, provincial and CRD specific actions to promote and support accessibility, such as the Accessible Canada Act and the United Nations Convention on the Rights of People with Disabilities. The AP particularly builds on the B.C. legislation focused on accessibility. The following subsections discuss the provincial legislation.

# Accessible British Columbia (BC) Act

The Accessible BC Act was enacted in June 2021 and initially the accessibility planning requirements only applied to provincial government organizations.

The Accessible BC Regulation under the *Accessible BC Act* came into force on September 1, 2022. These regulations identify regional districts as accessible organizations, required to establish by September 1, 2023:

- 1. An accessibility committee
- 2. An accessibility plan
- 3. A tool to receive feedback on accessibility

These requirements, and the CRD's ability to meet them before September 2023, are discussed below.

# **Accessibility Committee**

Under the *Accessible BC Act*, an accessibility committee, called an Accessibility Advisory Committee (AAC) for the CRD, must be established to assist the CRD to identify barriers and advise on how to prevent barriers to individuals in or interacting with the organization.

The CRD Board approved the AAC committee and its Terms of Reference on April 12, 2023 (see Appendix A). Aligned with the *Accessible BC Act*, the CRD's AAC is an advisory committee of the CRD Governance Committee. The AAC is established to provide recommendations on improving accessibility to the Governance Committee on CRD policies, programs, services, built environments, infrastructure, and outdoor spaces that to improve the livability, inclusivity, and accessibility for persons with disabilities in the capital region.

# **Accessibility Plan**

According to the Accessible BC Act, the accessibility plan must identify, remove and prevent barriers to individuals in or interacting with the organization and be updated at least once every three years. Also, in developing the accessibility plan the CRD must consult with the AAC and when updating the plan, the CRD must consider public feedback.

It is the CRD's intent to have the AAC actively involved in the development of our accessibility plan. The CRD's current plan outlines initial steps to engage the AAC and the public in identifying steps the CRD can undertake to remove and prevent barriers to individuals in or interacting with the organization.

### **Public Feedback Tool**

The Accessible BC Act requires that a process must be established for receiving comments from the public on the organization's accessibility plan and barriers to individuals in or interacting with the organization.

To provide your feedback on matters pertaining to accessibility and inclusion of our CRD services, or to our Accessibility Plan please contact our Human Resources and Corporate Safety Department at accessibility@crd.bc.ca or by phone at 250-360-3069.

# Priorities, Actions, and Implementation

Many actions have been undertaken and implemented to date with the aim of preventing barriers to individuals in or interacting with the organization. The CRD recognizes more is required, and through the AAC will better identify barriers and take steps as practicable to remove those which are identified. The CRD recognizes this is a journey of (1) collaboration with focuses on (2) inclusion, (3) adaptability, (4) diversity, (5) self-determination, and (6) universal design. Some of the CRD's achievements to date are found in Appendix B.

As we improve accessibility to our services and facilities, the CRD has identified broad priority areas which include:

- 1 Built Environment Improvements
- Resourcing, Awareness and Training
- Increased Access

The CRD recognizes these are only first steps. The CRD recognizes that each of these priority areas, their objectives, actions and timelines will be updated from time to time, and the feedback received from the public and staff, and the work of the AAC, will help shape the outcome more fully. The CRD also recognizes that additional funding will be required to implement some of the actions.

#### **Budget Note:**

Action items listed as "Contingent on securing resources", may need additional funding to implement and are subject to the Capital Regional District's budget planning process. The CRD is required by legislation to develop a financial plan each year that outlines operating and capital expenditures for the next five years. Once specific accessibility improvements are identified as part of the Accessibility Plan, the cost for implementation would need to go through the annual Service and Financial Planning process for approval. For example, additional resources may be needed to modify facilities, purchase assistive devices and upgrade systems to allow for increased accessibility.



# **PRIORITY 1** | Built Environment Improvements

OBJECTIVES	DESCRIPTION & ACTIONS	TIMELINE
1a Improve the physical accessibility of CRD-specific facilities and services to ensure persons with disabilities can access, participate and gain employment with the CRD.	<b>1a-1</b> Continue work currently underway to improve and promote accessibility to CRD-specific facilities and services.	Ongoing
	<b>1a-2</b> Inventory all CRD-specific facilities with a lens of improving accessibility.	Beginning 2024
	<b>1a-3</b> Establish processes to prioritize	Beginning 2025
	improvements to CRD-specific facilities to ensure these are more accessible.	Contingent on securing funding
	<b>1a-4</b> Continue to strive for increased accessibility to all CRD-specific facilities and services, including continuously reviewing feedback on achievements and areas of improvements as received from the public and staff.	Ongoing  Contingent on securing funding
	<b>1a-5</b> Continue to work collaboratively with service partners to ensure those services within the overarching mandate of the CRD which may be provided by other parties (example: transit services on the gulf islands) are accessible; and relay feedback received by the public and staff to these parties.	Ongoing
	<b>1a-6</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing



# PRIORITY 2 | Resourcing, Awareness & Training

OBJECTIVES	DESCRIPTION & ACTIONS	TIMELINE
<b>2a</b> Ensure information related to accessibility in the CRD is available to the public and to employees.	<b>2a-1</b> Hire a staff position to lead internal initiatives.	Recruitment for 2024
	2a-2 Create and implement communications	Beginning 2025
	and engagement plans about accessibility at the CRD.	Contingent on securing funding
	<b>2a-3</b> Identify additional actions to support the objective, based on learning from previous actions.	Beginning 2026 or ongoing
2b Promote inclusive behaviours and support CRD staff awareness of the needs of individuals with various disabilities and the barriers that may be faced.	<b>2b-1</b> Enhance CRD staff training on equity, diversity and inclusion to include accessibility and strategies for minimizing barriers.	Beginning 2024
	<b>2b-2</b> Enhance existing staff training courses and develop and facilitate the delivery of additional learning opportunities for staff to create a common understanding of equity, diversity, inclusion and accessibility, including literacy and terminology, understanding of unconscious bias (including ableism) and other topics that support respectful workplaces, policy and inclusive practices.	Beginning 2024 Contingent on securing funding
	<b>2b-3</b> Incorporate accessibility and ableism training into the development and implementation of essential supervisor training.	Beginning 2026
	<b>2b-4</b> Increase training in the area of psychological health and safety, tied to the corporate People, Safety and Culture Plan.	Beginning 2024
	<b>2b-5</b> Identify additional actions to support the objective, based on learning from previous actions.	Beginning 2026 or ongoing



# PRIORITY 2 | Resourcing, Awareness & Training

OBJECTIVES	DESCRIPTION & ACTIONS	TIMELINE
<b>2c</b> Promote inclusion within the CRD workplace and across	<b>2c-1</b> Enhance current photo stock and library with inclusive images for communication materials and review existing images with a lens of accessibility.	Beginning 2024
services delivered.	<b>2c-2</b> Develop an employee demographic data collection program to monitor progress on promoting and supporting a diverse workforce, including people with disabilities.	Beginning 2025
	<b>2c-3</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing
<b>2d</b> Raise awareness about the nature of systemic barriers related to services.	<b>2d-1</b> Explore inter-organizational collaboration that improves and enhances accessibility of CRD services, including those of the CRHC as a not-for-profit corporation.	Beginning 2024
	<b>2d-2</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing

# **PRIORITY 3** | Increased Access

OBJECTIVES	DESCRIPTION & ACTIONS	TIMELINE
2- (	<b>3a-1</b> Create an Accessibility Plan.	2024
<b>3a</b> Create and review policies and procedures to support equity, diversity, inclusion and accessibility.	<b>3a-2</b> Review and update the Accessibility Plan with the Accessibility Advisory Committee, and through feedback of the public and staff.	Annually beginning 2025
	<b>3a-3</b> Review Accessibility Act standards for Employment and Service Delivery to identify and prioritize actions.	Beginning 2025
	<b>3a-4</b> Establish a catalogue of assistive	Beginning 2024
	devices for CRD staff, and purchase inventories for use.	Contingent on securing funding
	<b>3a-5</b> Establish a formal guide for abilities	Completed 2019
	management, including accommodation, return to work, and stay at work options. Completed 2019	Update beginning in 2026
	<b>3a-6</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing
<b>3b</b> Receive public and staff feedback on accessibility achievements and barriers.	<b>3b-1</b> Establish dedicated email for the public and staff to provide feedback about accessibility at the CRD.	Completed
	<b>3b-2</b> Update the CRD's Public Participation	
	<b>3b-3</b> Continue the work of the CRD staff Equity, Diversity and Inclusion Committee, and ensure representation and feedback from staff with disabilities.	Commenced 2021 Ongoing
	<b>3b-4</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing

# **PRIORITY 3** | Increased Access

OBJECTIVES	DESCRIPTION & ACTIONS	TIMELINE
<b>3c</b> Improve access to CRD public meetings.	<b>3c-1</b> Review and enhance the ability for the public and staff with disabilities to access online public meetings, including those of the CRD Board and its Committees and Commissions.	Beginning 2025 Contingent on securing funding
	<b>3c-2</b> Review worksites where CRD public meetings are held with a lens of accessibility, and inventory enhancements to make meetings more accessible.	Beginning 2025 Contingent on securing funding
	<b>3c-3</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing
<b>3d</b> Ensure communications materials are more accessible.	<b>3d-1</b> Provide plain language and accessible content training to communicators and web authors.	Beginning 2024
	<b>3d-2</b> Refresh public website to comply with internationally recognized Web Content Accessibility Guidelines.	Beginning 2025
	<b>3d-3</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing
<b>3e</b> Ensure recruitment practices are accessible	<b>3e-1</b> Establish a process for applicants requiring accommodations during the recruitment cycle.	Enhance Beginning 2024
and inclusive.	<b>3e-2</b> Review recruitment practices with a lens of equity, diversity, inclusion and accessibility.	Beginning 2024
	<b>3e-3</b> Promote information about the CRD's commitment to equity, diversity, inclusion and accessibility on job postings and website materials.	Commenced 2021 Enhance Beginning 2024
	<b>3e-4</b> Identify additional actions to support the objective, based on learning from previous actions.	Ongoing

# Feedback

The feedback we receive from the public and our staff is important to us. We invite you to share your feedback on this initial Accessibility Plan and on any barriers to accessibility and inclusion that you, or someone you know, have faced when accessing CRD services and facilities.

To provide your feedback, please contact our Human Resources and Corporate Safety Division at accessibility@crd.bc.ca or call 250.360.3069.



# Appendix A

# Terms of Reference - CRD Accessibility Advisory Committee

#### **PREAMBLE**

The Capital Regional District (CRD) Accessibility Advisory Committee (AAC) is an advisory committee of the CRD Governance Committee created further to the *Accessible British Columbia Act*. The AAC is established to provide recommendations on improving accessibility to the Governance Committee on CRD policies, programs, services, built environments, infrastructure, and outdoor spaces that to improve the livability, inclusivity, and accessibility for persons with disabilities in the capital region.

The Committee's official name is to be: Accessibility Advisory Committee.

#### 1.0 PURPOSE

The Accessibility Advisory Committee will:

- **a.** Provide recommendations on the development of an accessibility plan.
- **b.** Identify barriers of access to CRD services and programs for persons with disabilities in the community and recommend solutions for consideration by the CRD.
- **c.** Be available as a resource to the CRD on matters relating to accessibility and participate in community engagement activities in an objective and unbiased manner, as needed, and avoid reflecting preferred outcomes.
- **d.** Collaborate and share information and best practices with other committees and organizations focused on supporting persons with disabilities.
- **e.** Provide input and advice to the Governance Committee on the best methods to engage the public and stakeholders.
- **f.** Ensure that the accessibility plan and community engagement are neutral, balanced and inclusive.
- **g.** Ensure that adequate information is provided to community members to enable them to provide informed feedback.
- **h.** Remain objective and unbiased while overseeing the process of community education and participation.
- i. Review CRD accessibility plan every three (3) years.

#### 2.0 ESTABLISHMENT AND AUTHORITY

- **a.** The Governance Committee will:
- **b.** Recommend AAC member appointments to the CRD Board for up to a two-year term; and
- **c.** Appoint a member as the liaison between the AAC and the Governance Committee.

- **d.** The AAC will appoint a Chair and a Vice-Chair on an annual basis.
- **e.** The AAC will report its input to the Governance Committee for consideration. The CRD Board is the final decision-making authority.

#### 3.0 COMPOSITION OF VOTING MEMBERSHIP

- **a.** To the extent that it is possible, members will be people from diverse backgrounds, including Indigenous peoples, no less than half of whom must either be persons with disabilities or persons representing a disability-serving organization.
- **b.** The AAC will be composed of at least five (5), and up to 11, members.
- **c.** The AAC may include both members external and internal to the CRD organization.
- **d.** Members will be appointed for a 2-year term (except in the first year when 3 citizen appointments will be appointed for a 1-year term to allow for staggered expiration terms).
- **e.** A term will equal 2 years, and members will serve no more than 3 consecutive terms (i.e. 6 years).
- **f.** Public members of the AAC will receive an honorarium in the amount of \$110.00 per meeting and reimbursement of any necessary travel expenses. Honoraria are not intended for members who are representatives of organizations or businesses where they are employed.
- **g.** AAC vacancies will be publicly posted for a minimum of 30 days and appointments will be made in accordance with the CRD Appointment of Public Members to External Boards Policy.

#### 4.0 PROCEDURES

- **a.** The CRD Board Procedures Bylaw will apply.
- **b.** The AAC shall meet at a minimum of every two (2) months at the call of the Chair and have special meetings, as required.
- **c.** The agenda will be finalized in consultation between staff and the Chair.
- **d.** A quorum is a majority of the committee membership and is required to conduct committee business.
- **e.** AAC meetings will be held in a manner which is as accessible as possible by default, including but not limited to: accessible meeting locations; use of accessible hybrid virtual meeting technology; provision of accessibility supports including ASL interpreters and live caption services; and other as identified by the AAC.

#### 5.0 RESOURCES AND SUPPORT

- **a.** The Senior Manager, Human Resources and Corporate Safety, will lead the coordination and allocation of resources to the Committee.
- **b.** Appropriate CRD staff and resources will be provided to assist with the activities of and support to the AAC.
- **c.** Minutes and agendas are prepared and distributed by the Legislative Services division.







# REPORT TO GOVERNANCE COMMITTEE MEETING OF WEDNESDAY, OCTOBER 2, 2024

#### **SUBJECT** Regional Resident Survey Progress Report

#### **ISSUE SUMMARY**

As part of the Capital Regional District (CRD) 2024 financial plan, the CRD Board approved an Initiative Business Case for a Resident Experience Survey for 2024, in alignment with Corporate Priorities:

- 12.b1 "Enhance the public participation and engagement practices and framework to foster trust and understanding, informed by input from residents and equity, diversity and inclusion principles."
- 12.b2 "Advance the Communications Strategic Plan to guide organizational communications practices and policies internally and externally."

This Resident Experience Survey will serve as a valuable baseline, providing a better understanding of how residents perceive the CRD's reputation, how to effectively engage with them and enable a metric-based approach to strategic communication planning, increase transparency, improve accountability, and build relationships with residents.

The approach will be strategically designed to be replicable, so that CRD can leverage it in subsequent surveys. This survey will seek to measure:

- The level of knowledge, awareness and reputation of the CRD in the region
- The level of trust in the CRD as a government organization
- The desired role of digital technologies in service delivery
- Preferred communications and engagement methods

Unlike some municipalities that conduct regular Citizen Satisfaction Surveys, the CRD last conducted a resident survey in 2008-2009. It should be noted that the approach for this survey is not designed to measure service level satisfaction, but rather, to establish a baseline measuring awareness, perception and reputation of the CRD among residents.

#### **BACKGROUND**

Planning for the survey started in the summer of 2024 with a request for quotes to three vendors. The successful candidate is Catapult Strategy – a Vancouver based strategic marketing firm.

In collaboration with the consultant the project's discovery and planning stage has been completed and we are in the survey development, materials development and program execution stages.

Taking a wholistic approach to gathering information, a combination of several methods will be used including:

- 1. A statistically representative sample survey of capital region residents.
- 2. Online focus groups (targeting electoral areas)
- 3. A webpage on GetInvolved.crd.bc.ca providing more information and a link to an opt-in online survey hosted by Catapult Strategy.
- 4. An email to subscribers to the CRD engagement platform to invite them to take the online opt-in survey.

The consultant will ensure that the two distinct survey data sets, those that are statistically significant and those that are opt-in, will be managed and interpreted professionally.

The outcomes of the above approach will:

- Generate statistically significant survey results.
- Receive valuable perspective from the existing residents who have engaged with CRD through our engagement platform.
- Receive important qualitative data from the focus groups and perspectives from Electoral Areas and residents who may not be comfortable or have access to online platforms.
- Provide important insights for upcoming digital service delivery planning.
- Provide important insights to inform communication and engagement approaches to build support for upcoming capital investments.

The survey is expected to occur in October 2024 with focus groups to follow in November. A report of findings will be presented to a future Governance Committee.

#### **IMPLICATIONS**

#### Alignment with Board & Corporate Priorities

5d Foster greater civic participation among diverse community members.

12.b1 Enhance the public participation and engagement practices and framework to foster trust and understanding, informed by input from residents and equity, diversity and inclusion principles.

12.b2 Advance the Communications Strategic Plan to guide organizational communications practices and policies internally and externally.

#### Service Delivery Implications

A segment of the survey captures residents' perspective on digital service delivery, which will provide important insights for general CRD service delivery planning, in addition to communications and engagement planning.

#### CONCLUSION

This resident survey will establish important baseline metrics that will help inform strategic communication planning at the CRD. It is critical to note that the approach chosen is designed to be replicable over time so Key Performance Measures (KPM) can be developed. Through a combination quantitative and qualitative approaches, the survey will measure sentiment that is statistically valid across the region and targeted to residents in the Electoral Areas.

### **RECOMMENDATION**

There is no recommendation. This report is for information only.

Submitted by:	Sudha Krishna, Manager, Social Marketing
Concurrence:	Andy Orr, Senior Manager, Corporate Communications
Concurrence:	Ted Robbins, B. Sc., C. Tech., Chief Administrative Officer



Minutes of the Accessibility Advisory Committee meeting, held on July 16, 2024 at 1:00 pm, 6<sup>th</sup> Floor Boardroom, 625 Fisgard Street, Victoria BC

#### PRESENT:

Committee Members: P. Danforth (Chair), T. Bolt (Vice Chair), J. Briante (EP), J. Coughlin, M. Essery (EP), G. Goodwin, M. Little (GC Liaison), J. Parr, G. Robinson, E. Syring (EP)

Staff: C. Neilson, Senior Manager, Human Resources & Corporate Safety; A. Ali, Manager, Equity, Diversity, Inclusion and Accessibility, Human Resources & Corporate Safety; J. Dorman, Committee Clerk (Recorder)

EP – Electronic Participation

Regrets: P. Pokorny, R. Welland

The meeting was called to order at 1:04 pm.

### 1. Territorial Acknowledgement

Chair Danforth provided a Territorial Acknowledgement.

### 2. Approval of Agenda

MOVED by M. Essery, SECONDED by J. Parr, That the agenda for the July 16, 2024 Accessibility Advisory Committee meeting be approved. CARRIED

## 3. Adoption of Minutes

MOVED by J. Parr, SECONDED by M. Little, That the minutes of the Accessibility Advisory Committee meeting of May 21, 2024 be adopted as circulated. CARRIED

#### 4. Chairs Remarks

Chair Danforth spoke about the feedback to BC Housing email circulated to committee members prior to the meeting.

Vice-Chair Bolt joined the meeting in person at 1:11 pm.

### 5. Presentations/Delegations

There were no presentations or delegations.

#### 6. Committee Business

#### 6.1. Committee Approval of CRD Accessibility Plan (Draft)

A. Ali and C. Neilson spoke to Item 6.1.

Discussion ensued on the following:

- understanding disabilities, self-identification and ableism language
- CRHC jurisdiction, accessibility plan and advocacy
- priority section and funding dependant projects
- E. Syring joined the meeting electronically at 1:25 pm.
- G. Goodwin left the meeting at 2:08 pm.
- J. Briante left the meeting at 2:56 pm.

MOVED J. Parr, SECONDED by J. Coughlin, That the amendments to the CRD Accessibility Plan as discussed be approved. CARRIED

A. Ali to send plan to the committee for final review and comment, with comments to be received by July 31, 2024.

# **6.2. Overview of CRD Internal Equity, Diversity and Inclusion Steering Committee**

A. Ali presented Item 6.2. for information.

#### 7. Notices of Motion

There were no notice(s) of motion.

#### 8. New Business

There was no new business.

### 9. Adjournment

MOVED by J. Coughlin, SECONDED by J. Parr, That the July 16, 2024 Accessibility Advisory Committee meeting be adjourned at 2:58 pm. CARRIED

Chair		
Committee Clerk		