

COMMUNITY HOMELESSNESS REPORT SUMMARY

Greater Victoria

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

Yes – DC and IH funding streams co-exist

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC CE and the IH CE and/or IH CAB over the reporting period?

Yes

Describe this collaboration in more detail.

The Designated Communities (DC) Community Entity and the Indigenous Homelessness (IH) Community Entity staff have met regarding the Community Homelessness Report and had initial discussions on ways to collaborate. In February and March of 2023 the two Community Entities began planning for both Community Advisory Boards to meet in fiscal year 2023/2024.

Related to Coordinated Access (CA) and Homelessness Management Information System (HMIS) implementation, the IH Community Entity staff contribute to the Homelessness Individuals and Families Information System (HIFIS) and Coordinated Access (CA) Working Groups organized by the Capital Regional District's Community Planner.

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?	Yes
Describe this collaboration in more detail.	
<p>The Aboriginal Coalition to End Homelessness (ACEH) has participated on the Coordinated Access and Assessment (CAA) Advisory Committee since the formation of the committee in 2019. The Aboriginal Coalition to End Homelessness (ACEH) has become one of the primary providers of housing and culturally based supports to Indigenous people experiencing homelessness in the region. Through their participation on the Coordinated Access and Assessment (CAA) Advisory Committee, the staff of the Aboriginal Coalition to End Homelessness (ACEH) has provided guidance and input into how the system can best address the needs of Indigenous people. One of the key accomplishments, was the Coordinated Access (CA) leadership commitment to ensuring that a minimum of 36% of placements into supportive housing and transitions of individuals into Regional Housing First units are Indigenous. This has lead to a significant increase in the proportion of supportive housing units being utilized by Indigenous people and helping reduce the overall number of Indigenous people experiencing homelessness. During 2022-23 the Community Planner continued to work with local Indigenous organizations through their membership on the Coordinated Access and Assessment (CAA) Advisory Committee and through meetings with the Aboriginal Coalition to End Homelessness (ACEH). Indigenous organizations participate on the Coordinated Access and Assessment (CAA) and Homelessness Individuals and Families Information System (HIFIS). Working Groups and meetings between the Community Planner and Indigenous organizations were held.</p> <p>Strong connections between the Designated Communities (DC) and Indigenous Homelessness (IH) Community Entities are being formed through regular meetings and sharing of ideas and documents. The Community Planner continues to promote engagement, partnership and leadership of Indigenous organizations related to Coordinated Access (CA) in the community.</p>	

<p>With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>The Designated Communities (DC) Community Entity and the Indigenous Homelessness (IH) Community Entity staff have met regarding the Community Homelessness Report and input on the report from the Indigenous Homelessness (IH) Community Entity was sought. The Indigenous Homelessness (IH) Community Entity had no additional comments on the report.</p>	
<p>Does your community have a separate IH CAB?</p>	<p>Yes</p>
<p>Was the CHR also approved by the IH CAB?</p>	<p>Yes</p>
<p></p>	

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	0	14	4

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
0%	0%	0%	0%	0%	0%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

The Community Planner met regularly with the Coordinated Access and Assessment (CAA) Advisory Committee and its working groups (Coordinated Access and HIFIS Working Groups) to move forward with developing an expanded Coordinated Access process in the community. Planning was underway to set up a decision process on requesting a Designated Communities-led Homeless Individuals & Families Information System (HIFIS) license. However, in fall 2022, BC Housing decided to open its HIFIS license to communities across the province. The Community Planner then worked with BC Housing and other Designated Community planners to understand the scope of the project. As of March 31, 2023, the Community Entity has reviewed the Project Charter, and together with Community Entities across BC, has asked for revisions to the Charter. The Community Entity is still waiting to review key documents to this project, including the data sharing agreement and governance document. The Community Planner worked with a consultant to engage non-profit agencies and people with lived and living experience of homelessness to gather information on gaps and issues with the current coordinated access process, along with what could be improved for a broader process. The Community Planner also began working with agencies on mapping community requirements for Coordinated Access (CA). The Community Planner continues to meet regularly with other Community Entity Planners to discuss the HIFIS project. The Community Entity has met and continues to meet regularly with the federal Homeless Policy Directorate to discuss Reaching Home minimum requirements for Coordinated Access (CA).

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Not yet	Not yet	Not yet

Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Step 3. Have a comprehensive List

Step 4. Track outcomes and progress against targets using data from the List

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Section 4. Community-Level Outcomes and Targets – Monthly

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

Section 4. Community-Level Outcomes and Targets – Annual

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.