Campground Reservation Rules



Island View Beach Regional Park

Capital Regional District | May 2023

Frequently Asked Questions

How do I reserve a site online?

Go to <u>crdregionalparks.perfectmind.com</u>, create an account, choose an available site, select a credit card payment option, and complete your registration.

How do I make multiple reservations?

You can reserve multiple campsites per transaction – for each campsite selected, complete the reservation process up to the 'checkout', and then select the option to 'make another reservation.'

Is there a reservation fee?

There is no reservation fee.

What is the booking window?

The reservation system opens each year on the first Monday of May at 9am to the end of the camping season (September - Labour Day weekend).

What is your policy on long weekend bookings?

A minimum of three nights (Friday, Saturday, and Sunday) must be booked for long weekends.

What is your cancellation policy?

No refund will be given for cancellations made 15 days or less prior to the arrival date. For any cancellation made greater than 15 days prior to the arrival date, a fee of \$25 per site (equivalent to first night's booking) will be deducted from the refund for each confirmed reservation number.

What is your policy on no-shows and late arrivals?

Reservations are held until 11am the day after the scheduled arrival date. If you do not notify CRD Regional Parks directly of a late arrival, your reservation will be cancelled, all camping fees will be forfeited, and the park operator will have the right to make the site available to another visitor. Please contact us at 250.478.3344.